Patterson-Gordon Reporting, Inc. (216) 771-0717

OF CORRON PLEAS COUNT *, OHIO	Case No B83210						1	OF LAUREL MHIQL, R N	APRIL 24 2000	1	LAUR≰L MHIQL, R N , the	▶y counsel on ≽ehal≷ of	ination unwer the statute	n E p orpon, a Røgistørø p	Notary ⊒u⊳lic in apµ for	pursuant to agr∗řměnt o≤	a of Brr×rr & Aiahkin p	Clewela ce Ohio,	.oc★ p m. on th≋ way anw			
IN THE COURM CUYAHOGA (JUN≰ HAY≴S, ⊵tc	Plaintiff_	т З	JUDSON RETIRERENT COMMUNITY, et al.	De fe n o arta		1 1 1	DEPOSITION	HONDAY, A	1 1	mhe weposition of	witness herein callen	the Plainti≤≤ f _o r exa m ina	tak₽ p > ₽≷or₽ me. Wiwian	Diplomate Reporter a co	the State of Ohio, purs	couns₽l, at th₽ o≤≤ic₽∃	Skylight o≤fice mowr	comm⊮ncing at 1.15 o'cl	wate abowe set forth		
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<u>APPEARANCES</u>:

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2 On behalf of the Plaintiff 3 Becker & Mishkind BY: JEANNE M. TOSTI, ESQ. Skylight Office Tower Suite **660** 4 1220 W. 2nd Street 5 Cleveland, Ohio 44113 6 On behalf of the Defendant O'Toole Roetzel & Andress 7 BY: R. MARK JONES, ESQ. One Cleveland Center 10th Floor 8 1375 East Ninth Street 9 Cleveland, Ohio 44114 On behalf of the Defendant Judson Retirement 10 Community Slater & Zurz 11 BY: BRUCE S. GOLDSTEIN, ESQ. One Cascade Plaza Suite 2210 12 Akron, Ohio 44308-1135 13 On behalf of the Defendant Irvin Davis & Young 14 BY: JAN L. ROLLER, ESQ. 1700 Midland Building 15 Cleveland, Ohio 44115 16 On behalf of the Defendant Atkinson Weston, Hurd, Fallon, Paisley & Howley 17 BY: MARTIN J. FALLON, ESQ. 2500 Terminal Tower 18 Cleveland, Ohio 44113-2241 19 20 21 22 23 24 25

1 LAUREL THILL, R.N., a witness herein, called for examination, as provided by the Ohio Rules of 2 Civil Procedure, being by me first duly sworn, as 3 4 hereinafter certified, was deposed and said as follows: 5 EXAMINATION OF LAUREL THILL, R.N. 6 BY MS. TOSTI: 7 Q, Would you please state your full name 8 and spell your last name for us. 9 Laurel A. Thill, T-H-I-L-L. 10 Α. Q. 11 And what is your home address? 16932 Detroit Avenue, Apartment No. 1, 12 Α. Lakewood, Ohio, 44107. 13 Q, Have you ever had your deposition 14 taken before? 15 16 Α. Yes. Q. When was the last time you had your 17 deposition taken? 18 19 Α. Oh, gosh, let me think. Q, Approximately. 20 Five years ago. 21 Α. Has it only been taken one time or 22 Q. more than once? 23 24 Α. Just the one time. 25 Q., Was that in regard to a medical

1 negligence case?

A. Yes.

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Q. What was the subject matter? In other words, what was the allegation in the case?

5 MR. GOLDSTEIN: Objection. You may
6 answer subject to the objection. Go ahead and
7 answer her question. She wants to know what the
8 lawsuit was about.

I had worked for a well health care 9 Α. setting for the mentally retarded and one of the 10 residents there had been taken to one of the 11 urgent care centers for treatment because she was 12 limping and her leg was bothering her. The 13 doctors at the urgent care missed on the x-ray 14 that she had a fractured hip and she was walking 15 on the hip for a couple weeks and the family sued 16 on that behalf. And I was unfortunately the 17 18 person that happened to be the one that took the paperwork when she got back from the doctor's 19 appointment. 20

21 Q. Were you named as a defendant in the 22 suit?

A. No.
Q. Did that suit go to trial?
A. Yes.

Q. And how was it resolved? 1 2 Α. They were found quilty and the family was awarded money on her behalf. 3 4 Q, Found negligent? Yes, I believe so. Α. 5 Q. What was the plaintiff's name in that 6 7 case? Let me think. I don't recall. a Α. Q. Was that filed here in Cuyahoga 9 10 County? Α. Yes. 11 Q. What was the name of the facility that 12 you were working at? 13 The PVA Circle of Homes in Cleveland, Α. 14 Ohio. 15 16 Q. Do you recall who the plaintiff's attorney was in that case? 17 Α. No. 18 Q. Other than that one time that you had 19 your deposition taken, you haven't had your 20 deposition taken before; correct? 21 22 Α. Correct. Q. I want to just go over some of the 23 ground rules for depositions. I am sure that 24 25 counsel has had a chance to talk with you a

1 little bit about that.

2	This is a question and answer									
3	session. It's under oath. It's important that									
4	you understand the questions that I ask you. If									
5	you don't understand them, let me know and I'll									
6	be happy to repeat the question or to rephrase									
7	the question. Otherwise I'm going to assume that									
8	you understood my question and you are able to									
9	answer it.									
10	If at any point you wish to refer to									
11	medical records, counsel has a set for you to									
12	look at, so feel free to look at them. This is									
13	not a memory test at all.									
14	At some point one of the defense									
15	counsel here may choose to enter an objection.									
16	You are still required to answer my question									
17	unless counsel instructs you not to.									
18	Also, it's important that you give all									
19	of your answers verbally, because our court									
2 0	reporter can't take down head nods or hand									
21	motions.									
22	Do you understand those directions?									
23	A. Yes, I do.									
24	Q. Okay. Tell me what you have reviewed									
2 5	in preparation for this deposition.									

Α. I was given a copy of medical records 1 in this particular case and I had discussed it 2 with this gentleman here. I don't remember his 3 4 name, I'm sorry. Mr. Goldstein --5 Q. Α. Mr. Goldstein. 6 -- sitting beside you? 7 0. 8 Yes, sir -- or ma'am, I'm sorry. Α. When you mentioned the medical 9 Q. records, could you tell me what medical records 10 you reviewed? 11 I had a Xerox copy of his entire 12 Α. 13 chart. Q. And that would be the Judson 14 Retirement Community chart; is that correct? 15 That is correct. 16 Α. 17 Q. Have you reviewed any textbook 18 articles in preparation for this deposition? Α. No. 19 Q. I'm going to just mention a few other 20 things, and if you haven't seen them, let me 21 22 know. 23 Have you seen any of the Meridia Hillcrest Hospital records, other than what have 24 been contained in the Judson Retirement Community 25

records? 1 I don't believe so. 2 Α. 3 Q., Cleveland EMS emergency run sheet? No, I didn't see that. Α. 4 Any Cleveland Clinic records at all? 5 Q, When was he at Cleveland Clinic? 6 Α. 7 Q. Well, I am just asking if you recall reviewing them? 8 No, I did not. Α. 9 Q. How about autopsy results? 10 No, I did not. 11 Α. Death certificate? 12 0. No, I did not. 13 Α. Q. Have you reviewed any deposition 14 testimony that's been taken in this case? 15 Α. No, I did not. 16 17 Q, Any policies or procedures from Judson Retirement Community? 18 In relation to this case? Α. 19 Ο. Yes. 20 21 Α. No. 22 Q. Since this case was filed, other than with counsel, have you discussed this case with 23 any doctors or nurses? 24 25 MR. GOLDSTEIN: Objection to the

extent that it may encompass any peer review. If
it does encompass peer review, you can tell
counsel whether or not there was such a meeting,
but you will not be permitted to discuss what was
discussed at the meeting.

A. There wasn't any meeting except in
regard to what I had discussed with
Mr. Goldstein.

9 Q. And you are not required to tell me in
10 regard to your conversations with him. I am
11 inquiring to anything that was discussed outside
12 of those conversations.

A. I discussed it a little bit with my director of nursing, just when she was asking me questions in regard to trying to find any information that would help us determine whether or not the test was actually scheduled or not.

Q. Okay. When did you have those
conversations with the director of nursing,
approximately?

A. A month or so ago.

21

22 Q. And what did you tell the director of23 nursing?

24 MR. GOLDSTEIN: Excuse me, let me
25 interrupt for a moment. I just want to make sure

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1 that that was not within the scope of any peer
2 review relative to what occurred involving Mr.
3 Hayes.

THE WITNESS: No, there was no peerreview.

6 MR. GOLDSTEIN: Then you may answer7 the question.

8 Α. Well, we were looking for any back records of calendars that might have recorded the 9 appointments, because I recall that the secretary 10 that had worked there -- I believe she had worked 11 there at the time, I am almost positive -- used 12 to have a calendar that recorded all appointments 13 so that she could follow through and make all the 14 preparations necessary. 15

And it seems that we didn't have acopy of records that far back.

18 Q. So in other words --

A. And we were just kind of brainstormingto kind of figure out how we can figure that out.

21 Q. Did you come up with any other method 22 besides looking at the calendar from the 23 secretary?

A. Well, I think we thought of the
obvious and that would be going back to check the

hospital records of any appointments that may 1 2 have been scheduled, but other than that, I don't believe **so**. 3 Q. Did you do that? 4 I don't know what she did in follow 5 Α. 6 up. 7 MR. GOLDSTEIN: She asked you what you 8 did. I didn't do anything. 9 Α. Q. Do you know of anybody else that did 10 anything in regard to checking to see if there 11 was some schedule at the hospital for that test? 12 Α. No. I don't know what follow up was 13 done. It wasn't further discussed with me. 14 Aside from your conversations with the 15 0. director of nursing about the issue of scheduling 16 17 the test, did you talk with her about anything else in regard to Mr. Hayes? 18 Α. No. 19 Ο. Was that one conversation that you 20 21 had? Just the one, I believe. Otherwise 22 Α. she would let me know what days the depositions 23 were scheduled for. She would keep me posted on 24 that, and any cancellations, whatever. 25

Q . Other than that conversation and any 1 discussions that you had with counsel, have you 2 talked to anyone else about this case? 3 4 Α. No. Q, Do you have any personal notes or 5 personal file on this case? 6 7 Α. No. 8 Q. Have you ever generated any personal notes on this case? 9 Α. No. 10 Who is your current employer? 11 0. Judson Retirement Community. Α. 12 Q, And in November of **1997**, was Judson 13 14 Retirement Community your employer? Α. Yes. 15 Q, Now, you are a registered nurse in the 16 State of Ohio; is that correct? 17 18 Α. Yes, that's correct. When did you receive your nursing Q, 19 license? 20 1996. I think I took my exam in 21 Α. January and I think I got my results in early 22 23 February. Ο. I'm sorry, what year did you say? 24 25 Α. 1996.

1 Q, In November of '97, were you employed by anyone else besides Judson Retirement 2 3 Community? 4 Α. No. Q., What type of a basic nursing program 5 6 did you complete? 7 I received my associates degree from Α. Lorain Community College. I was an LPN and did 8 9 their accelerated program. We were the access to 10 nursing program, and we were the first group that 11 went through. So we were kind of the guinea pigs 12 of the program, so to speak. Q, 13 When did you receive your LPN license? Α. August of 1983. 14 MR. GOLDSTEIN: Did you say '83 or 15 16 193? THE WITNESS: 17 '83. Q, When did you first become employed by 18 Judson Retirement Community? 19 April 7th, 1997. 20 Α. Q. And prior to being employed by Judson 21 22 Retirement Community, what did you do? I had worked a few positions at 23 Α. different facilities. I had worked at the Corin 24 25 in Westlake, a nursing facility, working on a

skilled and nonskilled floor. I had a short 1 period where I was in training for hemodialysis 2 3 at Mt. Sinai Medical Center, and I didn't care for that, so I left, and worked at Medbridge in 4 North Olmsted on a skilled floor. Medbridge was 5 my first job. And then also at Cleveland Clinic 6 subacute I worked a short time, for three months. 7 Q. 8 And from the time that you got your nursing license in, I believe you said it was 9 January of '96? 1 0 I had had five positions before 11 Α. Yes. 12 this one, yes. MR. GOLDSTEIN: You are referring to 13 the RN license? 14 MS. TOSTI: Correct. 15 16 Q. Those positions that you just 17 described were after you received your RN license? 1 8 Α. Yes. 19 20 Q. Were you practicing as an LPN prior to the time you received your RN license? 2 1 22 Α. Yes. 23 Q, What type of work were you doing as an LPN? 24 25 My last position I had worked in a Α.

hospital on a trauma surgical step-down unit, but 1 2 I had done everything but office work. I worked home care and well health care settings and 3 nursing home, et cetera. 4 Q, Do you have any additional training 5 beyond your basic RN education? 6 7 Α. I took the certification exam to have my specialty in gerontology, and of course I have 8 taken the BLS courses and refresher courses and 9 that to get relicensed. 10 Were you able to attain certification Q, 11 12 in gerontology? Yes, I passed it on my first go. 13 Α. When did you receive that? Ο. 14 It was, I took the exam in, I believe, 15 Α. 16 December of 1998, because that was the last year that the associates degreed RNs could take the 17 After that they were going to make them exam. 18 have bachelor's degrees to take the exam. Ι 19 believe that was the year. 20 21 Q. What is your current title and position at Judson Retirement Community? 22 I'm an assistant resident care manager 23 Α. and I am currently floating between the skilled 24 25 floor, Alzheimer's floor and the long-term care

1 floor, and they put me wherever they need 2 coverage. Q. And in November of 1997, what was your 3 title and position? 4 I was assistant resident care manager Α. 5 on the 6th floor at Brunning health, which was a 6 skilled health care unit. 7 MS. ROLLER: I am having trouble 8 hearing you because I can't see your face and we 9 have the fan here. 10 I'm sorry. 11 THE WITNESS: Α. At that time I was the assistant 12 resident care manager on the Brunning health care 13 6th floor, which is the skilled floor, and the 14 rehab floor. 15 16 Ο, Thank you. Now, for the balance of this 17 deposition, unless I tell you otherwise, my 18 questions are going to refer to the time period 19 of November of 1997 when William Hayes was a 20 21 patient at Judson Retirement Community, and I am going to be referring chiefly to the clinical 22 area where he was a patient. So if I ask you a 23 24 question, that's what I am referring to, unless I 25 tell you something different.

I would like you to describe for me
the Judson Retirement facility in 1997, just
generally how many units there were, the types of
patients on the various units, those types of
things.

A. Well, on the 6th floor -- and each of the floors were arranged -- you want the general layout; is that it?

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9 Q. Give me a general overview and then we10 will talk more specifically about the 6th floor.

A. All right. Well, the 4th floor is
long-term care. The 5th floor they have
Alzheimer's patients. And then the 6th floor
had, two out of the six units were long-term care
and the remaining four were skilled care and
short-term rehabilitation. And he was on the
skilled care, short-term rehabilitation unit.

Q. And in the unit that he was on, how 18 many beds or patients were normally on that 19 unit? What was the maximum number census? 20 The maximum number was 32. 2 1 Α. Now, in November of '97, were you a Q, 22 full-time employee of Judson Retirement 23 Community? 24 Α. Yes, I was. 25

Q . And were you a regular staff member on 1 2 any particular nursing unit at Judson Retirement Community at that time? 3 Yes, I took care of the residents on 4 Α. the C and E cluster. 5 Q, And what was the C and E cluster? 6 7 Α. They were skilled care rehabilitation units. 8 So was C and E part of those four Q, 9 skilled care units that you described? 10 Α. Yes, it was. 11 Q, We have to speak one at a time because 12 she can't take us both down at the same time. 13 Α. I'm sorry. 14 Q. **So** let me repeat my question. 15 16 Was C and E units part of the four skilled care units that you previously described? 17 Α. Yes. 18 Q. And the area where William Hayes was, 19 did it have a particular name or a designation? 20 It was just the skilled unit. 21 Α. No. 22 Q, Was that the E unit, though? Oh, yes, I'm sorry, E unit. 23 Α. Q, When did you first start working on 24 25 the E unit?

When I was hired in April of 1997. 1 Α. And is that still an area that you 2 Q. 2 have any responsibilities for presently? Α. Yes. If a full-time person, a regular 4 over there is off, I cover for her days that they Ę need the coverage. And E cluster is currently 6 long-term care. They changed that at the 7 beginning of the year. 8 S Q. **So** you were a regular staff member on the E cluster in November of 1997: correct? 1(Yes, I was. 11 Α. Was there a point in time that you no 12 0. longer were a regular staff member on that 12 14 particular unit? 15 Yes. I was moved to the front part of Α. 16 that floor to be in charge of the A cluster and B cluster, which is once again skilled care, and 17 18 that was probably eight or nine months ago. 19 Q. Were you required to have any specialized training to work on **E** unit, aside 2c from your nursing degree? 21 Α. No. 22 22 Q. Did you go through a formalized orientation program? 24 25 Yes, I did. Α.

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Q. What did the orientation program involve? 2 There was a day in the classroom where 3 Α. they reviewed some of the policies and 4 procedures, where to find information in the 5 books, and I was given, for lack of a better way 6 7 to describe it, a John Doe chart, dummy chart, I 8 quess is another way to look at it, so I could review the general layout of the charts to learn 9 that. And then I worked with a couple of 10 different nurses who just showed me the general 11 routine so that I could become familiarized with 12 13 how things are operated there. Q, How was the **E** unit usually staffed? 14 Α. There was one RN and two resident 15 assistants. 16 Q. And how many shifts normally was the 17 work force divided into for the E unit? 18 We had three shifts, three eight hour Α. 19 shifts. 20 Q. When did the shifts usually begin and 21 22 end? The day shift starts at 6:30 until 23 Α. 3:00 o'clock. The afternoon shift starts at 2:30 24 until 11:00 o'clock and the evening shift starts 25

at 3:30 until 7:00 in the morning. 1 Q, And that was true in November of '97? 2 3 Α. Yes, that was true. Q , On each of those shifts, there was Δ just one registered nurse and two resident 5 assistants? 6 No, it varied from shift to shift. 7 Α. Ο. а What was the staffing on each of those shifts then subsequent? 9 Day shift had one RN and three Α. 10 resident assistants, nurse assistants. And then 11 second shift had the one RN and two nurse 12 assistants, but actually the two nurse assistants 13 took care of three clusters so they each had one 14 and a half clusters. And the night shift had the 15 two RNs and three nurse assistants. I'm sorry. 16 I am getting my numbers all mixed up. 17 18 There were three -- I'm sorry. MR. GOLDSTEIN: Take your time. 19 Day shift there were three RNs, 20 Α. afternoon shift there were three RNs, and night 2 1 22 shift there were two. And then the supervisor would work on the long-term care, and then also 23 take care of the whole house if there was 24 25 anything that came up. I'm sorry.

Ο. 1 The RNs, when they would work, was their only responsibility for the **E** unit? 2 When 3 you say there were three RNs assigned, were there three RNs assigned only to E unit? 4 Α. No, there was one RN to C unit and E 5 unit. So I took care of 16 patients. 6 Q. Then let's back up again because I 7 want to make sure that we have this and I'm 8 9 understanding what you are saying. 1 thought you had said three. 10 I was referring to the whole staffing Α. 11 of the whole floor. 12Q, Okay. When you are talking about the 13 whole floor, how many units are we talking about? 14 A total of six units with seven or Α. 15 eight beds, depending on the unit. 16 MR. FALLON: I'm sorry. 17 18 THE WITNESS: Seven or eight beds, depending on the unit. 19 Q. Now, I think previously I asked you 20 how many beds, maximum capacity, were on **E** unit, 21 and I think you told me 32; correct? 22 I thought you meant the whole area. 23 Α. There is eight. 24Q. Let's back up then again. 25

On E unit, how many beds are there? 1 2 And we are speaking in November of '97. Seven beds. 3 Α. Q, Now, the whole floor consists of 32 4 beds, approximately; is that correct? 5 6 Α. Yes. 7 Q, And when we are talking about the staffing for E unit, the staffing for E unit is 8 part of the floor staffing; is that correct? 9 Α. Yes. 10 Okay. **So** let's back up then and tell 11 0. 12 me again what the normal staffing pattern is for days, evenings and nights on the floor where E 13 unit is. 14 One RN and --Α. 15 16 Q. Let's start with days. There is one **RN** on for the whole floor? 17 MR, GOLDSTEIN: Days. 18 Q. On the day shift? 19 For the whole floor or for E unit, I'm Α. 20 21 sorry? Ο. Individual staff for E unit that only 22 has responsibility for E unit. 23 No. 24 Α. 25 Q. So then we have to talk about the

staff for the whole floor; correct? 1 2 Α. Yes. 0. For the whole floor of 32 beds, how 3 many RNs are assigned on the day shift? 4 For the skilled units, there were two 5 Α. RNs. 6 7 0. And they only had to worry about the skilled units; correct? 8 9 Α. Yes. 10 0. Okay. And how many beds were in the skilled units? 11 12 Α. Collectively, 30, because I forgot, some units have eight and some have seven and I 13 14 just don't -- I'm not trying --Q, This is confusing and **I** understand 15 that. 16 17 Α. I know. I am sorry. I am trying to 18 be as clear as I can. I quess I --19 0. How many units were on the floor that E unit was on? How many units? 20 21 Α. I'm not sure. I don't know if you are 22 asking about how many skilled units were on the 23 floor, including E cluster or just E cluster. I'm not clear on that. 24 Q. I am trying to determine what the 25

staffing patterns were for E unit and I would 1 also like to know if there were people that were 2 taking care of the E unit, if they had other 3 responsibilities. 4 So the people assigned to E unit, I 5 would like to know, how many people there were 6 and what category they were, and in addition, 7 what other responsibilities they had. 8 And **I** am not sure what the best way to ask that question 9 10 is.

So first off, in regard to let's just take E unit, how many nurses on day shift had some responsibility for the patients in E unit on day shift?

A. One nurse.

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Q. One nurse, okay.

And then in addition to that one nurse, were there any other individuals that had patient care responsibilities in the E unit on the day shift?

A. One resident assistant.

Q. Now, that one nurse that would be taking care of patients in the E unit, did that nurse also have responsibilities in some of these other units?

Α. Yes, in the C cluster unit, which was 1 2 also a skilled care unit. Q, so one other unit, two other units? 3 Α. One other unit. 4 One other unit. Ο, 5 And you told me that in E unit there 6 7 was approximately seven beds? Α. There were seven beds. And in C unit 8 there are eight beds. 9 Ο. On the 3:00 to 11:00 shift, how many 10 nurses had responsibility for patients in the E 11 unit? 12 13 Α. One nurse. Q. And how many assistants? 14 Two. Oh, no, wait a minute. 15 Α. There 16 was one, because then they split another unit in addition to that. 17 Q. And then on night shift? 18 Α. There was one RN and one nurse 19 assistant. 20 Okay. And all of these people that 2 1 Ο, 22 you described, they also have responsibilities in some of these other units? 23 Α. Yes. 24 25 Q. On the various shifts?

Α. Yes. 1 2 Ο, Okay. What was the usual shift that you worked at Judson in November of '97? 3 Α. 2:30 to 11:00 p.m. shift, the 4 afternoon shift. 5 6 Q. And you worked that as a straight You didn't rotate between two at any 7 shift? time? 8 No, it was a straight shift. 9 Α. 10 Q, Did you punch a time clock when you 11 went in and left? Α. Yes. 12 Q, And in November of 1997, what were 13 your duties and responsibilities of Judson 14 Retirement Community on the E unit? 15 16 Α. I would administer medications, 17 treatments as necessary. If there were any IV antibiotics or IV fluids that needed to be given, 18 19 I would take care of that. If there were admissions that came in, I would help, I would do 20 the paperwork and check and overview the patient 21 22 and their records. And also discharges, and also be in charge to make sure the resident assistants 23 did their job. 24 25 Q, Did you make the assignments out for

the resident assistants that were working in the 1 2 **E** unit on your shift? 3 Α. At that time, no, I didn't make the assignments out. 4 Who did that? Ο, 5 One of the other nurses would just --6 Α. usually the nurse that worked in the front would 7 get here first and then she would make out the 8 assignments based on what the staffing 9 coordinator had designated in the way of who was 10 working in which section. Did that make sense? 11 0. Someone other than you usually would 12 make out the assignments? Someone else that 13 would be assigned to that 6th floor? 14 15 Α. Yes. Q. When you were on duty, did you have 16 responsibility for communicating with physicians 17 regarding the patients under your care? 18 Α. Yes. 19 Q. And generally, how many patients when 20 you worked in the evening would be under your 21 22 care? If we were full, 15. 23 Α. Q. so you would have responsibilities not 24 only for the E unit, but also one of the other 25

units; correct? 1 2 Α. Yes. 3 Q , Now, in the other unit, would you also be responsible for doing the same things that you 4 described for the **E** unit? 5 Α. Yes. 6 Q. 7 Admissions and that type of thing? 8 Α. Yes. Q. Who was your immediate clinical 9 supervisor at that time? 10 Lola Henley. 11 Α. Q, Did she work the 3:00 to 11:00 shift? 12 13 Α. Yes, she did. (Thereupon, a discussion was had off 14 the record.) 15 Q. Did you provide direct patient care? 16 And by that I mean, other than the medications 17 18 and the other responsibilities that you described, did you actually go in and bathe 19 patients and assist with moving patients and 20 those types of things? 21 Periodically I would assist with 22 Α. transferring the patients or putting them on the 23 bedpan, but I did not do any bathing or anything, 24 so to speak. 25

Q. Did you routinely do assessments on 1 2 the patients assigned to you? Yes. 3 Α. Q , How often would you be doing the 4 5 assessments? At least once a shift, and if the 6 Α. person was sicker than usual, I would check on 7 8 them as often as necessary. Is Lola Henley still an employee of 9 Q. 10 Judson Retirement Community? No, she is not. Α. 11 Q. When did she leave? 12 I would say about a year and a half Α. 13 14 ago. Q . Was there a head nurse or some type of 15 a unit manager for the 6th floor or unit 6? 16 For the 6th floor, yes. 17 Α. Q, And who was the head nurse? Was that 18 the correct title, head nurse? 19 Resident care manager. 20 Α. Q. 21 Resident care manager, okay. 22 Who was the resident care manager for the 6th floor in November of 1997? 23 24 Α. Dianne Soukup. 25 MR. GOLDSTEIN: Spell the last name if

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you can. 1 2 THE WITNESS: S-O-U-K-U-P. (Thereupon, a discussion was had off 3 the record.) 4 Ο, In the rehab skilled area of unit 6. 5 how often were the patients required to be seen 6 by a physician? 7 MR. FALLON: Objection. 8 I'm not certain what the mandates are, 9 Α. but they were seen on a regular basis, about two 10 or three times a week. 11 Ο. 12 You are not familiar with any minimum number of times that a patient has to be seen in 13 that particular area; correct? 14 Α. Correct. 15 16 MR. GOLDSTEIN: Hang on one second before you ask the next question. 17 (Thereupon, a discussion was had 18 between the witness and his counsel out **of** the 19 hearing of the reporter.) 20 MR. GOLDSTEIN: All set. 21 Q, In November of '97, if one of the 22 patients under your supervision developed 23 problems which you believe required a physician's 24 evaluation, was there a procedure you were 25

1 supposed to follow for contacting the physician? Α. Yes.

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Q, 3 Would you tell me what that procedure 4 was?

If it was something that was urgent 5 Α. that needed to be taken care of right away, we 6 would call the geriatric fellow on call for the 7 evening, after 5:00 o'clock. If it was something 8 that could wait until the next day, we would put 9 it on what we call a physician reminder board, 10 11 and then they would address it the next day.

Ο. Tell me a little bit more about this 12 physician reminder board. What was it? What did 13 it look like and what type of information did you 14 15 put on it?

First, describe it physically for me. 16 It's an 8 by 14 piece of paper that is 17 Α. designated with the physician's name, the 18 patient's room number, the patient's name, the 19 date, and then a brief description of what our 20 concerns were and what needed to be addressed. 21 Q., Now, you mentioned that if it was an 22 urgent matter, you would call the geriatric 23 24 fellow after 5:00 p.m.?

> Yes, at University Hospital. Or at Α.

the time we had Kaiser doctors there too and we 1 would call the Kaiser doctor on call, if it 2 3 applied. 4 Ο, Kaiser attending physicians? 5 Α. Yes. Ο, Is that what you are talking about? 6 Yes. 7 Α. What about on Sundays? 8 0. 9 Α. On Sundays we would call the geriatric fellows on call. 10 Q, For an urgent matter? 11 Yes. 12 Α. And if it was a nonurgent matter, you 13 0. would use this physician reminder board; is that 14 correct? 15 16 Α. Yes. Q, What type of things would you put on 17 the physician reminder board? 18 They would be notified if a narcotic 19 Α. needed to be reordered because it was getting 20 low, and we had to send it, send the order to the 2 1 22 pharmacy. 23 If a family member had a concern, or if a patient mentioned something about medication 24 they were taking prior to this, and they wanted 25

to look into whether or not they needed to be on 1 2 it, or if they had -- just things like that. Q. **Is** this a paper board? 3 Α. It's a clipboard. 4 Q . A clipboard? 5 Yes. 6 Α. Where is it kept? 7 Q. Let's see. At the time, they kept the 8 Α. University Hospital clipboard at the second desk 9 and the one for Kaiser would be kept at the back 10 11 nurses station. Q. And would the attending physicians 12 come in and look at this board when they would 13 come in to make rounds on their patients? 14 Α. They would. The nurse 15 16 practitioners would take a look at the board too. When you say nurse practitioners, are Q, 17 you speaking of any Judson Retirement Community 18 employees? 19 Α. 25 Yes. Q. What responsibilities did the nurse 21 22 practitioners have in regard to patients? They would see the patients, and after Α. 23 discussing their findings with the doctors, they 24 25 would also write orders or update the doctors as

1 needed. 2 Ο, Were they assigned to particular units? 3 Α. Things have changed so much in regard 4 to that these days, I don't remember what the 5 deal was at the time. 6 Well, let me rephrase my question 7 Q. then. 8 In November of 1997, was there a 9 particular nurse practitioner that saw patients 10 on unit 6-E? 11 Not on 6-E, per se, no. It was based 12 Α. on the doctor assignments, I believe. 13 Q. Do you know if a nurse practitioner 14 saw Mr. Hayes at any time during his confinement 15 16 at Judson Retirement Community? 17 Α. He would have been seen on Monday and Tuesday. 18 Q. And who would have seen him? If you 19 know. 20 Α. I don't recall who was working there 21 at that time. 22 Q. What is your understanding as to what 23 the nurse practitioner would do if he was seen on 24 25 Monday or Tuesday, what is it that they would be

1 doing with Mr. Hayes?

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2	A. They would complete the history and
3	physical. They would review the paperwork that
4	was sent over from the hospital, review the
5	physician's orders and then when the doctor came
6	on, he or she would discuss with the doctor, you
7	know, a synopsis of the case before the doctor
8	went in to see them.
9	Q. Do you have any recollection of any
10	nurse practitioner having contact at all in Mr.
11	Hayes' case?
12	A. I don't know specifically who had seen
13	Mr. Hayes, no.
14	Q. Okay. And in regard to your review of
15	the records, you didn't see any reference to
16	nurse practitioners seeing Mr. Hayes, did you?
17	A. I didn't pay attention to that part of
18	it. ${f I}$ was just focused on the nursing notes and
19	data base from the admission.
20	Q. We were discussing my original
21	question was if you had to contact a physician in
22	regard to a problem that a patient was having,
23	you indicated that if it was urgent and it was
24	after 5:00 you would call the geriatric fellow or
2 5	on Sunday you would call the geriatric fellow;
correct?

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A. Yes.

Q. If it was a nonurgent problem, you would put it on this communication board for the physicians to check when they would come in; correct?

A. Yes.

Q. Did you have any other instances where you would contact an attending physician by phone?

A. Well, to verify the admitting orders so we could follow through and do the care for the patient.

1 Q. Aside from verification of admitting 1 orders, did you normally contact attending 1 physicians by phone?

MR. GOLDSTEIN: Objection to the form
of the question. Do you understand the
question?

THE WITNESS: Not really. I mean --MR. GOLDSTEIN: Ask her to ask it again or rephrase it. You have that right. Q. You indicated that you would verify admitting orders with attending physicians;

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A. Yes.

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Q. Aside from phone calls made to verify orders -- or if the doctors came in, I suppose you would verify orders at that point in time -did you ever call attending physicians for any other instances?

Yes. If lab results came in after the 7 Α. a doctors had left for the day and there was something abnormal, we would call them to bring 9 it to their attention. Or if they had developed 10 a high fever or something and we needed to get 11 orders for maybe lab work or urine specimens or 12 whatever, or if -- I don't know. I can't think 13 of anything else. 14

Q. You would be calling the attending physician in order to report laboratory results or to get orders; is that correct?

18 A. Oh, attending physicians, no. I'm19 sorry, the on-call physician.

20 Q. Maybe my question wasn't clear.
21 In regard to attending physicians,
22 other than verification of orders, would you have
23 any instances where you would be calling the
24 attending physician if you had a concern about a
25 patient?

Α. If for some reason we had not heard 1 2 from the geriatric on-call doctor within a 3 reasonable time, or if we weren't satisfied with what they were doing and felt that maybe 4 something further needed to be done for input, I 5 suppose. 6 Q. 7 Did you have a list in regard to the 8 geriatric fellows as to who you were supposed to 9 call for a particular day or week? No. We would call the geriatric Α. 10 answering service and they would page whoever the 11 particular doctor was on call, but we did not 12 personally have that list. 13 Q, So you didn't know who you would be 14 talking to if you placed a call to a geriatric 15 fellow; is that correct? 16 17 Α. That's correct. Q, And aside from the geriatric fellows 18 that covered you after 5:00 p.m. and on the 19 weekend, and the attending physicians that were 20 there, any other physicians that worked at Judson 21 Retirement Community in November of '97? 22 You want me to name specifically the 23 Α. doctors on staff? 24 Q, No. I'm asking aside from the 25

attending physicians and the geriatric fellow 1 physicians, were there any other physicians that routinely provided care at Judson Retirement Community?

There were a handful of doctors that Α. would work with specific families that were not -- I mean with specific residents that were not part of University Hospital, yes, and we would speak with them about their particular resident. Q . Okay.

Is that what you were looking for? 11 Α. Ο. 12 I just was interested in knowing other than attending and geriatric fellows if there 13 were other physicians that came at times to 14 Judson Retirement Community. 15

16 When a patient was admitted to Judson 17 Retirement Community from an acute care hospital, did the acute care hospital usually send a 18 written transfer form that contained information 19 regarding the patient with the patient? 20

> Yes, they did. Α.

Did you have a particular name for 0. 22 that form or did you just call it a transfer 23 form? 24

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Α.

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It was either a discharge summary or a

1 transfer form.

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2 Q. And what information would generally
3 be on that form?

It would have the patient's admitting Α. 4 diagnosis, the medications that were ordered, any 5 medication allergies that they would have had, 6 any recent blood work results, maybe. 7 Sometimes they had it and sometimes they didn't. I said 8 the list of medications that they were on with 9 the doses and frequencies, any wound treatment, 10 if necessary; specifics as to whether they were 11 12 supposed to have occupational therapy, physical therapy, speech therapy; any follow-up doctor 13 appointments; any lab work that they wanted to 14 have done, and I think that's about it. 15

16 Q. In November of 1997, would you 17 describe for me how an admission to the area 18 where Mr. Hayes was a patient would normally be 19 handled, if the patient is coming from an acute 20 care hospital?

A. The patient would usually come on a
stretcher and we would transfer him to the bed.
We would get the information from the ambulance
driver.

Generally I would transcribe the

orders and notify the doctor, see the patient and 1 complete the data base, ask them any questions, 2 take a look at their skin and do the general, the 3 usual listening to lung sounds and bowel sounds 4 and asking questions and orienting them to the 5 general routine of the unit; and then getting the 6 orders verified, transcribing the information 7 into the various medical record forms that we 8 9 have, and complete the various sheets for the 10 different departments that would also be taking care of them. 11

12 Q. Now, you mentioned that you would 13 transcribe orders. This would be information 14 that was coming on that transfer form? You would 15 transfer that on to your order sheets; is that 16 correct?

A. Yes, that is correct.

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18 Q. And then you would notify the doctor.19 What doctor would you notify?

A. Well, if they came here before 5:00
o'clock, we would notify the attending on call,
or the attending in the house, or the nurse
practitioner if the attending wasn't physically
in the building. And then after 5:00 o'clock, we
would notify the geriatric fellow on call.

Q. What about on Sundays? 1 We would notify the geriatric fellow 2 Α. on call. 3 4 Q. And then you would copy orders that came on that form on to your admission order 5 form; is that correct? 6 Α. Yes, that is correct. 7 Ο. Now, you mentioned that you would get 8 the orders verified? 9 10 Α. Yes. Ο. Would that be with the geriatric 11 fellow? 12 Yes. We would read off the Α. 13 information to the geriatric fellow, and if there 14 was something that he wasn't clear about, he 15 would ask us to either clarify it by calling the 1 6 hospital where they came from, the acute care 17 18 facility, or if it was something that could wait, we would put it on the board for the doctor to 19 clarify in the morning. 20 21 Ο. And then once they were verified by the geriatric fellow or the attending, would you 22 23 as the nurse then be in a position to carry out those orders? 24 25 Α. Yes.

Q, Now, how soon after the patient is 1 2 admitted is the patient seen by a physician? 3 MR. FALLON: Objection. 4 Α. It depends on when they were admitted. If they were admitted during the 5 weekday, it would be either that same day or that 6 If it's on the weekend, if it's 7 next morning. 8 Friday night, it wouldn't be until Monday. Saturday and Sunday also wouldn't be until 9 Monday. 10 Ο, And normally what would be -- when 11 would the patient receive an assessment by the 12 nurse after admission? 13 Within that same -- before the end of 14 Α. the shift where they came on. **So** within eight 15 hours, at the longest, but we would go in 16 17 initially and just do a quick, you know, once over. If there was something that needed to be 1 8 attended to as far as the data base, you know, 19 hooking up the oxygen or checking IVs and that 20 kind of stuff, we would do that. 21 Q. Were geriatric fellows usually present 22 23 at Judson Retirement Community on Sunday? They would be at University 24 Α. No. Hospital. 25

Sunday, would you make a phone call in order to 2 3 do that? Yes, that is correct. Α. 4 And once the orders were written and Q. 5 verified, was it the nursing staff's 6 7 responsibility for seeing that the orders were carried out properly? 8 Yes. 9 Α. Q . And if an order called for a 10 diagnostic test to be scheduled at a facility 11 outside of Judson Retirement Community, who would 12 be responsible for scheduling that type of test? 13 Our unit coordinator who is our 14 Α. secretary. Unless it was something that had to 15 be done that very next day or something and then 16 we would call to take care of it, but generally 17 the secretary would schedule the appointments. 18 So would you, as a nurse, transcribe Q. 19 the order and communicate to the unit secretary 20 that this particular test needed to be scheduled? 21 22 Α. Yes. Ο. And do the registered nurses supervise 23 the unit coordinator in regard to those type of 24 activities? 25 Patterson-Gordon Reporting, Inc. (216) 771 - 0717

So if you were verifying orders on

Q,

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Α. No. 1 2 MR. GOLDSTEIN: You mean unit 3 secretary? THE WITNESS: Yes, that's who they 4 call. 5 Q. Let's clarify that. Is the unit 6 7 coordinator a secretary? 8 Α. Yes. Q, Who supervises the unit coordinator? 9 Α. The resident care manager would check 10 on her periodically. Pretty much, she functioned 11 independently. 12 Q, Who makes sure that when she is 13 working with the physician's orders that she is 14 carrying out those duties correctly? 15 I don't know. 16 Α. 17 Q, Did anybody oversee to make sure that if you tell her I need this test scheduled that 18 she is actually doing it? 19 Α. I suppose that -- I don't know. 20 21 Q, It's not your responsibility as a registered nurse if you are transcribing orders 22 and verifying admission orders for a patient, 23 it's not your responsibility to make sure that 24 25 she does whatever you have asked her to do?

I don't know how to answer that. Α. 1 Q., Well, I am just asking whose 2 3 responsibility is it to make sure that she does, in fact, take care of any orders that you asked 4 her to schedule; such as a diagnostic test? 5 Is there any follow up to make sure that that's 6 taken care of? 7 8 MR. GOLDSTEIN: That's a different 9 question, though. I suppose the nurse on the day shift 10 Α. would review the orders and check on it, but I 11 don't know what goes on during the daytime. 12 Q. 13 So once you see an order for a diagnostic study that needs to be scheduled, and 14 you tell the unit coordinator to schedule that 15 test, you don't have any further responsibility 16 17 for it? 18 Α. No, I don't think **so**, because I have done my part. 19 Q, And you don't know who has 20 responsibility after you have communicated that 21 information to the unit coordinator; correct? 22 Correct. 23 Α. If there was a problem scheduling a Q. 24 diagnostic study ordered by a physician, would it 25

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be the responsibility of the nurses to inform the 1 physician about that problem? 2 Α. Yes, or the unit coordinator, yeah. 3 Either/or. 4 Q. It would be either the unit 5 coordinator's job to tell the doctor or the 6 nurse's job? 7 8 I am trying to clarify what you said. Yeah. 9 Α. Q. Prior to William Hayes, had you ever 10 11 cared for a patient who had recently undergone total knee replacement? 12 13 Α. Yes. Q. Had you cared for such patients at 14 Judson Retirement Community? 15 Α. Yes. 16 17 Q. Do you know if total knee replacement, bilateral total knee replacement increases the 18 risk for developing deep vein thrombosis? 19 I would think that that would be true, Α. 20 21 yes. Do you know as a nurse whether 22 Q. bilateral total knee replacement would increase a 23 patient's risk for pulmonary emboli? 24 Well, if it would increase the risk 25 Α.

for a DVT, yes, it would increase the risk for a 1 2 pulmonary emboli. Q. 3 In a patient that's three days post-op from bilateral total knee replacement, as a 4 nurse, are there any particular complications 5 that you watch for in such a patient? 6 7 Α. Well, we would check their calves for any complaint of tenderness or pain by doing a 8 Homans' test or check to see if there is any 9 redness or inflammation, I mean inflammation or 10 swelling at the site to see if there might be 11 early signs of a DVT. We would just check the 12 incision and monitor their vital signs. 13 I don't know. Yeah, that's fine. 14 That's my answer. 15 Q. Do you have any independent 16 17 recollection of William Hayes, aside from what you reviewed in the chart? As you sit here, do 18 you recall him as patient? 19 Yes, I do. 20 Α. Q, What do you recall about him? 21 Well, I recall that on the day that he 22 Α. came in, it was a little bit later in the shift. 23 He was brought in and had numerous complaints 24 about the environment of the room and mentioned 25

that his wife wouldn't be pleased with the room, 1 2 and that was basically all that I remembered. 3 Q . And from your recollection or review of the record, when did you render care to 4 William Hayes? 5 The first night that he was here I had Α. 6 7 done the admission data base and done his head to toe assessment, and did everything that was 8 involved in the admission, including all the 9 paperwork, notifying the doctor, and that type of 10 thing. 11 Q, Did you care for him after? That was 12 November 23rd, I believe, on a Sunday. 13 Did you care for him after that? 14 I believe I did maybe one other time. 15 Α. I don't recall exactly what day he passed away, 16 17 but I was off that day. MS. TOSTI: Do you have a set of 18 records that she can look at so she can tell me? 19 MR. GOLDSTEIN: Sure. 20 (Pause.) 21 THE WITNESS: Are the medication 22 records in here? That would be more definitive. 23 As near as I can see from the records, 24 Α. I had only taken care of him that first day, but -25

Q. Okay. Look on November 26th on the 1 2 nurses records, and tell me, there is, it looks 3 like, a 10:00 p.m. entry. I am wondering if 4 that's an entry --Tt's 10:00 a.m.? Α. 5 Ο. No. I think it's on the reverse side 6 7 of the first page at the top. Is that an entry made by you? 8 9 Oh, yes, I did miss that, yes. Α. so is it likely that you cared for him 0. 10 on November 26th, as well? 11 Α. Yes, I did. I just missed that top of 12the page. I scanned it too quickly. 13 That's okay. MR. GOLDSTEIN: 14 Q, Now, you were on duty at the time that 15 William Hayes arrived at Judson Retirement 16 17 Community when he was admitted; is that correct? 18 Α. Yes. Were you aware that he was being Q. 19 20 admitted prior to the time that he arrived at Judson Retirement Community? 21 22 Α. Yes. How did you become aware of his 23 Q, admission? 24When the admissions coordinator makes 25 Α.

the arrangements for it, she puts a piece of 1 2 paper at the nurses station that indicates the 3 date, the name of the person, the time of arrival, and any special equipment that might be 4 necessary; for example, maybe an oxygen tank, or 5 IV poles or different things like that. 6 7 Q. In regard to Mr. Hayes, did he require any special equipment? If you recall. 8 Α. I don't recall specifically. 9 Q. Did you receive any type of a report 10 on Mr. Hayes, other than what you just described 11 12 from the coordinator? We would get a copy of a transfer 13 Α. order of paperwork that they sent over for the 14 admissions coordinator to review to see if this 1 5 is somebody that we could take care of or had the 16 17 room or facilities to take care of. Q. You don't have a recollection of 18 getting a verbal report from anybody at Hillcrest 19 Hospital --20 21 Α. No. Q. -- prior to transfer? 22 We rarely get verbal reports. As a 23 Α. matter of fact, if we do, it's a surprise. 24 Q. So normally if you have something, 25

contained in that transfer form; correct? 2 Α. Yes. Q , Was anyone with Mr. Hayes when he 3 arrived, aside from the transport people? 4 I don't recall specifically. Maybe 5 Α. his son and daughter were there, I'm not sure. 6 Ι think they may have arrived shortly after. 7 You don't have a recollection of a 8 Q, family member being there at the time of his 9 arrival, though? 10 11 Α. No. Q, Now, at the time of his admission, was 12 13 it your understanding -- at the time of his admission, what was your understanding as to who 14 his attending physician was? 15 I would have to look at the records. Α. 16 I don't recall. 17 Feel free. 18 Ο. (Thereupon, a discussion was had 19 between the witness and his counsel out of the 20 hearing of the reporter.) 21 22 Α. I can't find the specific paper that would say before they come here who the doctor 23 is. 24 Q. Well, I was asking what your 25

understanding was as to who the attending 1 physician was. And I don't know whether you are 2 3 able to answer that question or not. (Thereupon, a discussion was had 4 between the witness and his counsel out of the 5 hearing of the reporter.) 6 I don't recall specifically who the 7 Α. doctor was that was originally assigned to the 8 patient. 9 Now, you did an admission assessment Q. 10 data base on Mr. Hayes at the time of his 11 admission, or close to the time of his admission; 12 is that correct? 13 14 Α. Yes, I did. Q, Do you recall at what point in time 15 you did that? 16 I don't recall a specific time frame, 17 Α. 18 but --Q, Was it shortly after his admission? 19 I don't recall the time frame. 20 Α. Okay. Can you turn to the data base Ο. 21 in the records. Now, I'm speaking of a form that 22 23 says nursing admission data base. I completed the data base four 24 Α. Right. hours after he got here, according to my nurses 25

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1 notes. Ο. Well, I would like you to look at the 2 actual data base that you collected. 3 MR. GOLDSTEIN: Just tell her you 4 can't find it if you can't find it. 5 I can't find it right now. Α. I saw it 6 earlier. I just didn't pay attention to where it 7 was located: 8 Okay, I found it. 9 Q. Now, you believe that you filled that 10 out several hours after his admission? I believe 11 that's what I heard you say; is that correct? 12 Α. Yes. 13 And you found that referenced in your Q, 14 note that you wrote? 15 In my nurses notes, yes. Α. 16 Q, Was Mr. Hayes the person that supplied 17 the information on the data base? 18 I don't recall. Α. 19 Q. And you don't recall whether there was 20 a family member present or not at the time that 21 you collected the data base? 22 I don't recall that either. Α. 23 Is some of the information on your Q, 24 data base information that you probably 25

transferred off of the transfer form for this 1 2 patient? 3 Α. If it was, it was just the admitting 4 diagnosis and the medications, **so** I would -- I 5 would have to say that I got the information from him based on some of the answers to the questions 6 that I have written down here. 7 Q, Okay. And you found when you 8 collected that data base that he was oriented; 9 correct? 10 11 Α. I thought so, yes. Q, And I believe you also mentioned in 12 your nurses note, he was reluctant to answer some 13 of your questions; is that correct? 1415Α. Yes. He was vaque, yes. 16 Ο. Now, at the end of the data base, I 17 believe your signature appears on the last page. Α. Yes. 18 Q, And you have a title ARCM. What does 19 that stand for? 20 Α. Assistant resident care manager. 2 1 And did you do a physical examination Q, 22 of Mr. Hayes at the time of his admission? 23 I did, yes. 24 Α. 25 Q. When you were completing your data

base --1 2 Α. Yes. Ο. -- did you find any deviations from 3 normal when you did his admission data base? 4 MR. GOLDSTEIN: Objection. 5 Deviation from normal in regard to Α. 6 total knee replacement or of a healthy person? 7 Q. As a registered nurse, did you learn 8 in your training to do physical assessments of 9 patients? 10 Α. Yes. 11 Q. And one of the things that you were 12 taught was how to recognize a deviation from 13 normal in doing a physical assessment of a 14 patient; correct? 15 Α. Yes. 16 Q. And so what I am asking is when you 17 did an assessment of Mr. Hayes, did you find any 18 deviations from normal in your physical 19 assessment? 20 Yes, I did. 21 Α. Q., And could you just tell me what 22 23 deviations you found? Well, the pedal pulses I have Α. 24 documented as feeling faint. And then I have 25

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documented about the incisions to his knees with 1 2 steri-strips, And let's see. Slight nonpitting edema and his feet were cool to touch. 3 Q. Now, does Judson Retirement Community 4 have policies and procedures that describe how 5 documentation in the nurses notes is supposed to 6 be done? 7 Α. 8 Yes. 9 Q. And do the policies require that documentation in the nurses notes be 10 contemporaneous with the care or events being 11 documented? 12 Α. You mean in regard to the admission? 13 Q. In regard to anything that you are 14 writing in the patient's chart, are you supposed 15 to be doing it at or about the time that the 16 17 event or observation occurs? In a perfect world, yes, but more 18 Α. often than not it doesn't get documented until 19 the end of the shift. 20 Ο. So it's the usual course that things 21 happen early in the day and you don't document it 22 23 until later in the day? 24 Α. Right. Unless you happen to have the time at that moment to document it. 25

Q. And is that standard operating policy 1 at Judson Retirement Community to do that? 2 MR. GOLDSTEIN: Objection to the form 3 of the question. 4 I don't know what other people do in 5 Α. regard to their documentation. From time to 6 7 time. I'm not there when they are doing their work. 8 9 I know in my case I do it when I do it, and most often or not I have time to do it at 10 the end **of** the shift. 11 Q, Do you know what Judson Retirement 12 Community's policies and procedures say about 13 documentation in patients records as far as 14 nurses notes? 15 They just want documentation that 16 Α. explains any abnormalities or any unusual events, 17 and they don't say that it needs to be done 18 19 within 15 minutes of the occurrence or anything. They don't specify a time frame. As long as it's 20 done before the end of your shift, I mean, before 21 22 you leave at the end of the evening. **a** . Are you required if you are making an 23 entry that's several hours past the time that an 24 25 event occurred to indicate in your entry the time that the entry is actually being made?

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A. I don't know. I didn't look into it that clearly.

Q. **So** you don't know whether you are supposed to do that or not?

I don't know Judson's rules, per se, 6 Α. 7 but the way that I understand it is that you 8 outline what happens given the chronicle time 9 frame and basically you backlog for that specific date. Well, not backlog, but if you are writing 10 it at the end of the shift, if it's something 11 that happened at 3:00 o'clock, you can specify 12 that that's the time that it happened. 13

14 Q. But if it happened at 8:00 o'clock in 15 the morning, are you required in your note to 16 indicate that your note is being written at 3:00 17 p.m. and that you're referencing something that 18 happened at 8:00 o'clock?

19 A. **I** don't know for sure.

Q. When you would write notes on a patient at the end of the shift, would you indicate that they were being written at the end of the shift, by putting the time in, in the date and time column that that's the time that the note is actually being written?

Α. Sometimes but not always. 1 Q., I am handing you what's been marked as 2 Plaintiff's Exhibit Number 1. It's the first 3 page of the nurses notes. I am going to ask if 4 you would please identify that document for me, 5 if you can. 6 7 Α. That is the admitting note for the 8 patient, and the subsequent documentation of the fact that certain things got done with the orders 9 being verified and the data base being completed. 10 Now, you have that dated for November 11 Ο, 12 -- is this your note, the initial writing on this page marked as Plaintiff's Exhibit 1, is 13 that your handwriting? 14 Yes, it is. 15 Α. 16 Ο, Is that your signature at the end of 17 the initial note on that page? Yes, it is. Α. 18 Q. And you have a note written here at 19 3:15 p.m. on November 23, '97; correct? 20 21 Α. Yes. 22 Q. And that's a description of some information from Mr. Hayes' admission; correct? 23 Α. Yes. 24 25 Q, Did you write that note at 3:15 p.m.?

1 Α. No. Q. When did you write that note? 4 Probably 2:00 o'clock or 3:00 o'clock Α. in the morning. I don't remember. I don't Ļ recall. Ē Q. Now, you mentioned in your note that E he had some complaints about the environment; is 4 Е that correct? Ç Α. Yes, I did. 1(Q. What kind of things was he complaining about? 11 As I mentioned earlier, he was 12 Α. 13 complaining that the room was too small and that his wife wouldn't be pleased with the aesthetics 14 of the room. 15 16 Q, Did he complain about anything else, that you recall? 17 18 Α. Not specifically, no. 19 Q. What is Homans' sign? Homans' sign is a test where you have 2c Α. the patient point his toe -- you have the leg 21 extended outward and you point the toe towards 22 the head of the body so it stretches that back 23 calf muscle. 24 25 And if there is a blood clot there,

you would feel a little bit of tenderness in that 1 2 site, and then you would look at the site to see if he does feel -- if that person does feel 3 discomfort, you check the site to see if there is 4 any redness or inflammation or swelling. 5 Q. And if the Homans' sign was positive, 6 7 what would that be an indication of? Α. Possible presence of a blood clot. 8 Q, If it's negative, what's that an 9 indication of? 10 Generally you would not suspect that 11 Α. there is a blood clot. 12 Q. Do you know whether or not you can 13 have deep vein thrombosis and have a negative 14 Homans? 15 16 Α. It's possible if there **is** a small 17 enough blood clot and where there is no pressure, I quess. 18 Q. Now, why did you check Mr. Hayes for 19 Homans' sign? First, you checked Mr. Hayes for 20 21 Homans' sign; correct? 22 Α. I don't recall specifically, but I would think **so**, yes. 23 Q. Well, do you want to take a look at 24 25 your first note there. Down near the end of your

3:15 entry, doesn't that say complaints of slight 1 pain in right calf during Homans? 2 3 Α. Yes, I did do a Homans' sign. And in this case, why did you check Q. 4 Mr. Hayes for Homans? 5 Well, first of all, because of the Α. 6 7 fact that he did have knee surgery and he was in Normally after any kind of surgery, if you 8 bed. are bedridden, that is a possibility. 9 And the fact that the resident 10 assistant had mentioned that he was complaining 11 of some pain in his leg, I wanted to follow up on 12 that. 13 **So** you were told by a resident Q. 14 assistant that he had pain in his leg? 15 Α. Yes. 16 17 Q . And because of the type of surgery he had, because he was in bed, there was a 18 heightened concern for the possibility of deep 19 vein thrombosis in this patient; **is** that correct? 20 Yes, that's correct. 21 Α. Q. Now, when you checked him, you found 22 that he did have some pain in his right calf; 23 correct? 24 25 Α. Yes, that is correct.

Q. Did that raise any concerns in your 1 mind for this patient? 2 Α. Yes, it did. 3 Q, What concern did it raise? 4 Well, I was concerned that he did, in 5 Α. fact, possibly have a DVT, and I was concerned 6 that the hospital had released him knowing this 7 8 possibility existed, because they wrote the fact that they needed to do the DVT test on Monday, 9 and I was not clear on why they would **go** ahead 10 and transfer him if they are not sure about the 11 outcome. 12 Q, And do you know whether or not it was 13 a standard procedure on bilateral total knees to 14 do DVT studies on patients? 15 Yeah, that's -- well, I would think Α. 16 so. 17 (Thereupon, a discussion was had off 18 the record.) 19 Well, I guess I want to make sure that 20 Α. I am clear. You want to know if it's standard 21 procedure to do a DVT study after they have done 22 knee surgery? 23 Q. Let me withdraw the question and I 24will ask an another question. Let me rephrase 25

that. 1 2 (Thereupon, a recess was taken.) Q, We are going to go back to my last 3 4 question. I'm going to ask you a somewhat different question. 5 In regard to patients that you have 6 cared for at Judson Retirement Community that 7 8 have had total knee replacement surgery, have you had other patients that have gone for DVT 9 studies? 10 Yes. Not every single one of them, 11 Α. but yes. 12 13 Q, In some instances, they have gone for DVT studies? 14 Yes. 15 Α. Q, Has it been as a routine measure, 16 prophylactic measure rather than because the 17 18 patient has had symptoms? Α. I'm not sure. It's usually a 19 physician's decision. 20 Q. Have there been DVT studies that were 21 22 ordered at the time the patient was admitted to Judson Retirement Community? 23 I don't recall specific cases, but I 24 Α. would think so. 25

Q. Now, you indicated that you had 1 examined Mr. Hayes for Homans' sign and that you 2 3 found that he had a positive Homans' sign in his right leg; is that correct? 4 Yes, that's what I had documented. 5 Α. Q., And that raised some concern in your 6 7 mind that possibly he may have a deep vein thrombosis; correct? 8 Α. Yes. 9 Q, Did you take any action after you 10 found that he had a positive Homans' sign? 11 Α. I just reported it to the doctor when 12 I gave him the review of the orders and that. 13 Q. Okay. What doctor did you report it 14 to? 15 Dr. Ahmed. 16 Α. 17 Q, Now, you have recorded Dr. Ahmed A-H-M-E-D in your nurses notes; correct? 18 Α. Yes. 19 Do you know whether that's a correct Q, 20 spelling for Dr. Ahmed's name? 21 As far as I can recall, I believe so. 22 Α. Do you know what Dr. Ahmed's first 23 Q. name was? 24 Α. No. 25

Q. Has anyone asked you anything in 1 regard to the identity of the person that you are 2 referring to in those nurses notes? 3 Α. I think that Dr. Goldstein might have 4 asked me during that --5 MR. GOLDSTEIN: I'm moving up. 6 Ο, Aside from Mr. Goldstein. 7 Mr. Goldstein, I'm sorry. Α. 8 I am 9 nervous. 10 (Thereupon, a discussion was had off the record.) 11 Yes, but I couldn't recall the name. Α. 12 Q, Well, do you recall the conversation 13 you had with Dr. Ahmed? 14 Yes, I do. Α. 15 What did you tell Dr. Ahmed? 0. 16 Well, after I had reviewed the 17 Α. transfer and admitting orders, I happened to 18 mention to him that he had complained of the pain 19 in his leg and he had a positive Homans' sign, 20 2 1 but there was no redness or warmth to the site, and I had also reiterated that they had ordered a 22 23 DVT study to be done on Monday -- not done, but ordered for Monday, and I'm assuming that that 24 meant to be ordered to be done on Monday. 25

But anyway, he just said go ahead and 1 have them do it on Monday and bring it to the doctor's attention, I think he might have said, 4 I'm not sure.

Q, I'm going to hand you what's been marked as Plaintiff's Exhibit Number 2. It's the admission order sheet. I am going to ask you if you can identify that document for me.

9 Α. These are the admission physician's orders that I completed from the transfer. 10

Ο. Now, about three-quarters of the way 1 1 12 down the page, under miscellaneous orders, could 13 you read for me what it says there?

It says DVT study. 11-25 to rule out 14 Α. DVT. Call 449-4500 vascular lab. 15

Q. And where did you get that order from? From the transfer order sheet. Α.

Q, Now, Mr. Hayes was admitted on the 18 23rd, which was a Sunday. 19

Α. Saturday.

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Q. I believe the 23rd was a Sunday.

MR. GOLDSTEIN: You guys have a

difference of opinion. 23

MR. JONES: This one is not a matter 24 25 of opinion.

1 (Thereupon, a recess was taken.) 2 Q, Now, we were discussing the date. And I have a calendar here from 1997, so that on the 3 record, from 1997, I would like you just to take 4 a look at what day of the week November 23rd, 5 1997 was. 6 First of all, this is 1998. 7 Α. 8 MR. GOLDSTEIN: Right over here. 9 November 23rd is a Sunday, you are Α. 10 right. I'm sorry. Q . And we were looking at the order that 1 1 you transcribed on the admission sheet? 12 13 Α. Yes. Q, And read again what that order says, 14please, under the miscellaneous orders. 15 16 Α. DVT study, 11-25. To rule out DVT. Call 449-4500 vascular lab. 17 Q. And you would agree that 11-25 would 18 19 not be Monday; that would be Tuesday? 2.0 Α. That would be Tuesday. Q. 21 Correct? 2.2 Α. Yes. Q. Now, you indicated that when you 23 talked to Dr. Ahmed, you told him your concerns 24 with regard to the positive Homans; correct? 25

Α. Yes. Q. What was your understanding in regard 2 3 to the DVT study? He said just go ahead and have him 4 Α. schedule it for the day that they have it on 5 there and we will see from there. 6 Q. Okay. And that would have been 7 8 Tuesday, based on what we just looked at on the calendar; correct? 9 Α. Yes. 10 Ο. And then what did you do in regard to 11 the DVT study after you talked with Dr. Ahmed? 12 When I was completing the paperwork, I Α. 13 filled out the unit coordinator request slip, 14 which is the paper that lets the unit coordinator 1 5 know that certain follow-up doctors' appointments 1 6 1 7 and any out of the facility appointments need to be scheduled and transportation arranged **so** that 18 they can go to that particular study. 19 Q. And did you tell the coordinator that 20 2 1 the test was supposed to be done on Tuesday? 22 Α. It was written on the piece of paper, 23 yes. Q. **Is** that piece of paper kept? 24 Is it on 25 a requisition form or something?

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Α. It's on a requisition form, but I 1 don't know how long they keep the papers. 2 Ο. And so it's your testimony that you 3 told the coordinator to schedule that test for 4 Tuesday, November 25th? 5 Yes, I put that on the paper and put 6 Α. it in her secretary's box. 7 Now, is all of the handwriting on the 8 Q. admission doctor orders sheet marked as 9 Plaintiff's Exhibit Number 2, down to the point 10 of the physician's signature, is it all in your 11 handwriting? 12 13 Α. Yes. Q., And is this line at the bottom in your 14 handwriting? 15 No, **it's** not. Wait a minute. Α. Let me 16 take a look at it. 17 MR. GOLDSTEIN: It's the same as this 18 one. **So** look at that. 19 No, that's not in my handwriting. 20 Α. Q. Do you know whose that is? 21 Yes, Joan Fronck. 22 Α. Ο. And who is she? 23 The nurse that took care of the E 24 Α. cluster and C cluster on the day shift. 25

MR. FALLON: Is that the very last 1 line? 2 Where it says resident's THE WITNESS: 3 4 name. 5 MS. ROLLER: It's Joan? THE WITNESS: Fronck F-R-O-N-C-K or 6 7 F - R - O - N - K. Ο. Now, because this was a Sunday 8 admission, did you verify these orders with Dr. 9 Ahmed? 10 11 Α. Yes, I did. And you weren't required then to 12 Q. contact the attending physician; is that correct? 13 That is correct. Α. 14 15 Q. Now, on Plaintiff's Exhibit Number 1, 16 which was the admission note that you wrote, on the very first line it has Dr. O'Toole's name. 17 Is this in your handwriting? 18 19 Α. No. Q , Who would be making this out? 2 c 21 Α. Wait a minute. **E601** wants me to say 22 it's mine, but I don't make my apostrophes backwards like that, so I am not sure whose 23 24 handwriting that is, unless it's Joan's, I'm not 25sure.

Q, It's not your handwriting? 1 2 I can't say for sure that it's not, Α. because the E601 looks like my handwriting, but 3 the O'Toole with the backwards apostrophe like 4 that doesn't look like it would be my 5 handwriting. And I don't put a period at the end 6 of Williams, so it's not my handwriting. 7 Q. Okay. When did you verify the orders 8 with Dr. Ahmed? 9 10 Α. At 3:45 in the afternoon on Sunday. 11 Q. And did you do that by phone with him? Yes, I did. 12 Α. Q. And is there a reason why on the order 13 sheet you did not write down that you verified 14 the orders with Dr. Ahmed? 15 16 Α. At the time it wasn't required, but I 17 would write the time and the day so that I could confirm the date and time I did it. I quess at 18 the time I didn't think it wouldn't be considered 19 legal if it wasn't, because we have only recently 20 had to write down the name of the doctor we spoke 21 with. 22 Q. But when you as a nurse document a 23 physician's order, aren't you required to 24 25 indicate the physician from whom those orders

1 came? 2 Α. Yes. Q. 3 And did you do that on the admission 4 orders --5 Α. No. Ο. -- indicate where those orders came 6 7 from? 8 Α. No. 9 Q. Is there a reason why you didn't do that? 10 11 Α. Because there wasn't a line to say that that's what we needed to fill out. It was 12 never really brought to the forefront until a 13 later date. 14 15 Ο. Now, do you know whether you were 16 talking with Dr. Tosaddaq Ahmed or a doctor --I have no idea. 17 Α. Q. Let me finish my question -- or Dr. 18 Sakhar Ahmad? 19 I have no idea. All I know is the 20 Α. 21 name was Dr. Ahmed, that's all I know. What did you say the name of the Q, 22 secretary was that you transmitted the **DVT** order 23 to, to have it scheduled? 24For some reason I want to say that her 25 Α.

name was Patty Redwood, but I can't say for sure 1 2 that there was a transition, but I don't remember 3 at what period that that took place and I don't know who the person was prior to that. 4 Q. Who was the resident assistant that 5 6 informed you that Mr. Hayes was having pain in 7 his leg? Α. I don't recall who the resident 8 9 assistant was that was working that night. Q. Now, on the admission sheet, it has 10 Dr. O'Toole's name and I note Dr. O'Toole's name 11 12 is indicated at the top of the nurses notes. Α. Yes. 13 Would the information about the DVT Ο, 14 study be something that you would put on that 15 16 communication board that we talked about earlier? 17 Is that something you would write a 18 note about on a communication board for the 19 attending physician in this case? 20 2 1 MR. FALLON: Objection. 22 Q. You may answer. I don't recall if I specifically did, 23 Α. but I -- I don't recall if I specifically did 24 25 that.

Q. Would that be an instance where you normally would write a note to the attending physician? He has a positive Homans' sign, complaining of pain in his leg, something to that effect?

MR. FALLON: Objection.

A. I may have written that down, but I
wouldn't have written about the DVT study because
she would see that when she reviewed the chart.
I mean, I may have written it down, but I don't
recall specifically.

12 Q. Once you informed Dr. Ahmed and you 13 told the unit secretary to schedule the test, did 14 you take any other action in regard to Mr. Hayes' 15 DVT study?

A. No.

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16

17 Q. Did you take any further action in 18 regard to the positive Homans' sign that you 19 noted?

A. No, because at the time it was
basically an unwritten policy that patients
didn't get out of bed until physical therapy or
occupational therapy saw them for an evaluation,
so I didn't have to worry about whether or not he
was going to get out of bed that night, so I

didn't feel that it was necessary to do anything 1 further at that time. 2 Q, Why would that relieve your mind of 3 concern that he wasn't getting out of bed if he 4 had a positive Homans' sign? 5 Because if he had a positive Homans' 6 Α. sign and he would've gotten out of bed, it could 7 8 have possibly dislodged it. And his leg was 9 elevated and he was in the bed, **so I** didn't think that it would be an issue at the time, because it 10 wasn't reddened and it wasn't inflamed. 11 And in your mind, you have to have Q. 12 those symptoms before a patient can have a 13 significant blood clot in their leg that can 14 cause a patient to go on to develop pulmonary 15 emboli? 16 MR. GOLDSTEIN: Objection. **Go** ahead. 17 Α. I guess that I would consider that the 18 redness and the inflammation would be more 19 indicative of Homans' sign -- I mean, of a DVT. 2 0 Now, after you write admission orders Q, 21 on a patient, is it the usual course that the 2 2 attending then comes in and signs those orders 23 the next time that they are into Judson? 24 Α. Yes. 25

1	Q. And they reviewed those orders?		
2	A. Yes.		
3	Q, Now, in this instance, I believe Dr.		
4	Atkinson's name appears at the bottom of the		
5	orders that you wrote; correct?		
6	A. Yes.		
7	Q. And so normally she would be the one		
8	to review those orders; correct?		
9	A. Not necessarily. Apparently we had		
10	initially thought that Dr. O'Toole was going to		
11	take it, that's why her name was on it, and ${\tt I}$		
12	would guess that Dr. O'Toole reassigned her case		
13	to Dr, Atkinson. ${f I}$ don't know. That's the best		
14	I can do.		
15	Q. The normal procedure would be the		
16	attending whoever that was come in, review		
17	those orders and then sign them; correct?		
18	A. Yes, and also see the patient to do		
19	the history and physical to document.		
2 0	Q. And in Dr. Atkinson's case, when she		
21	reviewed this, she would have a reasonable		
2 2	expectation that the DVT study ordered there		
23	would have been taken care of as far as		
24	scheduling; correct?		
2 5	A. Yes.		

Q . I am going to hand you what's been 1 2 marked as Plaintiff's Exhibit Number 3. It's the addendum note. 3 4 Α. Yes. 5 Q. I am going to ask if you would identify that document for us, please. 6 7 Α. Well, just as you had said. It's an addendum note written to further expand on my 8 admitting note to clarify some vague references I 9 had made in regard to the admission. 10 Ο. And Plaintiff's Exhibit Number 3 is in 11 your handwriting; is that correct? 12 Α. Yes, it **is**. 13 And the date and time on that note is Ο. 14 November 23rd, '97 at 3:45 p.m.; correct? 15 16 Α. Yes, it is. 17 Q. Okay. When did you write this note? I don't recall specifically what day 18 Α. it was, but it was after November 23rd. 19 Q, Was it after Mr. Hayes died? 20 Yes, it was. 21 Α. 22 Q, Why did you not indicate the date and time that you wrote this note? 23 Because of the fact that my director 24 Α. 25 of nursing just came out of the blue and handed

this to me and said I want you to make an 1 2 addendum note to clarify this, because there is 3 indication that the family might be suing. And I guess it just kind of shook me up and I didn't 4 think to date it for the proper date. And when 5 she looked at it, she didn't indicate that that 6 7 wasn't inappropriate and I just wasn't thinking in regard to --8 Ο. Who was the director of nursing who 9 told you to write this note? 10 Α. 11 Donna Joseph.

12 Q. How much after Mr. Hayes' death were
13 you asked to write this note, approximately?

A. I couldn't give a specific time
frame. I'm not certain. I really don't recall.

16 Q. Is it more than weeks after his death?
17 A. Yeah. I don't know exactly what time
18 frame, but I know that it was a significant time
19 after his death.

20 Q. Did she tell you what you were21 supposed to put in the note?

A. Not verbatim, but she had said that
she wanted me to expound on what the complaints
were and to expound on what I specifically
discussed with Dr. Ahmed that evening in regard

to the orders and what he had said about the DVT 2 and that. 3 Ο, Did she tell you what her specific 4 concern was? 5 Α. Yes. What was that? Ο. 6 She said that there was -- I don't 7 Α. a specifically know how she phrased it, but she had said that there was an indication that the family 9 may be suing for wrongful death and that she 10 wanted to make sure that what happened that 11 evening was more clearly outlined. 12 13 Q, And how did you feel when she approached you and asked you to do that? 14 MR. GOLDSTEIN: Objection. 15 I felt very uncomfortable and just did Α. 16 as I was told, because she was my boss. 17 Why did you feel uncomfortable? 18 0. Because of the fact that there might 19 Α. be a possible lawsuit, and I just felt 20 uncomfortable, that's all. 2 1 Q, 22 Did she tell you that Mr. Hayes had died from pulmonary emboli? 23 No, but I knew that already. 24 Α. Q. How did you find that out? 25

People talk after an incident. Α. This 1 person happened to be rushed out. I was off that 2 day and they told me the next day what happened. 3 4 I mean, when you are getting report 5 and whatnot, they give you a summary about what had happened; that he had passed away and that, 6 you know, he was rushed out 911 and that he 7 8 died. I guess I didn't know specifically 9 that it was a pulmonary embolus, but I knew that 10 he had died. I guess I didn't know specifically 11 that it was pulmonary embolus. 12 13 Q. Did your director of nursing look at the note and approve it before it went in Mr. 14 Hayes' chart? 15 She did. Α. 16 Q, Did she ask you to make any 17 18 corrections or add anything or subtract anything after you wrote it? 19 Α. No. 20 Was that the only version of the note 21 0. 22 that you wrote? Yes. 23 Α. Q. Did she ask you to write it out on a 24 piece of paper and let you look at it before it 25

went into the nurses notes, documentation record? 1 2 Α. No. Ο. After, were you asked to do anything 3 else besides write that note? 4 5 Α. No. Q. Did you ever make any attempts to talk 6 to Dr. O'Toole or Dr. Atkinson about your а findings after you examined Mr. Hayes and found 8 9 that he had a positive Homans' sign? Α. No. 10 Q, Now, you cared for Mr. Hayes again on 11 We looked at the notes; correct? 12 the 26th. 13 Α. Yes. 14 Q, Did you examine him at that point in time to see if he continued to have any problems 15 in his leqs? 16 I don't recall, but I would think so, 17 Α. because I didn't specifically say in the nurses 18 19 notes, but I would think so. Well, wouldn't that be something if Q. 20 21 you were concerned about him having a deep vein thrombosis, if you did it, you would put a note 22 23 in there? Isn't that a significant piece of information on this particular patient? 24 Yes, it is a significant piece of Α. 25

1 information.

2 Ο. And you would agree, there should be something documented in there about whether or 3 4 not he has a positive Homans' sign; correct? Α. Yes. 5 Q. Now, the fact that it's not documented 6 in your November 26th note, is that an indication 7 that you didn't check for it? 8 9 MR. GOLDSTEIN: Objection. Α. Not necessarily. 10 Ο. Do you know whether you checked for it 11 12 on the 26th? Α. I don't recall. That was two years 13 14 ago. Q. When you cared for him on the 26th, 15 16 did you look into whether he had his DVT study on the 25th as it was ordered? 17 No, I didn't look into it. 18 Α. Q, Wouldn't that be something that you 19 would want to know if it was taken care of, 20 considering you were the one that had seen that 21 he had a positive Homans on Sunday? 22 Yeah, but I am not the only one that 23 Α. takes care of him. 24 25 Q. We are only talking about the care

that you rendered to Mr. Hayes. And since you 1 2 discovered that he had a positive Homans and was 3 concerned enough about it to tell Dr. Ahmed, my question to you is, did you follow up when you 4 took care of this patient on the 26th --5 No, I did not follow up. 6 Α. 7 Q. Let me finish -- when you took care of 8 him on the 26th to see whether or not he actually 9 had the test that you made the arrangements with the coordinator to schedule? 10 No, I did not. Α. 11 Is there a reason why you did not? 12 Q. I guess the thought crossed my mind. 13 Α. I just didn't think to ask the day shift nurse to 14 see if it was ordered. I don't know. Because 15 she had become a crutch and I knew she was very 16 17 organized and I figured that if it was going to be followed up, she would take care of it. 18 Q, When you took care of Mr. Hayes on 19 Sunday after his admission, you discovered his 20 positive DVT sign and you talked to Dr. Ahmed, 21 did you give report to the 3:00 to 11:00 nurse? 22 T did. 23 Α. Did you inform the 3:00 to 11:00 nurse 0. 24 25 that you had discovered that he had a positive

Homans' sign in his right calf? 1 2 Yes, I did. Α. 3 Q, Okay. Did she say anything about what she was going to do to follow up on it? 4 MR. FALLON: Wait a minute. She was 5 6 the 3:00 to 11:00. 7 MS. TOSTI: I'm sorry, on the **11:00** to 8 7:00. Let me correct that. 9 Q, When you cared for him on the 3:00 to 11:00 shift on Sunday and you gave report to the 10 night nurse, did she say she was going to do 11 12 anything to follow up on your findings of a positive Homans' sign? 13 Not specifically. I don't recall, but 14 Α. -- there really isn't anything that the night 15 16 shift can really do on a Sunday night except to 17 monitor the patient. Q. There was not a physician at Judson on 18 Sunday that examined Mr. Hayes after you reported 19 finding a positive Homans' sign; correct? 20 21 Correct. Α. 22 Q, Do you know if any physician checked for that Homans' sign between Sunday and when you 23 cared for him on the 26th? 24 25 May I check the physician's notes? Α.

1	MR. FALLON: Objection. Go ahead.			
2	Q. I am not asking you to go through the			
3	whole record. I am just asking if you are aware			
4	in your previous review of the record of anyone			
5	else who checked this patient for Homans' sign?			
6	A. No.			
7	Q. Okay. Do you know of any reason why			
8	Mr. Hayes did not receive a DVT study on November			
9	25th, '97 as it was ordered?			
10	A. I have no idea why it wasn't done.			
11	Q. Now, you indicated that you were aware			
12	that Mr. Hayes had died. Do you recall when you			
13	learned that he had died?			
14	A. When I came into work the next day.			
15	When ${\tt I}$ was getting a report on second shift.			
16	Q. And at some point, did you learn that			
17	he had died of a pulmonary emboli?			
18	MR. FALLON: Objection.			
19	A. I didn't know specifically that that's			
20	what he died of. ${\tt I}$ just knew that he had lost			
21	consciousness.			
22	Q, Do you know now that he died of a			
23	pulmonary emboli?			
24	A. I do now.			
2 5	MR. FALLON: Objection.			

Q. Has that been through counsel or 1 through another source? 2 MR. GOLDSTEIN: Objection. She is not 3 going to tell you what counsel told her. 4 Outside of counsel and what Q, 5 conversations you had with him, did you learn 6 that this patient had died of a pulmonary 7 emboli? 8 9 MR. FALLON: Objection. Α. No, but I -- no. 10 Q, Did Dr. Atkinson or Dr. O'Toole ever 11 approach you to discuss what happened in regard 12 to Mr. Hayes' DVT study? 13 Α. No. 14 Did you ever talk to the director of Q. 15 nursing as to why the DVT study was never carried 16 17 out? Α. No. 18 Q. Did you ever ask the unit secretary 19 why it never was done? 20 No, I didn't. 21 Α. Q. After the director of nursing asked 22 you to write that addendum note, it didn't occur 23 to you to ask the unit secretary what happened 24 here; why didn't this study get carried out? 25

MR. GOLDSTEIN: Objection. 1 I guess I didn't know for sure that 2 Α. 3 the study wasn't carried out. I wasn't clear about that. 4 Q. The director of nursing didn't tell 5 you? 6 7 Α. No. 8 Q. Didn't you think it was odd then that you had to write this addendum note? 9 MR. GOLDSTEIN: Objection. 10 I mean, what was your understanding, Q. 11 aside from the fact that the Hayes family might 12 13 be contemplating a lawsuit, what was your understanding as to why you were supposed to 14produce this addendum note long after the patient 15 died and put it in the patient's medical records? 16 Α. She had said that they were reviewing 17 the chart because they thought that there was 18 some problem with a possible lawsuit from the 19 family, and when they read my note from the 20 admission, they felt that it could have been more 21 descriptive and she wanted me to be more 22 descriptive in regard to what his complaints were 23 about the room and what I specifically said to 24 Dr. Ahmed, and that's all. 25

Q, Do you feel that Dr. Ahmed had any 1 other responsibilities in this case that he 2 3 didn't carry out? Objection. Go ahead MR. GOLDSTEIN: 4 if you can answer that. 5 Well, I would've thought that he would 6 Α. 7 have put the patient on heparin and I think I might have asked him or mentioned that I thought 8 it was a curiosity that he wasn't on heparin and 9 hadn't been on heparin in the hospital since he 10 had had a bilateral knee done. 11 Q, Do you know if there was any 12 contraindications as to why he couldn't be on 13 heparin? 14 None that were listed that I knew of. 15 Α. Q. The fact that he wasn't on heparin, 16 doing a DVT study might be a good way of checking 17 to see if there was a problem developing; 18 correct? 19 Α. Yes. 20 Q, Now, other than that, other than not 21 putting the patient on heparin, anything else 22 that you think Dr. Ahmed should have done in this 23 case that he didn't do? 24 25 MR. GOLDSTEIN: Objection.

Objection. MR. FALLON: 1 Q, You may answer if you can. 2 No, but I thought maybe he might have 3 Α. sent him back to the hospital so they could do 4 that test that night, but he just said, wait, 5 just go ahead and wait. But that was just my 6 7 professional opinion. Ο, Go ahead and wait and do it Tuesday, 8 when it was ordered? 9 Yeah. I mean, I didn't think that it Α. 10 was -- but I am a nurse. I can't judge what the 11 doctors say or do. I mean, there is a method to 12 their madness. 13 Q, You didn't think he was supposed to 14 make the arrangements for the test? 15 16 THE WITNESS: Don't laugh at me. 17 MR. JONES: I'm sorry. Q. You didn't think Dr. Ahmed had any 18 responsibility as far as making that arrangement 19 for the test at the hospital? 20 Not at Hillcrest, but I thought he 21 Α. 2 2 might have said why don't you send him back to the hospital so they can do the test if it's 23 positive, but that's just my unsolicited 24 25 unprofessional, professional opinion.

Q. This test was supposed to be done at 1 2 Hillcrest Hospital, the DVT study? 3 Α. Yes. Q. Following Mr. Hayes' death, was there 4 any discussion on the floor among the nurses or 5 with any of the geriatric fellows as to what 6 happened to Mr. Hayes? 7 8 MR. GOLDSTEIN: Objection. Go ahead. 9 Α. No, there wasn't. Q, Did anybody question anything about 10 the DVT study not being done after he died? 11 Α. Nobody questioned me about it, no. 12 Q, And you weren't aware of any other 13 questions that were raised about the DVT study 14 not being done? 15 Α. No. 16 17 Ο. Dr. Atkinson an Dr. O'Toole never made any inquiry to you as to what happened with 18 the study? 19 20 Α. No. 21 Q, Did you have any conversations with the Hayes family after he passed away? 22 23 Α. No. And the last time you cared for him Q. 24 25 was on the 26th; correct?

Α. Yes. 1 Ο. When you wrote that addendum note, 2 3 were you concerned that you might be blamed for not arranging for that DVT study? 4 No, I wasn't concerned at all. Α. 5 Are you critical of anyone for not Q. 6 7 making arrangements for Mr. Hayes' DVT study? MR. GOLDSTEIN: Objection. 8 I am just confused as to why it 9 Α. No. wasn't done or if it was ever even scheduled. 10 I mean, it's still a mystery. 11 Q. You agree that based on the orders, it 12 should have been scheduled; correct? 13 Yes. 14 Α. Q. And it should have been scheduled for 15 the 25th, as it was ordered; correct? 16 17 Α. Yes. MS. TOSTI: I don't have any further 18 questions. 19 MR. JONES: I don't have any. 20 MS, ROLLER: No questions. 21 MR. FALLON: No questions. Thanks for 22 your time. 23 MR, GOLDSTEIN: Do you want to read 24 25 this? It will be typed up and you can review it

and read it to make sure that the questions and answers are accurate. (Thereupon, a discussion was had off the record.) MR. GOLDSTEIN: We will read it. -(Deposition concluded at 3:35 p.m.; signature not waived.) 2 1

1	AFFIDAVIT
2	I have read the foregoing transcript from
3	page 1 through 96 and note the following
4	corrections:
5	PAGE LINE REQUESTED CHANGE
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17	LAUREL THILL, R.N.
18	
19	Subscribed and sworn to before me this
20	day of, 2000.
21	
22	
23	Notary Public
24	
25	My commission expires

Patterson-Gordon Reporting, Inc. (216) 771-0717

1	CERTIFICATE
2	State of Ohio,)) ss:
3	County of Cuyahoga.)
4	
5	I, Vivian L. Gordon, a Notary Public within
6	and for the State of Ohio, duly commissioned and qualified, do hereby certify that the within
7	named LAUREL THILL, R.N., was by me first duly sworn to testify to the truth, the whole truth
8	1 1
9	reduced to stenotypy, afterwards transcribed, and that the foregoing is a true and correct
10	transcription of the testimony.
11	I do further certify that this deposition was taken at the time and place specified and was
1 2	
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14	1
15	Ohio, on this 1st day of May, 2000.
16	YIII P Mart
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19	My commission expires June 8, 2004.
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