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OCTOBER 12,2001

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1	IN THE COURT OF COMMON PLEAS			
2	OF CUYAHOGA COUNTY, OHIO			
3				
4	GERALDINE MEDLEN,			
5	Plaintiff,			
6	vs Case No. 425998			
7	KAISER PERMANENTE MEDICAL			
	CENTER, et al.,			
8				
	Defendants.			
9				
10				
11	DEPOSITION OF NANCY J. HOLMES, PA-C			
12	FRIDAY, OCTOBER 12, 2001			
13				
14	Deposition of NANCY J. HOLMES, PA-C, a			
15	Witness herein, called by counsel on behalf of			
16	the Plaintiff for examination under the statute,			
17	taken before me, Vivian L. Gordon, a Registered			
18	Diplomate Reporter and Notary Public in and for			
19	the State of Ohio, pursuant to agreement of			
20	counsel, at the offices of Kaiser Permanente			
2 1	Medical Center, 12301 Snow Road, Parma, Ohio,			
22	commencing at 10:30 o'clock a.m. on the day and			
23	date above set forth.			
24				
25				

OCTOBER 12,2001

NANCY J. HOLMES, PA-C Medlen v. Kaiser Permanente Medical Center, et al.

Page 2 1 **APPEARANCES:** 2 On behalf of the Plaintiff Becker & Mishkind 3 4 HOWARD D. MISHKIND, ESQ. 5 660 Skylight Office Tower Cleveland, Ohio 44113 6 7 216-241-2600 € On behalf of the Defendants 9 Reminger & Reminger 10 MARILENA DISILVIO, ESO. 11 12 The 113 St. Clair Building Cleveland, Ohio 44114 13 216-687-1311 14 15 16 ALSO PRESENT: 17 Erin Hess Desiree Kies 18 19 20 21 22 23 24 25

Page 3 NANCY J. HOLMES, PA-C, a witness herein, 1 2 called for examination, as provided by the Ohio Rules of Civil Procedure, being by me first duly 3 sworn, as hereinafter certified, was deposed and 4 said as follows: 5 EXAMINATION OF NANCY J. HOLMES, PA-C 6 BY MR. MISHKIND: 7 Q. Would you please state your name. 8 9 Α. Nancy Holmes. Q, 10 May I call you Nancy? 11 Yes, you may. Α. Q. My name is Howard Mishkind and I 12 represent the Medlen family. I'm going to be 13 asking you some questions today concerning your 14 15 employment as well as your involvement in the care of Mrs. Medlen. Fair enough? 16 17 Α. Yes. 18 Q. If I ask you anything that for whatever reason is unclear -- although Marilena 19 20 will tell you that I always ask clear questions -- but in the unlikely event I ask you 21 something that is not clear, tell me, Howard, I 22 23 don't understand what you are asking me, and I 24 will try to rephrase it. If I can't, I will have Vivian read it back to you or we will start 25

Page 4 over again. Okay? 1 Α. 2 Okay. Contrary to popular belief, my intent Q, 3 is not to trick you, it's to find out as much as 4 I can about your involvement in this case as we 5 are gathering facts which ultimately will be of 6 assistance to both sides at the time of trial. 7 8 Okay? 9 Α. Yes. Ο. 10 Let me give you a couple requests, as well. One of them is to make sure that you 11 12 answer verbally so that Vivian doesn't have to strain her head to see whether the uh-huh or 13 uh-uqh is a yes or no. Okay? 14 T understand. 15 Α. Q, I will not cut you off if you are 16 17 giving an answer. I will let you finish your 18 answer. I would also ask the same of you; 19 wait until I finish my question; more 20 21 importantly so that you understand what I'm 22 asking, okay? 23 Α. Yes. Q, I found so many times that people 24 will start answering because they are anxious 25

OCTOBER 12,2001

Page 5 and they wind up giving an answer to something 1 that wasn't even the question. Okay? 2 3 Α. Yes. Q, 4 Have you had your deposition taken 5 before? Α. 6 No. Q, I suspected that. As you were 7 listening to me, your eyes were wide open and 8 9 you were listening, so I suspected that you had 10 not had your deposition taken before. No, I haven't. 11 Α. 12 Q. So these rules are even more important for you as it relates to this matter. 13 Α. 14 Yes. I was provided with a document by the Q, 15 16 attorneys from Kaiser that we are going to mark 17 as Plaintiff's Exhibit 1. We will go off the 18 record, put the exhibit sticker on it, and I'll 19 hand it to you. 20 21 (Thereupon, HOLMES Deposition Exhibit 1 was marked for 22 23 purposes of identification.) 24 Q. I'm going to show you what has been 25

Page 6 marked for identification as Plaintiff's 1 2 Exhibit 1. Can you tell me what that is? My resume. 3 Α. Q. Is it current? 4 Not really. I don't work at Lakewood 5 Α. Hospital anymore. That's probably the only 6 thing that's different. And it doesn't have --7 this was what I handed in before I started here 8 on my initial application, so Kaiser is not on 9 here. 10 Q. Fair enough. How long have you been 11 working at Kaiser? 12 Α. Since April of '99. 13 14 Q, Prior to April of '99, you worked at Lakewood Hospital? 15 16 Α. Correct. 17 Q, Since coming over to Kaiser, has your employment at Lakewood Hospital ceased? 18 Yes. I wasn't allowed to work 19 Α. anywhere else when I started here. 20 Q. So if we were to update your resume 21 22 in the experience area above Lakewood Hospital, we would add another entry; correct? 23 I don't understand. 24 Α. Q. If we were to update your resume, 25

Page 7 Plaintiff's Exhibit 1, one thing we would have 1 to do under the experience area is we would have 2 to put something else above Lakewood Hospital; 3 4 correct? 5 Α. Correct. Q. And who is officially your employer? 6 Who do you work for? 7 Α. OPMG. 8 Q, 9 That's Ohio Permanente Medical Group? 10 Α. Yes. Q. That has been your title or your 11 employment since April of 1999? 12 Yes. 13 Α. Q, Full time? 14 Α. 15 Yes. Would there be anything else that we 16 Ο. would have to add to your resume to update it, 17 18 other than Ohio Permanente Medical Group, April 1999 to the present? 19 20 Α. No. 21 Q. In terms of your education or your 22 professional affiliations, are they the same? The education is the same. The AAPA 23 Α. member, I didn't join this year, under the 24 affiliation at the bottom. 25

Page 8 Q. Under the professional affiliations, 1 you had at the top, Ohio Association of 2 Physician Assistants, and what you have just 3 told me is that you did not renew your 4 5 membership? For the American Academy, the second 6 Α. 7 one. Q. Got it. 8 I still have the Ohio. Α. 9 Q, 10 You are no longer a member of the 11 AAPA? Right. 12 Α. Q. Why is that? 13 It was like \$150, so -- and they 14 Α. don't pay that through here. 15 Q, Is that the sole reason that you did 16 not renew your membership? 17 18 Α. You know, really it slipped my mind, too, yeah, so I didn't. It didn't do anything 19 for me, necessarily. 20 Q, IS it a requirement of your 21 employment here? 22 23 Α. No. Q. Was it a requirement of your 24 25 employment at Lakewood Hospital?

Page 9 Α. No. 1 Q , 2 So that the resume, to be accurate, 3 would have Ohio Permanente Medical Group and 4 would have two of the three professional associations to be totally up to date; true? 5 Α. No. The ACLS part is not current. 6 At the very bottom, where it says BLS, I have 7 8 that, I don't have the ACLS. How often do you have to renew your 9 Q, ACLS criteria or ACLS standards, if you will? 10 11 Α. Every two years. 12 Q, Every two years? Α. Yes. 13 Q, When were you last ACLS certified? 14 I was still at Lakewood Hospital, 15 Α. because I had it through them. 16 17 Ο. So that in August of '99, which is 18 the time period that we are concerned about with the plaintiff in this case, you were not ACLS 19 certified; is that true? 20 21 Α. I don't remember the exact date, and 22 my wallet was stolen with my card in it. Q, I won't ask you questions about that. 23 24 Α. Thank you. Q. Tell me the reason that you did not 25

Page 10 reobtain certification for ACLS. 1 It's not required for this job. 2 Α. Q, Is that the sole reason? 3 Well, you have to take two days off 4 Α. of work to do it and I just haven't taken those 5 days off to go do it. 6 Q, Is that the only reason or reasons? 7 Α. Yes. 8 Q. 9 And I'm not assuming anything. Ι just want to find out why something is no longer 10 11 in existence on your resume. 12 Your home address is the same? 13 Α. Yes. Q. 14 Now, under or next to your name, you have PA-C. Tell me what the C stands for. 15 Certified. 16 Α. 17 Q , What does the PA stand for? 18 Α. Physician assistant. Q. How did you become certified as a 19 physician assistant? What did you have to 20 accomplish? 21 22 Α. You take a board, a licensed board. Q, When did you first become certified 23 24 as a physician assistant? I took the test, it was April of '98. 25 Α.

Page 11 Q, Was that the first time that you were 1 Ż eligible to become certified? 3 Yeah, I just graduated that summer Α. 4 before. Q. 5 So you can't take the certification before you graduate; right? 6 7 You could, but you would have missed Α. class to go do that. 8 9 Ο, Were you successful in becoming certified on your first attempt? 10 11 Α. No, my second time. Q. What's involved? Again, I'm not 12 familiar with the certification process, so if I 13 ask questions that sound very naive, part is I 14 am naive, but the other part is I'm not familiar 15 with your profession, okay? 16 17 Α. Okay. Q, What's involved in the test to become 18 certified? Is it a written test, an oral test? 19 It's a written test. 20 Α. 2 1 Q. So the first time through, you were 22 unsuccessful; true? 23 Α. Correct. Did you have to then go back and do 24 Q. 25 anything before you could sit again for the

Page 12 1 certification test? In other words, any additional training that you had to go through? 2 No. 3 Α. Ο, Any additional courses that you had 4 5 to take? Α. No. 6 7 Q, Was there any waiting period that you had to wait for before you could take it again? 8 9 They only gave it twice a year, so Α. the next time it came up. 10 So April of '98 you became certified. 11 Q. I presume it was sometime in the fall of '97 12 that you had taken it the first time? 13 Α. Yes, maybe September, October. 14 15 Q, Who is the governing body that administers the test? 16 The NCCPA, National Accrediting --17 Α. I'm sorry, I can't even tell you. The PA part 18 is for physician assistant. It's the national 19 certifying board. 20 Q. Give me the initials again. 21 22 Α. NCCPA. Q, Was the test administered in 23 Columbus? 24 They have different sites throughout Α. 25

OCTOBER 12,2001

NANCY J. HOLMES, PA-C Medlen v. Kaiser Permanente Medical Center, et al.

Page 13 1 the state. Did you take it up here? 2 Ο. The first time. The second time I 3 Α. 4 went to Dayton. 5 Q. I'm going to have a few more 6 questions about your background and then we will move into talking about your employment and 7 experience, just so you know where I'm going. 8 Α. Okay. 9 Q. Again, looking at Plaintiff's Exhibit 10 1, I note that you had attended Tri-C, which 11 included a nursing program; is that true? 12 13 Α. Yes. Ο, It appears that you completed four of 14 15 six rotations? Yes. 16 Α. If you had completed the additional 17 Ο. two rotations, what would you have been eligible 18 to do at that point? 19 20 Α. For registered nursing. Q. So in other words, you were working 21 toward an RN certification or RN degree? 22 23 Α. Yes. 24 Q, Tell me why you stopped short of completing your RN education. 25

Page 14 Α. Because I wanted to do physician 1 2 assistant. I was accepted for that year. Q, So the sole reason that you stopped 3 at that point was to go into the physician 4 assistant program? 5 Α. Yes. 6 Q. 7 Was that your goal all along? Α. Yes. 8 Q. Was there a reason that you hadn't 9 pursued the physician assistant path initially, 10 11 instead having pursued the nursing path? Is my question not clear? 12 13 Α. Yeah. Ο, Fair enough. The look on your face 14 15 gave me the why indication. You went to Tri-C and it looks like 16 your general education was PA/SA. What does 17 18 that stand for? Surgeon assistant. 19 Α. a. And the PA is physician assistant? 20 Α. Correct. 21 So you were taking certain Q. 22 prerequisites. Was that an undergraduate degree 23 24 **or** a bachelor's degree? At Tri-C? 25 Α.

Page 15 Q , 1 Yes, ma'am. Α. That's a two-year associate degree. 2 3 Q, Did you finish the general education for the physician assistant and surgical 4 assistant prerequisites? 5 Α. Yes. 6 Q, And from there you went in a nursing 7 program where you finished four of six 8 rotations; true? 9 Well, they were pretty much the same. 10 Α. Q. 11 What's that? Α. The prerequisites, they were pretty 12 much the same for both programs. 13 Q, 14 I guess what I'm trying to 15 understand -- I'm not trying to make it 16 difficult and apparently I am. I was wondering if you were moving along toward a BN to become 17 an RN. First, would that have been an 18 associate's degree or bachelor's degree? 19 Associate's. 20 Α. 21 Q. You were pursuing the associate's degree in nursing, and you told me a moment ago 22 23 that you got accepted and pursued the physician assistant certification. Why didn't you pursue 24 25 the physician assistant certification first?

Page 16 Why spend this much time going through nursing 1 2 is what I am trying to get at? Is that clear? I think. 3 Α. Q. If not, we will come back at it 4 5 again. It's difficult to get in that Α. 6 7 program. It's tough to get into that program, the physician assistant program. It took three 8 years to get in. So in the meantime then I went 9 10 to the nursing program and wanted to do both. 11 Q, Did you ever complete your nursing rotations after getting into the physician 12 assistant program? 13 14 Α. No. 15 Q. Do you have any intention of going back to complete your nursing? 16 17 Α. No. Q, Under your clinical rotations at 18 Kaiser, it says P-A-T under preoperative history 19 20 and physical. Do you see that? 21 Α. Yes. Q. What is P-A-T? 22 Α. Preadmission testing. 23 Q. When did you work at Kaiser doing 24 25 preadmission testing?

Page 17 That would have been, let's see, in 1 Α. '96, in the fall. 2 Q, And Meridia Hillcrest Hospital, when 3 4 would you have worked there? The rotations are five weeks long, so Α. 5 every five weeks we would switch to the next, so 6 7 that would have been in the fall, probably, also. 8 Ο. Is it fair -- I'm sorry, go ahead. 9 It would go from the fall of '96, all 10 Α. 11 of these, to I want to say June of '97. This is 12 the order. Q, Is it fair to say that these, all 13 these clinical rotations were part of your 14 15 training to become a physician assistant? 16 Α. Yes. Ο. And then after June of '97, you 17 finished your training, you would have finished 18 all of your clinical by June of '97? 19 20 Α. Yes. And then what did you do between June 21 Q, of '97 and -- I'm sorry, I see the answer. 22 You worked in the doctor's office, Dr. Paras? 23 24 Α. Yes. 25 Q, And then it looks like you took time

NANCY J. HOLMES, PA-C

Medlen v. Kaiser Permanente Medical Center, et al.

OCTOBER 12,2001

Page 18 off after leaving Dr. Paras' office to take your 1 certification? 2 Α. 3 Yes. Q. Did you leave Dr. Paras' office 4 voluntarily? 5 Α. It was a mutual agreement. 6 Q. 7 What do you mean by that? What were the circumstances of your leaving Dr. Paras? а MS. DiSILVIO: Objection. You may 9 10 answer. 11 I'm sorry, what was the question? Α. 12 Q, That's okay, not a problem. I asked you the reason why you left Dr. Paras' office, 13 and I think you said it was a mutual 14 15 understanding. I am trying to understand, what 16 were the circumstances that caused you to leave? 17 We weren't busy enough to support two Α. of us. 18 Q, Did you resign from the position or 19 20 were you terminated? 21 Α. I resigned. Q. Is that all that there is to it? 22 23 MS. DiSILVIO: Objection. You may 24 answer. Q. Were there any other circumstances 25

OCTOBER 12, 2001

NANCY J. HOLMES, PA-C Medlen v. Kaiser Permanente Medical Center, et al.

Page 19 behind your leaving? 1 2 Α. No. Q, Did you leave under good terms with 3 4 Dr. Paras? 5 Α. Yes. MS. DiSILVIO: Nancy, you are doing a 6 great job, but if you would let Mr. Mishkind 7 finish his question and then answer, even though 8 you can anticipate what it is, it is better if 9 you just let him finish, okay? 10 THE WITNESS: 11 Okay. MR. MISHKIND: She is right. 12 Q, You left under good circumstances 13 with Dr. Paras; true? 14 15 Α. Yes. 16 Q, Just not enough work to keep the two of you busy? 17 Α. 18 Yes. Q. And that's all that there is to it? 19 Α. 20 Yes. 21 Q. Nothing else? MS. DiSILVIO: Other than what she 22 23 said, taking time to study for the certification. 24 Q. You were studying to take the 25

Page 20 certification and there wasn't enough work to 1 keep two of you busy? 2 3 Α. Yes. Q. And there is nothing else that's 4 built into the reason for you leaving? 5 Α. No. 6 Q . Fair enough. You left Lakewood in 7 8 April of '99. Did you leave Lakewood on your own? In other words, did you resign from the 9 Lakewood position? 10 Α. Yes. 11 a. You weren't terminated from the 12 position? 13 Α. 14 No. Q, Did you immediately then start at 15 Kaiser with Ohio Permanente Medical Group? 16 17 Α. Yes. Q, Is there a licensure that you have as 18 a physician assistant? Is there some type of 19 licensing? 20 21 Α. Yes. Becoming certified as a physician 22 Q. assistant, does that provide you with any 23 further licensure? 24 I'm not sure what you mean. 25 Α.

Page 21 1 Q. Once you became certified, did you 2 obtain any other type of license that enabled you to do something different than what you 3 could do as a physician assistant? 4 5 Α. No. Q, I presume that there are certain laws 6 7 that you have to comply with in terms of what you can and cannot do as a physician assistant? 8 9 Α. Yes. Q, And certainly, in going through the 10 program, I presume you learned what aspects of 11 12 patient care you can provide, either supervised or unsupervised, what the limits are of your 13 role in this medical team; true? 14 15 Α. Yes. Q. Can you tell me, generally speaking, 16 17 what a physician assistant is permitted to do? What is your job description, if you will? 18 Could you say that again? 19 Α. Q, You are not a medical doctor; true? 20 Correct. 21 Α. 22 Q. You are not licensed as a physician? 23 Α. True. Q, You are not registered or licensed as 24 25 a nurse?

	Page 22		
1	A. True.		
2	Q. What can you do as a physician		
3	assistant in terms of providing patient care		
4	that you can't do what can't you do that you		
5	could do if you were a nurse or a physician?		
6	Maybe we will start in that way, if that helps.		
7	MS. DiSILVIO: Objection. If you can		
8	answer that question		
9	A. It's too big.		
10	Q, Let me try to break it down a little		
11	bit. Do you have any specialization within the		
12	area of physician assistant? Do you specialize		
13	in any type of patient care?		
14	A. Can you restate that, please?		
15	Q. What part of my question don't you		
16	understand?		
17	A. I wouldn't consider occupational		
18	medicine just a specialty, but do you?		
19	Q. Well, that's a start. You work in		
20	occupational medicine?		
2 1	A. Yes.		
22	Q. Have you always, since being at		
23	Kaiser, worked in occupational medicine?		
24	A. No.		
25	Q. How long have you been working in		

Page 23 occupational medicine? 1 2 Α. Since January of this year. Q. What is within your job description? 3 4 What do you do as a physician assistant in the area of occupational medicine? 5 I see follow-up patients from work 6 Α. injuries. It's the Workers' Comp area, under 7 the supervision of a physician. 8 Q, Can you **do** everything that a 9 10 physician can do as long as you are being supervised? 11 12 MS. DiSILVIO: Objection. Q . Or are there limitations to what you 13 can **do**, even under supervision? 14 15 MS. DiSILVIO: You mean examining, 16 orders? Q. Any aspect of patient care history 17 taking, physical exam, medical treatment, 18 prescribing of treatment, are there any 19 20 limitations to what you can do, even under 21 supervision of a physician? 22 Α. Well, yes. Everything I do is under the supervision of a doctor. 23 24 Q. Can you administer medication? 25 Α. No.

Page 24 Can you prescribe any medication? 1 Q. 2 Α. No. 3 Ο. **So** even though you are under the supervision of a physician, those aspects are 4 outside of your jurisdiction? 5 6 Α. Yes. 7 Ο. That's what I'm trying to understand in terms of where the line is drawn in terms of 8 9 what you can do under supervision. 10 Can you do a physical exam? 11 Α. Yes. And does it have to be with the 12 Ο. physician present or do you just have to have 13 supervision? 14 15 What do you mean by that? Α. Well, what do you understand to mean 16 0. to be the term that you can do these certain 17 things under supervision? What does it mean to 18 you as a physician assistant? Does a physician 19 have to be present? Does a physician have to be 20 21 in the building? Tell me. MS. DiSILVIO: For the physical exam? 22 23 MR. MISHKIND: Right. They need to at least be available, 24 Α. somewhere not far away, within a certain range 25

Page 25 at all times, when you are seeing a patient. 1 2 Q, Before January of this year, you were working, I take it, in a different department? 3 4 Α. Yes. Q. What department were you working in? 5 Α. Internal medicine. 6 Q, How long did you work in internal 7 medicine? a 9 From April of '99 to January, when I Α. started in occupational. 10 11 Q, Why did you switch to occupational medicine? 12 Α. Because the position opening was an 13 interest of mine. 14 So when you saw Mrs. Medlen, it would 15 Q, have been in internal medicine? 16 17 Α. Yes. Q, Just so I'm clear, you saw her one 18 19 time; true? 20 Α. Correct. No occasion before August of '99? 21 Q. No. 22 Α. What type of training did you have in 23 Q. 24 internal medicine as a physician assistant? 25 MS. DiSILVIO: Prior to April '99?

OCTOBER 12, 2001

Page 26 1 MR. MISHKIND: Yes. 2 Α. School. Q. What about after starting here at 3 Ohio Permanente Medical Group, did you have 4 certain in-house training or requirements in 5 terms of keeping up with various areas of 6 internal medicine? 7 Yes. I worked with internists, the 8 Α. physicians in my area. There is four of them. 9 Ο. What about lectures or courses that 10 you had to take to keep up on the advances in 11 12 internal medicine? Did you have any requirements for continuing education? 13 Absolutely. 14 Α. Q, What were those requirements? 15 Α. Well, by law, it has to be 100 CME's 16 17 every two years. Q. Did Ohio Permanente Medical Group 18 have any additional requirements that they 19 imposed on you as an employee concerning keeping 20 up with internal medicine issues? 21 22 MS. DiSILVIO: Other than her work with the internists? 23 MR. MISHKIND: Right. 24 25 MS. DiSILVIO: You may answer.

OCTOBER 12,2001

Page 27 1 Α. You mean like going to our -- I'm not 2 sure what you are asking. Q. Going to other courses, taking any 3 other training besides the 100 CME's every two 4 5 years. For internal medicine? 6 Α. 7 Q. That's my question, yes. No, they don't require above and 8 Α. 9 beyond. 10 Ο. Did you have in-service training on areas of internal medicine? 11 12 Α. No. Did you have any special training, 13 Ο. either in your course work or here at Kaiser, in 14 the area of diabetic medicine or management of 15 16 diabetic patients? 17 (Record read.) MS. DiSILVIO: You are including 18 school, not the CME's? 19 20 MR. MISHKIND: Yes. 21 Α. You are asking when I was going to school or after? 22 Ο. Let me try to break it down, because 23 obviously you are having a difficult time with 24 some of my questions. 25

Page 28 Α. I'm sorry. 1 2 Q. You don't have to apologize. I told 3 you before if you didn't understand something, I would do my best to make it intelligible. 4 5 We will start with your training at 6 Tri-C. Did you have course work in the area of 7 management of diabetic patients? 8 Α. Yes. We get that presented in school. 9 0. Do you have a specific text or 10 11 journal that you used for purposes of education 12 and training in diabetes? We had multiple books and journals 13 Α. and sources and computer lectures. 14 15 Q. And I'm specifically talking about the area of diabetes. You had multiple 16 17 textbooks in diabetes that you used or did you have specific --18 19 Α. We used many. We had a lot of 20 resources. 21 Ο, If I were to go to Tri-C and look at the curriculum which is maintained at Tri-C and 22 1 wanted to look at what your course of study 23 was during the period '95 through '97, would 24 25 there be specific course titles in the area of

Page 29 internal medicine that dealt with diabetes that 1 2 you took? You mean like what the teachers would 3 Α. 4 present? Q . 5 Yes. Yes, we had multiple places to go. Α. 6 We were instructed to go to many areas. 7 8 Q, Did you have a particular semester or quarter that you took internal medicine as **a** 9 course? 10 It was all mixed together. 11 Α. 12 Q. Mixed together with what else? Well, all of our courses, whether it 13 Α. would be anatomies, we had many things, but we 14 would have actually more than one quarter. 15 We have lectures, different lectures. 16 17 Q, And again, I'm just trying to understand how your education was delivered to 18 you, since I have never gone through physician 19 assistant courses. 20 21 Α. All day and evening. Did you have different lecturers, 22 Q, different teachers? 23 24 Α. Yes. 25 Q., Did you have certain teachers that

OCTOBER 12,2001

Page 30 would deliver information to you on internal 1 2 medicine issues? Α. 3 Yes. Q, 4 Certain issues of, perhaps, orthopedics? 5 6 Α. Yes. And was Dr. Leslie Sheeler one of the 7 Ο, lecturers or one of the instructors? 8 9 Α. He was a proctor. You would go and do a rotation. 10 Ο. You did a rotation under Dr. Sheeler, 11 I see? 12 13 Α. Correct. Q. Did he do any of the lectures or the 14 teaching at Tri-C? 15 No. 16 Α. Who was the primary lecturer or 17 **a** . teacher in the area of internal medicine that 18 19 you had at Tri-C? Nancy -- I'm drawing a blank. If it Α. 20 21 comes to me --If it comes to you, fine. Don't 22 Q, concentrate to the extent that you don't listen 23 to any of my other well-worded questions. 24 On the other hand, if you think of it during the 25

Page 31 deposition, feel free to blurt it out, or if you 1 2 think of the doctor's name after the deposition, let Marilena know and I'm sure she will favor me 3 with the name. 4 Α. 5 Okav. Q, Thanks. What textbook did you use as 6 7 a resource in your PA training in the area of internal medicine? 8 MS. DiSILVIO: Objection. If there 9 10 was just one. You may answer. 11 I had a lot of books and journals. Α. а. I'm not talking about journals. 12 I'm talking about, what textbooks? 13 14 Α. I used numerous. 15 Q., Tell me which ones you used. Oh, my gosh. 16 Α. MS. DiSILVIO: Nancy, if you can't 17 recall, you can tell Mr. Mishkind you don't 18 recall. 19 20 MR. MISHKIND: She is thinking right 21 now, Marilena. Give her a chance to think before she tells me she doesn't recall. 22 MS. DiSILVIO: I don't want her to 23 24 feel she can't tell you. Q, Any question that I ask you that you 25

Page 32 1 don't recall, you can tell me that. If there is 2 anything through the end of the deposition -you can tell me you can't recall, but think 3 about textbooks that you used in the area of 4 internal medicine. 5 You know, I can't think of any at the 6 Α. 7 moment. Q. Harrison's Principles of Internal 8 Medicine, does that stand out in your mind as 9 one of the textbooks that you used? 10 I know that's one **of** the books. 11 Α. Can we take a quick break? 12 Q. 13 Sure. I need to rest for a second. 14 Α. 15 (Recess had.) (Record read.) 16 Q. While we were off the record, I had 17 Vivian read back the question for my benefit and 18 for yours so you know we were talking about 19 Harrison's. 20 21 I had asked you whether that was one 22 of the textbooks that you used for the physician assistant course as it relates to internal 23 medicine issues and that's when you wanted to 24 25 take a break.

Page 33 Do you remember using Harrison's? 1 2 Α. Yes, one of many. Do you remember what other internal Ο. 3 medicine books you used aside from Harrison's? 4 We had many books in the library at 5 Α. our disposal. 6 7 Q. That's not my question. No, I don't remember the names of all 8 Α. those books. 9 10 Ο. What journals did you regularly read 11 while you were going through your physician assistant training? 12 Whatever the library had. I can't 13 Α. remember the names. 14 15 Q, Are you able to remember any of the 16 journals that you read on a regular basis while 17 you were going through your physician assistant training? 18 I read nothing on a regular basis. 19 Α. Ι 20 read everything that was pertinent to whatever 21 we were working on. Q, But you are not able to tell me any 22 23 of the titles of any of the journals or any of 24 the textbooks that you read while you were going through your training at physician assistant 25

Page 34 1 school? MS. DiSILVIO: Other than Harrison's. 2 MR. MISHKIND: Other than Harrison's. 3 Ο. Is that true? Or if you recall 4 something, please tell me. 5 6 Α. There are so many. Q., Understand, I'm not asking you to 7 tell me all of them, but if you are able, since 8 9 there were so many, and you are able to tell me 10 more than just Harrison's, I would like to 11 somehow bridge the gap of it. New England Journal of Medicine, 12 Α. JAMA. Gosh. There were just so many books. 13 14 Ο. You just referred to journals. That's what you just asked me; 15 Α. correct? There are so many journals available 16 from all the libraries. 17 Ο, Is it fair to say that as you sit 18 here right now, you aren't able to tell me which 19 internal medicine books you used in school other 20 than Harrison's Principles of Internal Medicine? 21 Is that a fair statement? 22 I used many books. 23 Α. Q, 24 I understand that. But I'm trying to get you to say something more than many. 25 I'm

Page 35 trying to find out from you whether or not you 1 2 are able to tell me the name of any of the others besides Harrison's Principles of Internal 3 4 Medicine. Is it fair to say you just simply 5 can't **do** that? I'm sorry, I don't remember. 6 Α. That's all I need to know. Q, 7 What journals in your profession do 8 9 you subscribe to currently? Subscribe to? None. 10 Α. Q, What journals do you read on a 11 regular basis in your profession currently? 12 13 Α. There are some that come to my house. 14 What are they? I get a couple that come in. Q, I can't answer that. I haven't been 15 to your house. 16 I know. I'm sorry. 17 Α. 18 MS. DiSILVIO: The question is, what do you read currently? 19 Journals, books. 20 Α. 21 Q, Start with journals. I have it's JAAPA, Advance Clinician 22 Α. Review. 23 Q. 24 JAA ---- PA. 25 Α.

OCTOBER 12, 2001

		Page 36	
1	Q.	And I take it that stands for what,	
2	Journal of	American	
3	Α.	Right, of the AAPA. The journal from	
4	them. The	re is a book, a magazine, journal	
5	called Adv	ance Clinician Review. That's just a	
6	few of the	m. I get quite a few in the mail.	
7	Q .	Are these items that you get in the	
8	mail at your nome?		
9	Α.	Yes.	
10	Q.	That you don't subscribe to; you just	
11	receive as	part of your professional association	
12	membership?		
13	Α.	Yes.	
14	Q.	Are there any books in the area of	
15	internal medicine that you own in your own		
16	personal l	ibrary at home?	
17	Α.	Yes.	
18	Q.	Which ones?	
19	Α.	Internal medicine?	
20	Q.	Yes.	
2 1	Α.	Current. Have you ever heard of	
22	Current?		
23	Q.	Yes.	
24		If you don't recall	
25	Α.	I don't recall.	
Page 37 Q, That's okay. Remember, I just want 1 to find out what you know, what you recall, and 2 3 if in response to my question, you just don't recall --4 5 Α. I can't recall. Q, Okay. Let me ask you perhaps an 6 easier question for you to answer. 7 8 In the context of this case, Mrs. Medlen, and this lawsuit, have you had 9 10 occasion to review any medical literature, either journals or textbooks, that would be 11 pertinent to the issues on the management of a 12 13 diabetic patient? You mean since then? 14 Α. Since August of 1999, up to the Q, 15 present date. 16 17 Α. Could you please ask the question 18 aqain? 19 Q. Have you reviewed any medical literature? 20 MS. DiSILVIO: In connection with 21 22 this deposition? Q, In connection with Mrs. Medlen; 23 specifically with the idea of trying to find 24 information that would be relevant to this case. 25

Page 38 Α. 1 No. 2 Ο. Have you been provided with any medical literature in connection with this case 3 by anyone here at Ohio Permanente Medical Group? 4 Α. 5 You mean charting? Q, Medical literature. No. 6 From journals, textbooks. 7 Α. No. 8 Q. Aside from Mrs. Medlen's hospital 9 record or medical record which we will be 10 talking about, believe it or not, shortly, have 11 you reviewed anything else in connection with 12 this deposition that would be pertinent to Mrs. 13 Medlen? 14 Α. I don't understand what you want to 15 know. 16 Ο, What have you reviewed in preparation 17 18 for today's deposition? I looked at my notes. 19 Α. Q, What else? 20 There is another note underneath that Α. 21 I had mailed out. 22 What else? Q . 23 Not too much, really. 24 Α. Q., Not too much really. That dangles me 25

NANCY J. HOLMES, PA-C

Medlen v. Kaiser Permanente Medical Center, et al.

Page 39 1 out there. What else? 2 I had received parts of her chart and Α. 3 1 had reviewed some. Q. What parts of the chart did you 4 receive and review? 5 My part, actually. 1 really didn't 6 Α. 7 want to look at anything else. Q. 8 Why? Because this is the part that I'm 9 Α. concerned about. 10 Ο, You didn't want to see any other 11 portions of her record? 12 13 Α. Well, her lab work from that day. Q, Why didn't you want to look at 14 anything that would relate to her medical care 15 prior to your visit? 16 MS. DiSILVIO: Other than what is 17 contained in her own note of her medical care 18 prior to the visit? 19 20 MR. MISHKIND: Right. I'm sorry, what was that? 21 Α. Why didn't you want to look at any of Q. 22 the other records pertaining to Mrs. Medlen's 23 care for dates prior to your involvement? 24 You mean after the fact? After this 25 Α.

Page 40 1 day? Q, 2 Right. Remember the question started out with what did you review for purposes of the 3 4 deposition and you told me your note and 5 something that was mailed out to her. 6 Α. Yes. Q, And we are going to talk about that. 7 MS. DiSILVIO: Something she mailed 8 out is what she said. 9 10 Ο. I asked you what else you received and you indicated that you had received some 11 other stuff, and I'm trying to understand what 12 it was that you received. I'm trying to 13 understand what it is you received. 14 The questions aren't really as difficult as you are 15 16 making them. I know, no, they are not as difficult 17 Α. 18 as I'm making them. 19 MS. DiSILVIO: You are doing just 20 fine, Nancy. 21 It was just parts of her chart and Α. 22 later on -- well, not too long ago I looked at 23 some of her previous stuff, because I didn't know her. 24 Q, 25 Her previous stuff?

Page 41 1 Α. Chart, notes. Q, For dates prior to August of '99? 2 3 Α. Yes. 4 Q, Other than the notes you have in 5 front of you and some of the previous stuff that has been provided to you for her treatment at 6 7 Kaiser before August of '99, have you reviewed 8 anything else in preparation for today's 9 deposition? 10 Α. No. Q. Have you reviewed any medical 11 literature at all to prepare you for today's 12 13 deposition? 14 Α. No. Q, Have you reviewed any records outside 15 of the Kaiser system for Mrs. Medlen? 16 17 Α. No. 18 Q. Let me just see for one moment the three pages of records that you have there. 19 20 21 (Thereupon, HOLMES Deposition Exhibit 2 was marked for 22 23 purposes of identification.) 24 Q. You have three pieces of paper in 25

Page 42 front of you, which are from the Kaiser 1 Permanente chart on Geraldine Medlen; true? 2 3 Α. Yes. Q. 4 Two of the pages have to do with the 5 notations that you made on August 4, 1999, starting from the beginning of her appointment 6 through the end of her appointment; true? 7 8 Α. Yes. 9 Q , I'm not going to mark those, because I have those in the chart, but just so the 10 record is clear, there is a third page which we 11 have marked as Plaintiff's Exhibit 2, and this 12 is a note that you wrote to Dr. Mistry? 13 14 Α. Yes. When did you write this note to 15 Q. Dr. Mistry? 16 17 Α. I don't know. It's not dated, is it? 18 Q, It's not dated. It's been scanned. 19 Α. Q, And what does that mean? When you 20 say it was scanned --21 22 Α. Well, it's in the electronic 23 computer. Q, So presumably we would be able to 24 determine when it was scanned into the computer? 25

Page 43 Α. 1 Yes. 2 Q. Can you give me any indication as to when this was written in relationship to the 3 August 1999 office visit, the August 4, 1999 4 office visit? 5 I don't have an exact date. 6 Α. Q, 7 Well, can you state under oath that it was written in the month of August, 1999? 8 Α. Yes. 9 Ο. And what basis can you say that? 10 Because I was letting him know what I 11 Α. was doing with her. 12 Q, Can you explain to me why it's not 13 dated? 14 Α. No. 15 Can you explain to me why it doesn't Q. 16 have any type of an imprint on the chart like 17 the other notes do for Mrs. Medlen in the upper 18 right-hand corner? 19 20 Α. Up here? 21 Q, Right. This is a loose-leaf progress note. 22 Α. It's actually pink. And they don't come out 23 24 like that. The reason I'm asking these questions Q, 25

	Page 44
1	is the records that I obtained from Kaiser
2	before the lawsuit was filed did not contain
3	that, so I'm just trying to determine whether
4	this was put into the chart the same day, a week
5	later, a month later, or longer. Do you follow
6	me?
7	A. Yes. You want to know when I think I
8	might have done this, made this?
9	Q. Sure.
10	A. That's what you are asking?
11	Q. If that's the best you can do. I
12	would like to know when it was.
13	A. It would have been at least within a
14	couple days of this.
15	Q. That would have been the normal
16	procedure?
17	A. Yes.
18	Q. And the normal procedure certainly
19	would be also to date it, would it not?
20	A. Yes. This little piece is actually
2 1	attached to this. It's a little piece of paper,
22	a sticky back. When they call up from the lab,
23	we write things on a piece of paper, on this
24	little note.
25	Q. Do you know when they called up from

NANCY J. HOLMES, PA-C

Medlen v. Kaiser Permanente Medical Center, et al.

Page 45 the lab? 1 For this? It probably would have 2 Α. been that day. I can't give you a time. 3 Q. The record doesn't indicate when you 4 received a call from the lab for any lab work 5 that had been done on August 4, 1999 on that 6 7 exhibit, does it? Α. 8 No. Q, We will talk a little bit further 9 10 about that in a moment. Before I lose my train 11 of thought, let me mark as Exhibit 3 this 12 document. 13 14 (Thereupon, HOLMES Deposition Exhibit 3 was marked for 15 purposes of identification.) 16 17 Ο. I'm going to hand you what has been 18 marked as Plaintiff's Exhibit 3. Have you ever 19 seen that document before? 20 21 Α. Uh-huh. Q, 22 That's a yes? Yes, I am familiar with that. I'm 23 Α. 24 sorry. Q, It's called physician assistant 25

NANCY J. HOLMES, PA-C

Medlen v. Kaiser Permanente Medical Center, et al.

Page 46 utilization plan; is that correct? 1 2 Α. Yes. Q. 3 Can you tell me why that document 4 exists? This is how the state rules what 5 Α. physician assistants do. 6 Q, And again, because I'm not a 7 8 physician assistant and you are obviously more familiar with the procedures, when you come to 9 10 work for someone, does your supervising employer have to file a utilization plan with the State 11 of Ohio? 12 13 Α. Yes. Q, Did Lakewood have to do the same 14 thing when you worked there? 15 Did Dr. Paras have to do that or 16 would that have predated you being a physician 17 assistant? 18 We did the one after I was certified. Α. 19 Q. Through Dr. Paras' office? 20 Α. Yes. 21 Ο, And did the forms look basically the 22 same as what we are looking at on Plaintiff's 23 Exhibit 3? You have it right in front of you. 24 All the other forms that are used, is 25

Page 47 this pretty much the same type of form? 1 2 Α. Yes. Q, If you would look to the fourth page 3 of the physician assistant plan. There is a 4 reference under B3 to medical record review 5 indicators, and then in parentheses, see 6 attached medical record review summary sheet and 7 8 Kaiser Permanente physician/PA ambulatory medical record review policy. Do you see that? 9 10 Uh-huh. Α. Q. That's a yes? 11 12 Α. Yes. 13 Q. Have you ever seen those documents that are referenced in the parentheses? 14 MS. DiSILVIO: The medical record 15 review summary sheet and the ambulatory medical 16 record review policy? 17 18 MR. MISHKIND: Correct. MS. DiSILVIO: The question is have 19 you ever seen those two. 20 21 Α. T believe so. Ο. The reason I'm asking, again, just to 22 23 try to make it easier for you, they weren't attached to the document that was provided to me 24 25 by counsel, and I'm curious as to what those --

Page 48 I would like a copy of that since it's part of 1 2 this utilization plan and it may have been just innocently forgotten -- but I'm curious since I 3 don't have it in front of me, if you can tell me 4 what the medical record review summary sheet, 5 what kind of information it contains, and the 6 same for the medical record review policy. 7 MS. DiSILVIO: To the extent that you 8 have to provide any information, when you answer 9 that question about quality assurance matters or 10 peer review matters, I direct you not to answer 11 To the extent that you can answer that 12 it. question without providing that information, 13 14 certainly answer it. 15 THE WITNESS: He needs the sheet from 16 the quality review department. Ο. 17 I'm sorry? You probably need to get a copy of 18 Α. 19 that sheet from the quality review department. It asks a lot of things that the physician has 20 to fill out. 21 Q. 22 Whether it's located in the quality 23 review department, that doesn't in and of itself make it privileged under the peer review 24 statute, because if there is a form that is 25

Page 49 referenced as part of a document that's filed 1 under the utilization plan, it certainly is 2 discoverable. 3 4 MS. DiSILVIO: We can agree to 5 disagree on that. Depending upon what is contained in that document, I will certainly let 6 you know our position as to the production of 7 8 that document. Can you as you sit here right now --9 Ο. 10 because I do want to move this along, believe it or not -- can you tell me what kind of 11 information is set forth in either of these 12 documents, the medical record review summary 13 sheet or the record review policy? 14 MS. DiSILVIO: Again, to the extent 15 that you can answer that question without 16 providing information about quality assurance or 17 18 peer review, please answer it. If you cannot, 19 then you cannot. I can't answer that question. 20 Α. Τ don't remember the questions that are on it. 21 Q . Fair enough. 22 23 MR. MISHKIND: What I'm going to do is make a formal request that I be provided with 24 a copy of those documents. I don't see in the 25

Page 50 context of the blank forms how they would be 1 2 protected under peer review, and then subject to what those documents are, I may or may not have 3 some additional questions for this witness at a 4 later point, but I am going to move on. 5 MS. DiSILVIO: Fair enough, and my 6 7 objection still stands. 8 MR. MISHKIND: Okay. Q, Page six of the document, if you 9 10 would turn to that, please. 11 There is a Code 7 policy document. Do you see on page six, number five? It says 12 Code 7 policy deals with cardiac arrests. 13 Now, that's not relevant to this 14 case, is it? 15 Α. No. 16 Q. Are you familiar with the Code 7 17 18 policy document? MS. DiSILVIO: Objection. You may 19 20 answer. I don't remember. 21 Α. You don't remember whether you --Q. 22 If I have seen it or not. Α. 23 Ο. Fair enough. 24 25 Do you know how frequently a

Page 51 utilization plan has to be filed by your 1 2 employer with the State of Ohio? I believe yearly. 3 Α. Q, 4 And you're licensed as a physician 5 assistant. How often does that have to be renewed? 6 7 Α. Every two years. Q, So let's see, you were licensed 8 initially in '98, was it? 9 10 Α. '98. Q. 11 So in the year 2000, you had to renew 12 your license? 13 Α. Yes. Q. And then again in the year 2002 you 14 will have to renew it? 15 16 Α. Yes. Q, 17 Have you ever had your license 18 suspended or revoked? 19 Α. No. Q. Have you ever had it limited in any 20 21 way? 22 Α. No. Q. Have you ever had your privileges 23 here at Ohio Permanente Medical Group suspended 24 or revoked or limited in any way? 25

Page 52 Α. No. 1 Q. 2 I presume that that was the answer, but one of those questions that we like to ask 3 4 anyway, okay? 5 Α. Okay. Q, I didn't mean anything by it. 6 Do you have any special certification 7 as a certified physician assistant in the area 8 of diabetes, other than what comes along with 9 10 your degree and your licensure? 11 Α. No. Q. 12 When you worked at the Free Clinic, 13 you were working with diabetic patients there? 14 Α. Yes. Did you have a particular physician Q. 15 or group of physicians that you worked with on a 16 17 regular basis that were supervising you? 18 Α. Yes, there was one doctor. Q. Which doctor was that? 19 20 Cuberly. Α. 21 Q, With a C or K? C-U-B-E-R-L-Y. 22 Α. Q, Does Dr. Cuberly still practice in 23 the Cleveland area? 24 I don't know if he is still there. 25 Α.

NANCY J. HOLMES, PA-C

Medlen v. Kaiser Permanente Medical Center, et al.

Page 53 He was at the Free Clinic. 1 Q. 2 Was that pretty much his full-time position? 3 4 Α. Yes, that was his job. Q. 5 Do you recall Mrs. Medlen? Α. Vaquely. 6 Q, Sometimes I ask that question and 7 8 people say, zero, I don't have any recollection. 9 You didn't respond that way. You said vaguely. 10 Well, I couldn't pick her out in a Α. 11 crowd. 12 Q. Is there anything that stands out 13 from your examination that you remember that might not be reflected in your notes? 14 15 Α. Not really. Q, So your notes from the initial 16 17 subjective complaint through the objective, 18 through the assessment, through the plan, all of that is reflected in your note; true? 19 20 Α. Yes. 21 Q., And again, I ask that because sometimes witnesses will tell me, I remember 22 this or **I** remember that, and it's not recorded 23 in the note, That's not the case with 24 25 Mrs. Medlen; is that true?

	Page 54	4
1	A. True.	
2	Q. Thanks.	
3	(Recess had.)	
4	Q. We are going to back up for one	
5	second and then I'm going to come back to	
6	hopefully getting into the August visit.	
7	I asked you before whether you had	
8	ever given a deposition and you told me no.	
9	Have you ever been a party to any litigation,	
10	either as the plaintiff or the defendant, the	
11	person bringing a claim or the person being	
12	sued?	
13	A. No.	
14	Q. Are you able to paint a picture in	
15	any way in your mind of Mrs. Medlen,	
16	appearance-wise?	
17	A. No.	
18	Q. When you read over your note from	
19	August of 1999, does that help you in any	
20	respect in terms of recalling the patient?	
21	A. Are you talking about physical	
22	appearance?	
23	Q. Yes.	
24	A. No.	
25	\mathbb{Q} . When you saw this patient on August	

Page 55 4, '99, you would have been aware that she had 1 2 been seen last on July 27th, '99; true? Well, this isn't the whole chart of 3 Α. the day. 4 Q, Well, obviously it isn't. But when 5 you see the patient, you have the patient's 6 7 chart; correct? а Α. Pieces of it, yes. Ο, Well, is there any reason to believe 9 10 that you would have had the chart in your possession when you saw the patient on August 4, 11 12 1999? 13 Α. You mean the whole big chart? Not the whole big chart. 14 Q. 15 Well, if she was seen on July 27th, 1999, just **11** days or so before, do you have any 16 reason to believe that that note for July 27th 17 would not have been in the chart that you had 18 available to you? 19 That note was not in the chart. 20 Α. 21 Q, How do you know that? 22 Because I have this in my hand. Α. Ιt 23 doesn't print out. 24 Q. When you say it doesn't print out, 25 what is the "it" that doesn't print out?

Page 56 Α. You are talking about the visit 1 2 before. 3 Q. A patient comes in. I'm seeing you 4 on August 4, 1999. Aside from a progress sheet that has on the left-hand side a listing of all 5 of the medical problems that the patient has, 6 7 what else do you have readily available to you 8 concerning the patient's immediate prior medical 9 history? 10 There is another sheet that goes with Α. this that has prior vital signs or who they 11 might have seen. 12 Q, 13 Okay. And then the other sheets that go 14 Α. with it are like for the nurses to fill out, 15 bubble sheets. 16 Q, Well, let me show you, and just to 17 try to speed things up, I'm just going to 18 represent on the record this is the July 27, 19 1999 visit to Parma Medical Center in the 20 podiatry department, Dr. Matalavage, an office 21 22 visit on August 27th. It's a two-page document. Have you ever seen that document 23 before a moment ago? 24 25 Α. No, I have not read his note.

	Page 57
1	Q. Was that one of the items that was
2	sent to you that you did or did not read in
3	preparation for the deposition?
4	A. I don't know if it's in there.
5	Q. Do you have any of the material that
6	was sent to you to review besides these three
7	pages? Do you have it with you today?
а	A. No.
9	Q. Where is it?
10	A. At home.
11	Q. You just can't tell me whether or not
12	this July 27 note was one of those items?
13	MS. DiSILVIO: In fairness, Howard, I
14	will represent she was sent the whole chart.
15	MR. MISHKIND: I would imagine she
16	would have been.
17	MS. DiSILVIO: For the purpose of
18	today, I told her I would bring her notes, to
19	focus on her notes. I will represent that to
20	you.
2 1	MR. MISHKIND: I appreciate that.
22	Q. Does that refresh your memory in
23	terms of you being provided with the entire
24	Kaiser chart, not just stuff?
25	MS. DiSILVIO: Actually, wait, let me

Page 58 take that back. She may have been provided with 1 2 the progress notes. I will be happy to let you know in greater detail what she was provided 3 with. 4 Q, Before a moment ago, do you remember 5 ever seeing this July 27, '99 note? Yes or no? б 7 Α. No. Q. However, whether you did or didn't 8 9 see it before, you would have been aware on August 4, '99 that she had been seen on July 10 27th, 1999; correct? 11 12 Α. She didn't tell me. Q. You just told me a moment ago that 13 14 you have a sheet that shows the various problems that the patient has; correct? 15 Α. Yes. 16 17 Q, And you also have another sheet that shows the various dates that the patient had 18 been seen; correct? 19 20 Α. Yes. Q. And if she was seen on July 27th, 21 22 **1999**, just ten days, 11 days before you saw her, 23 or whatever the computation is, that would have been on the sheet of information in terms of 24 when she had last been seen; true? 25

Page 59 Possibly. I can't tell you that for 1 Α. 2 sure. It doesn't always show up right away. 3 Q. Do you have any basis to tell me as you sit here now that the information from her 4 5 having been seen on July 27th, 1999 wasn't readily available to you on August 4, 1999? 6 I don't know. 7 Α. **a** . Do you have any basis to tell me that а 9 you were not on August 4, 1999 aware from the 10 recordkeeping that Kaiser follows that on August 4, 1999 she had, by history, been seen on July 11 12 27, 1999? Could you rephrase that? Α. 13 Q, Can you tell me as you are sitting 14 15 here right now that on August 4, 1999, 16 information on the other sheet that you talked about in terms of prior visits, that that didn't 17 record information that she had been seen on 18 July 27, 1999? 19 20 Α. I can't remember that. Q, So whether she told you that she had 21 been seen on July 27th, 1999 or not, frequently 22 23 with the way the Kaiser record evolves, you are provided information about the patient's prior 24 encounters or prior office visits by way of a 25

Page 60 history sheet; true? 1 2 Α. Yes. Q, And along the same line, if she had 3 been seen on June 30, 1999 in the podiatry 4 department for follow up on a left foot ulcer, 5 would that information in terms of the date of 6 prior visit, would that also be something that 7 would be recorded on this note showing her prior а encounters or her prior office visits? 9 10 Α. Yes. Q. Do you know whether you had available 11 to you when you saw Geraldine on August 4, did 12 you have a copy of the June 30, 1999 visit, the 13 actual document for that visit? 14 No, I did not have the document. 15 Α. Q, 16 So your testimony is that on August 17 4, '99, you didn't have the actual progress sheet for the June 30 visit; true? 18 19 Α. Yes. Ο. And you also did not have in your 20 possession the actual progress sheet for the 21 July 27th, '99 office visit; true? 22 23 Α. True. Ο. All that information, even if it 24 wasn't physically in your possession, the 25

Page 61 information about the visits and all of the 1 2 findings by way of labs and things of that nature would be readily available to you by way 3 of computer, if necessary; true? 4 Α. 5 Yes. Q. So in terms of getting a history on 6 7 the patient, in addition to having the ongoing 8 list of problems along the left side of the progress sheet, as well as a listing of dates of 9 10 treatment on another sheet, you also had 11 available to you necessary information on the computer on what the patient had been seen for, 12 what had been done, and what the patient's 13 complaints were on previous visits; true? 14 Α. Yes. 15 Q, Can you tell me whether on the August 16 17 4, '99 visit you took it upon yourself to look to the computer to obtain any information on 18 this patient to get a sense as to what might be 19 going on to cause the patient to have a fever? 20 I don't remember. 21 Α. Q. Would that have been a reasonable 22 thing for a doctor to have done; to look back at 23 some of the recent visits to determine whether 24 25 or not there might be a source for the patient's

Page 62 1 fever that you could not determine on the date 2 that you saw her on August 4, '99? MS. DiSILVIO: Whether there was a 3 source for her August 4th fever and visits in 4 June and July? 5 6 MR. MISHKIND: Based upon the 7 information from the June and July visits, true. 8 THE WITNESS: I'm sorry, could you 9 repeat that? (Record read.) 10 I didn't think it was indicated at Α. 11 the time. 12 Is it fair to say that from time to Q. 13 time in seeing a patient, having information 14 about recent visits to Kaiser can be helpful to 15 you in terms of arriving at a differential 16 17 diagnosis? It can be at times, but everybody is 18 Α. different. 19 Ο. What is a differential diagnosis to 20 21 you? That could be whatever is causing a 22 Α. particular condition, from soup to nuts. 23 Q, You are familiar as a physician 24 25 assistant of that nomenclature of differential

Page 63 diagnosis? 1 2 Α. Yes. Q, 3 And you certainly have the training and experience to establish a differential 4 diagnosis when a patient presents with a 5 combination of symptoms; true? 6 Α. Yes. 7 8 Q, And, obviously, having information about the patient's medical history by way of 9 prior treatments and diseases and illnesses 10 along the left-hand side is certainly helpful to 11 12 you, is it not, in terms of trying to establish a differential when a patient presents with a 13 new problem? 14 I hate to do this to you, but could 15 Α. you shorten that? Rephrase it. 16 17 Q, Having the problem list -- you know what I'm referring to? 18 19 Α. Yes. Q, Having the problem list is helpful to 20 you as a physician assistant at arriving at a 21 differential diagnosis on a patient that 22 presents with a recent onset of new symptoms; 23 24 correct? 25 Α. It can.

Page 64 Q. Can we agree that on August 4, 1999 1 2 when Mrs. Medlen presented, that she presented with an acute or a recent onset of symptoms? 3 4 Α. It looked like recent. Ο. 5 And at least from the information that you had at that time -- first, Mrs. Medlen 6 was an established patient, you knew that; 7 8 correct? 9 Α. Well, you assume from her number and she has already got medications listed on here 10 that she is not a brand new patient. Is that 11 12 what you mean? Q. Well, she also had a number of things 13 along the left-hand side in terms of risk 14 factors or problems; correct? 15 Correct. 16 Α. Ο, She had Charcot fracture. Do you see 17 18 that? 19 Α. Yes. Q, And that was circled; correct? 20 21 MS. DiSILVIO: Which note? 22 MR. MISHKIND: July 27, '99. MS. DiSILVIO: I don't know if we 23 have that in front of you. We have June 30 and 24 25 August 4th in front of us.

OCTOBER 12, 2001

	Page 65
1	MR. MISHKIND: I will give that back
2	to you.
3	MS. DiSILVIO: His question was, was
4	it circled on the July 27th visit?
5	THE WITNESS: Yes, it is.
6	Q. Now, the items under the problem
7	list, it says circle the one or two to indicate
8	primary or secondary diagnosis for this visit.
9	On the August 4, '99 visit, was
10	anything circled either in terms of primary or
11	secondary diagnosis for this visit?
12	A. On the next page. Fever, it was
13	written.
14	Q. Fever, unknown etiology?
15	A. Correct.
16	Q. You wrote that?
17	A. Yes.
18	Q. However, you knew that the patient
19	carried these various diagnoses from prior
20	visits; true?
21	A. Yes. It's on there.
22	Q. And again, that's to provide you with
23	further information about the patient's prior
24	medical history; true?
25	A. True.

Page 66 Q. 1 That's the nicety of the Kaiser 2 system, even if you don't actually have the full record, you've got an increasing checklist, if 3 you will, of conditions that the patient has 4 been treated for in the past; correct? 5 Α. Correct. 6 Q. 7 So you knew that the patient was a high risk amputation; correct? 8 9 Α. Yes. 10 Q . You knew that the patient had 11 peripheral neuropathy; correct? 12 MS. DiSILVIO: In the interest of 13 time, Howard, which page is it on? 14 MR. MISHKIND: It's on the August 4 visit. 15 16 MS. DiSILVIO: The first page? 17 MR. MISHKIND: Exactly. 18 Α. Yes. Q, All of the things that are on here, 19 the hypertension, hyperlipidemia, all these 20 things are matters of medical history that you 21 would have been aware of had you read through 22 23 that list on August 4, '99; correct? 24 Α. Yes. And then in order to get further Q. 25

Page 67 information about when she had last been treated 1 2 for an ulcer on her toe, or any problems with 3 cellulitis on her left foot, or infection in her 4 right foot, that kind of information would have been readily available to you by way of the 5 computer if you didn't actually have the chart 6 7 itself in your hands; true? 8 Α. Yes. Q, 9 Now, can we agree that on August 4, 10 '99, that Mrs. Medlen presented to you, at least 11 based upon the information that you had on 12 August 4, '99, with a new condition? 13 Α. Yes. Q. And when a patient presents with a 14 new condition, the patient is supposed to be 15 personally evaluated by the supervising 16 17 physician; true? 18 Α. True. Q. Was the patient personally evaluated 19 by the supervising physician on August 4 of '99? 20 I don't remember. You will have to 21 Α. defer to him. 22 23 Q , Does the record indicate, based upon what you have documented, that the supervising 24 25 physician actually personally evaluated

Page 68 Mrs. Medlen as opposed to your communicating 1 with him? 2 He didn't write anything on here, if Α. 3 4 that's what you are asking. Q, So according to the record that was 5 generated on August 4, 1999, there is no 6 evidence from the written record that would 7 suggest from what you have written that the 8 9 supervising physician actually personally evaluated Mrs. Medlen; true? 10 MS. DiSILVIO: In terms of a 11 12 documentation to that effect? MR. MISHKIND: Yes. 13 14 Α. Yes. This Exhibit 2 that we talked about Q, 15 16 before that you wrote to Dr. Mistry, in that note, you didn't indicate anything to Dr. Mistry 17 18 about the supervising physician actually seeing the patient when you saw her on August 4, 1999; 19 true? 20 Α. True. 21 Q, Dr. Mistry didn't see the patient on 22 23 August 4, 1999; correct? True, yes, he didn't. 24 Α. Q, Who was the supervising physician 25

Page 69 that you would have been working under the 1 supervision of on August 4, 1999? 2 3 Α. Dr. Yanq. And what is Dr. Yang's first name? Ο. 4 5 Α. David. Is Dr. Yang an internist? 0. 6 7 Α. Yes. Does Dr. Yang have a subspecialty? Q. 8 Α. I don't know. 9 10 0. Where was Dr. Yang on that visit on 11 August 4, '99? Working in the same hall as me. Α. 12 I'm going back to the August 4. 13 Ο. Hopefully I'm not bouncing around too much for 14 you. I'm talking about the August 4, '99 visit. 15 Do you see under plan there is an abbreviation. 16 17 Do you see that? Α. 18 Yes. Q. The D/W. 19 Yes. 20 Α. Q, That means discussed with? 21 Α. 22 Correct. Q, 23 That doesn't indicate that Dr. Yang 24 actually personally evaluated the patient; 25 correct?

Page 70 1 Α. Correct. 2 Q. And there is no record that you have seen that Dr. Yang wrote himself with regard to 3 any objective findings or any diagnoses that he 4 made himself on August 4, '99; correct? 5 Α. Yes. 6 7 Q. My statement is accurate? 8 Α. Yes. Q. Thank you. 9 Were you assisted by anyone on August 10 4, '99 in terms of doing any of your physical 11 examination of Mrs. Medlen? 12 13 Α. No. Q. On August 4, 1999, did you inspect 14 Mrs. Medlen's feet? 15 I don't remember. Α. 16 Does the record indicate that an Q, 17 examination of her feet was conducted? 18 19 Α. No. 20 Q. And in fairness to you, is it fair to conclude that if it's not written and you don't 21 remember doing the examination, that more likely 22 than not on August 4, 1999 you did not examine 23 her feet? 24 MS. DiSILVIO: Objection. You may 25

Page 71 1 answer. Sometimes you don't write everything. 2 Α. It doesn't mean something wasn't done. I don't 3 know how to answer that. 4 5 Q, Do you have any basis to tell me that you probably inspected her feet on August 4, 6 1999? 7 Usually when **I** do an exam and they 8 Α. are lying down I will say, do you have any other 9 10 problems, anything else hurting, and they will answer that. She was displayed in front of me. 11 **a** . Well, the fact that the patient may 12 not have said anything to you about any other 13 14 areas hurting, can you tell me without her saying to you -- in other words, let's assume 15 she didn't say anything to you about any other 16 area hurting. Can you tell me that you probably 17 18 inspected her feet or are you unable to tell me that? 19 Α. I can't remember. 20 Q. Fair enough. So the only thing that 21 we can rely upon is the record does not reflect 22 any such examination of her feet; correct? 23 24 Α. Yes. And you are not able to tell me based Q. 25

Page 72 upon any independent recollection what her feet 1 2 looked like on August 4, '99; correct? 3 Α. Correct. Q. You are not able to tell me what her 4 pulses were into her lower extremity; correct? 5 I can't tell you. Α. 6 Q, 7 If you had done a physical exam on a patient that has diabetic foot ulcers, would you 8 normally do a neurological exam on the patient? 9 10 MS. DiSILVIO: For any presenting 11 complaint or for this presenting complaint? Q, If you are going to do an exam on a 12 patient that has recent and ongoing treatment 13 for diabetic foot ulcers and you inspect the 14 feet, would your physical exam, if such an 15 inspection had been done, would it have included 16 checking for the neurological exam, as well as a 17 vascular exam? 18 If it's indicated for that patient. Α. 19 Q. 20 If you had examined her feet, would you have checked for pulses, capillary refill, 21 things that you as a physician assistant are 22 23 trained to look for as signs and symptoms of 24 concerning events in a patient that has a diabetic foot ulcer; true? 25
	Page 73
1	A. If indicated, yes, for that patient.
2	Q. So as to the appearance of the ulcer
3	on her feet, how the skin looked on her feet on
4	that day, the pulses, none of that is
5	independently recalled by you; correct?
6	A. Correct.
7	Q. And from looking at the record, you
8	can't indicate to me to any degree of certainty
9	that you inspected her feet on that date;
10	correct?
11	A. Correct.
12	Q. Is it more likely that because her
13	presenting symptom on that date was fever that
14	you probably didn't do a full physical exam,
15	which would have included checking her feet on
16	that day?
17	MS. DiSILVIO: Objection. You may
18	answer.
19	A. Could you rephrase that?
20	Q. Is it probable, given the fact that
2 1	her presenting symptoms to you on August 4 were
22	running fever since Sunday night, body aches, is
23	it probable or likely given that new condition,
24	an acute onset of symptoms, that you probably
25	did not inspect her feet on August 4, 1999?

OCTOBER 12,2001

Page 74 MS. DiSILVIO: Objection. You may 1 2 answer. I'm not sure how to answer that. 3 Α. Can you rephrase that? 4 Q. Sure. We talked about that she 5 complained of fever, body aches times three 6 7 days, that her temperature had been 101 on Sunday, Monday aching, Tuesday evening was 101. 8 That's all in your notes; correct? 9 10 Α. Yes. Q , This a.m. the temperature was normal. 11 She continued with body aching. And the rest of 12 the symptoms you have written there. 13 14 Basically, with the new condition, is it fair to say that you probably did not, when 15 you look at your entire note from start to 16 finish, that you probably did not do a physical 17 exam and assessment of her feet on that day? 18 MS. DiSILVIO: Objection. You may 19 20 answer. 21 I don't remember. Α. Q, I know you don't remember and we have 22 already talked about that your notes don't 23 reflect such an exam. I will just state it one 24 more time and if you can't answer, I'm not 25

Page 75 trying to beat a dead horse with a stick, but 1 knowing how you were looking at this new 2 concern, this new issue, is it more likely that 3 you did not inspect her feet on that date? 4 MS. DiSILVIO: Objection. Asked and 5 answered. You have already told him you don't 6 recall. If you can't give a better answer, tell 7 8 Mr. Mishkind you can't. If you can, please give 9 it. I can't give you a better answer. Α. 10 Q. Okay, that's fine. 11 12 Do you know what peripheral neuropathy is? 13 14 Α. Yes. Q. What is peripheral neuropathy? 15 That's when you don't have nerve Α. 16 feelings in the outlying area, when it's a 17 depletion of nerve feelings in your extremities. 18 Q. Is peripheral neuropathy a common 19 finding in a diabetic patient that has a history 20 of foot ulcers? 21 It could be. It's not necessarily 22 Α. 100 percent for everybody. 23 Q. I am not suggesting 100 percent, but 24 25 it's more common when a patient has diabetes and

Page 76 1 is being treated for foot ulcers that there will 2 be some degree of peripheral neuropathy? Α. That's possible. I don't have 3 4 statistics, though. Q, 5 That's fine. 6 Are such patients that have 7 peripheral neuropathy that are diabetics and have foot ulcers, are they more prone to or 8 susceptible to infection? 9 10 Α. Yes, they could be. Q. 11 And that's something that you are aware of, correct, as a physician assistant? 12 13 Α. Yes. 14 Ο, And if a patient has peripheral neuropathy, a diabetic patient with foot sores, 15 do they normally have less knowledge of 16 reduction in sensory feeling in their toes or in 17 their feet? 18 19 MS. DiSILVIO: Objection. You may 20 answer. 21 Α. I'm not a specialist in that. Q., But you are certainly trained to 22 recognize that a diabetic patient with 23 24 peripheral neuropathy may not appreciate sensation and feeling in their toes and in their 25

Page 77 feet in the same way that you or I, who 1 2 hopefully do not have diabetes and peripheral 3 neuropathy, would feel such things? 4 Α. Some don't. Q. 5 Under the problem area it says cellulitis, left foot, toward the very bottom of 6 your sheet there. Do you see that? 7 Α. Yes. 8 Q. What is cellulitis of the left foot? 9 Redness, infection, swelling. 10 Α. How long had she had, or when had she Q. 11 had cellulitis of the left foot? 12 Α. I don't know. 13 14 Q, It doesn't appear as if you inquired at all about her history of cellulitis or her 15 history of infection in her feet when you saw 16 her on August 4, '99; is that a fair statement? 17 18 Α. Yes. Q. Do you know what gas gangrene is? 19 I have an idea of what it is. I have Α. 20 never seen it. 21 22 Q, Do you know how gas gangrene is 23 treated? Not to the physician's level, no, I 24 Α. don't. I know antibiotics. 25

Page 78 Q. In terms of the sensitivity or the 1 2 appropriate antibiotics, is that something 3 outside of your realm of expertise? Α. 4 Yes. Q. What about a septic foot, what does 5 that mean when someone says a patient has a 6 septic foot? 7 Infection. 8 Α. Q. A patient presenting with an 9 infection, is it common for them to present with 10 a history of a recent onset of fever and body 11 12 aches? 13 Α. Say that again. 14 Q, A patient that has an infection, is a 15 common presenting symptom or complaint that of 16 fever and body aches? 17 Α. Not always. Q, I'm not saying not always. But when 18 you have a patient that has an infection, is 19 20 fever a common symptom or finding? 21 Α. No. The patient that has a fever, that 22 Q, has an elevated temperature, is that consistent 23 24 with a patient that has an infection? I'm sorry, could you repeat that? 25 Α.

OCTOBER 12,2001

	Page 79
1	Q. I will reword it. Maybe this will be
2	more helpful.
3	If a patient has an infection, is it
4	common to see an elevated temperature as one of
5	the findings when a diagnosis of infection is
6	made?
7	A. No.
8	Q, It's not common?
9	A. No.
10	Q. Well, when you talk about a patient
11	presenting with a fever, and you are looking for
12	the cause of the fever, you, as a physician
13	assistant, try to arrive at a differential?
14	A. Correct.
15	Q. And you mark down fever of unknown
16	etiology; correct?
17	A. Correct.
18	Q. Well, before you mark down fever of
19	unknown etiology, you have had to have
20	considered what could be causing this patient's
2 1	fever; true?
22	A. Correct.
23	Q. And obviously, in order to meet the
24	standard of care that the patient is entitled to
25	receive, you had to consider potential causes of

Page 80 the fever; true? 1 2 Α. Yes. Q , In your thought process, what 3 conditions needed to be within your differential 4 as potential causes for this patient developing 5 the fever and giving the history that she 6 7 presented on August 4, 1999 with? (Record read.) 8 9 MS. DiSILVIO: You may answer. Q, What should have been within your 10 differential on August 4, **1999** as an explanation 11 12 for the patient's fever? MS. DiSILVIO: Objection. You may 13 14 answer. Α. I don't know. 15 Q. You don't know? 16 You just want to know what I was 17 Α. thinking at the time? 18 Q, Sure. Absolutely. 19 Α. I have no idea what **I** was thinking at 20 the time. That's why you do tests. I went and 21 talked to the physician. 22 But as a physician assistant, a 23 Q, certified physician assistant that is faced with 24 25 a patient that has a new problem -- I'm sorry, a

Page 81 new problem or a new condition, and what appears 1 2 to be the primary symptom or finding is fever, 3 you obviously want to consider what could be causing this particular patient with this 4 medical history to be developing signs and 5 symptoms of a fever; true? 6 7 Α. Yes. And that's the reasonable and 8 Q. standard thing that anybody should be doing in 9 assessing a patient with this medical history 10 with a new onset of fever; true? 11 12 Α. Yes. Q, And from your training and experience 13 and work here at Kaiser, what was going through 14 your mind as possible explanations for why this 15 patient with the history that you knew she had, 16 17 why she was having fever? Right, okay. So it could have been a 18 Α. virus, is that what I am understanding your 19 question? You want the differential diagnosis? 20 Q. That's what I thought I was asking. 21 22 Α. I'm sorry. It could be virus, which can cause fever to go up like that. Chest x-ray 23 for possible pneumonia. Urinalysis and blood 24 work, just to see if she had bacteria in her 25

OCTOBER 12, 2001

Page 82 throat or wherever, you know, in her blood. 1 Q, So you told me about --2 Urine. Α. 3 Ο. I didn't mean to cut you off. 4 Α. And urine. So we did testing on her 5 6 to start. Q, Let's go back to the question which 7 was differential. 8 Α. I'm sorry. 9 Q, That's okay. You told me about virus 10 as the possible explanation. Then you talked 11 about bacteria and that's why you were doing 12 some blood work and that's why you were checking 13 the urine. 14 When you think about bacteria and you 15 look at the blood work and the urine, can we 16 agree that within your differential has to be 17 infection, bacterial infection? 18 Uh-huh. 19 Α. Q. That's a yes? 20 Α. Yes. 21 22 Q, Anything else with this history that should be within your differential other than 23 virus, a bacterial infection that could be 24 pneumonia, could be some type of a urinary tract 25

Page 83 1 infection; right? 2 Α. Yes. What else should be within, and most Q, 3 likely was within your differential given this 4 patient's medical history and her symptoms on 5 that day? 6 7 MS. DiSILVIO: And her physical exam? 8 MR. MISHKIND: Sure. The physical exam that we know she performed, although 9 10 obviously we have her testimony as to what she didn't and did do. 11 12 THE WITNESS: What was that question? I'm sorry. 13 (Record read.) 14 I think that's it. Α. 15 Q. On August 4, would you have conducted 16 17 your examination of the patient before going to 18 Dr. Yang? 19 Α. Yes. Q. That's the formal process; true? 20 21 Α. Yes. Q, 22 Did you tell Dr. Yang that the patient was presenting with a new condition? 23 24 Α. Yes. Q, Where does it say that? 25

Page 84 1 That's the procedure; you gather your Α. information and go and talk to the physician. 2 Q, Do you remember specifically having 3 the conversation with Dr. Yang? 4 5 Α. No. Q. So as to whether you told him that 6 this was a new or ongoing problem, can you tell 7 8 me what you did in this case? In other words, 9 can you tell me --10 The specific conversation, no. Α. Q. Can you tell me that you probably 11 12 told him that this patient had a new condition; that according to the information you had, had 13 not previously been documented in the records? 14 Α. Yes. 15 Q, Now, along the left-hand side on the 16 17 second sheet where it has Dr. Yang's name, what 18 does that say? Per Dr. Yang, negative for 19 Α. infiltrate. 20 Q, What else? 21 22 Α. The ASAP goes with it. That means to send the patient down for the x-ray right away, 23 as soon as possible. 24 25 Q. And what does that mean per Dr. Yang

Page 85 1 negative for infiltrate? 2 It means the patient brought the Α. 3 x-ray back up and it was viewed. 4 Ο. So Dr. Yang looked at the x-ray? 5 Α. Yes. a. And then told you that it was 6 negative for infiltrate? 7 8 Α. Yes. 9 Q, Again, this doesn't indicate that the doctor actually examined the patient; true? 10 MS. DiSILVIO: This notation? 11 12 MR. MISHKIND: Correct. Α. True. 13 Q. Now, under plan, where it says 14 discussed with Dr. Yang, the next entry is chest 15 x-ray, rule out pneumonia. Was that what 16 17 Dr. Yang told you to do? 18 Α. Yes. Q. So he said, based upon whatever 19 information you gave to him, he said, get the 20 21 chest x-ray to rule out pneumonia? 22 MS. DiSILVIO: I'm going to object, because we don't know whether or not Dr. Yang 23 had seen the patient at that time. 24 25 MR. MISHKIND: That's fine.

	Page 86
1	MS. DiSILVIO: You may answer.
2	Q. Based upon this note, it says chest
3	x-ray, rule out pneumonia, and you would have
4	gotten the x-ray to rule out pneumonia based
5	upon Dr. Yang telling you to do that?
6	A. Yes.
7	Q. And there is no indication at this
8	point in the record that Dr. Yang had listened
9	to the patient's chest or lungs or done any type
10	of a physical examination before telling you to
11	rule out pneumonia; true?
12	A. True. There is no documentation
13	there.
14	Q. Now, the labs, who decided which labs
15	to order?
16	A. Dr. Yang.
17	Q. When were these labs ordered?
18	A. On the 4th.
19	Q. What time on the 4th?
20	A. At the time of the appointment.
2 1	Q. According to the record, can we agree
22	that the appointment on that day was 2:45 p.m.?
23	A. Yes. That was the time.
24	Q. And where you're trying to
25	investigate fever of unknown etiology, is the

Page 87 chest x-ray and the labs, are these done just in 1 the normal course of business or are these done 2 stat? 3 Α. When it's marked ASAP, they do it and 4 then the patient brings them back. 5 Q. Well, that's the chest x-ray, is it 6 7 not? Yes. 8 Α. Q. I'm talking about the labs. 9 Now, you said ordinarily --10 Α. Let me go back. On the left-hand Q. 11 side of the note, it says per Dr. Yang, negative 12 for infiltrate; correct? 13 Uh-huh. 14 Α. Q. That's a yes? 15 Α. Yes. 16 Ο. Now, where it says ASAP, is that your 17 handwriting, ASAP? 18 19 Α. Yes. Was the ASAP relative to what was Q. 20 21 written to the right of the ASAP? Correct. 22 Α. So the per Dr. Yang negative for Q. 23 infiltrate was written afterwards? 24 25 Α. Yes.

OCTOBER 12, 2001

Page 88 Q . The ASAP is your nomenclature for 1 doing things stat? 2 There is two levels. There is stat 3 Α. 4 like the emergency room does, or ASAP, which 5 means they will do it right away and give it to you right away. 6 Q. Now, the ASAP that you wrote -- I 7 presume that x-rays and lab work are done right 8 here at Kaiser? 9 10 Α. Yes. Q, There is a lab to do the UA and the 11 12 CBC? Yes. 13 Α. And there is a radiology department Q. 14 to do chest x-rays? 15 16 Α. Yes. Q, What was to be done right away? 17 18 Α. All of it. Q. Did the patient physically have to go 19 someplace to have the lab work done, the UA, the 20 21 CBC, et cetera? 22 Α. Yes. Q. And then what was she then to do 23 after having the chest x-ray and the lab work 24 25 done?

	Page 89
1	A. She was to come back.
2	Q. Is there any indication on here that
3	she didn't come back?
4	A. No. I would think she would come
5	back because Dr. Yang read the x-ray and we
6	wouldn't see it without her.
7	Q. Now, you have told me that you wanted
8	the x-ray and the lab work done ASAP, which is
9	just one step below stat, but right away;
10	correct?
11	A. Yes.
12	Q. Was the lab work done right away?
13	A. I believe so.
14	Q. Do you have a copy of the lab work?
15	A. Idon't,
16	Q. From your understanding of the
17	physician assistant protocol, the utilization
18	plan, would it be unacceptable for a physician
19	that is supervising you not to personally
20	evaluate a patient when the patient presents
21	with a new problem?
22	A. By Paw, that's what they have to do.
23	Q. So that we can agree that it would be
24	a violation of standard practice not to
25	personally evaluate the patient under those

Page 90 1 circumstances; true? 2 MS. DiSILVIO: You may answer. I'm 3 just objecting for the record. You may go ahead 4 and answer. It would be a violation of accepted Ο. 5 practice, below accepted standards for a 6 7 physician not to personally evaluate a patient under those circumstances; true? 8 MS. DiSILVIO: I'm just objecting 9 because she is not a physician as to her 10 commentary on the physician's standard of care, 11 12 but you may answer. It's state law for new complaints 13 Α. 14 that a physician goes in. Q, 15 And if one doesn't examine a patient, that a physician assistant under the utilization 16 plan presents to that physician with a new 17 problem, a new condition, that would not be in 18 keeping with what you understand to be the 19 20 standard and accepted practice; true? 21 MS. DiSILVIO: Objection to her commentary to the standard of care for a 22 physician, but with that objection, you may 23 24 answer. I can't answer for a doctor. 25 Α.

Page 91 Q. 1 You understand as a physician 2 assistant, though, that you have an obligation 3 to bring that to the physician that it's a new problem, a new medical condition; true? 4 5 Α. Yes. Q . And it would be a violation on your 6 7 part not to present it to the supervising 8 physician to enable him to do a personal evaluation; true? 9 10 Α. Yes. 11 (Thereupon, HOLMES Deposition 12 Exhibits 4 thru 10 were marked for 13 purposes of identification.) 14 15 Q, Now, I'm going to show you 16 Plaintiff's Exhibits 4 through 10. Exhibit 4 is 17 a lab result sheet; true? 18 19 Α. Yes. Q., And that has the CBC from August 4, 20 '99; correct? 21 22 Α. Yes. Q. And it was ordered by you; correct? 23 24 Α. Yes. Q, 25 The WBC was abnormal; correct?

Page 92 Α. 1 Yes. Ο. And are you able to tell me whether 2 or not there were any other abnormalities when 3 one looks at the balance of the report? 4 5 Α. Are you referring to the starred 6 things? Q. Well, I'm not referring to anything. 7 I'm asking you whether or not as you look at the 8 report whether or not there are any other 9 10 abnormalities? 11 Α. Yes, there are two others: Lymphs 12 percent and gran percent. Q, And of what significance is that in 13 the face of an elevated WBC? 14 You need to maybe refer to a doctor 15 Α. to find out the exact lab. I'm not a specialist 16 on all blood work. 17 18 Q. Do you know if that's indicative or 19 consistent with an infection? 20 Α. No, I don't know. Q, 21 When was this information reported to you? Let me rephrase that. On that exhibit in 22 23 front of you -- that's Exhibit 4; is that 24 correct? 25 Α. Yes.

Page 93 Q. 1 Does it show on that page when the results were reported to you? 2 It just shows when it was drawn. 3 Α. No. 4 And this has the date, must be when somebody 5 made a copy. It was collected at 1526 and looks Q. 6 like recorded at 1527. Do you see that? 7 8 Α. Yes. Q. So the results were recorded a minute 9 after they were collected; correct? 10 11 MS. DiSILVIO: I don't think that 12 refers to recorded, so I will object on that 13 basis. MR. MISHKIND: Let's not find out 14 from you, Marilena. 15 16 Q, Do you know what recorded means? 17 Α. No, I don't. You need to ask the 18 lab. 19 Q. The COL means collected, when the blood specimen was drawn; correct? 20 21 Α. Yes. And as to what the minute later means 22 Q., in terms of recorded, whether that means that 23 these results were recorded and thus available 24 for communication, you are not able to tell me 25

OCTOBER 12,2001

NANCY J. HOLMES, PA-C Medlen v. Kaiser Permanente Medical Center, et al.

Page 94 whether **that's** what that means? 1 That might be received. 2 Α. Q, The next page, is this just a 3 4 continuation, the next Exhibit 5, a continuation of the labs? 5 Yes. 6 Α. Ο. And there is also additional 7 abnormalities; correct? а 9 Α. Yes. And the next exhibit, Exhibit 6, is 10 Ο. the glucose greater than 1000, and for that 11 matter the ketones and the protein in the urine, 12 are those items of concern? 13 14 Α. Yes. Q, In fact, aren't those very 15 significant elevations in a patient, a diabetic 16 17 patient? 18 MS. DiSILVIO: Objection to very significant. You may answer. 19 I don't know. 20 Α. Q. Do you know what this indicates, a 21 glucose of greater than 1000 with 50 ketones and 22 75 urine protein, what that indicates? 23 Yes. They have high sugar. Α. 24 Q, Now, the next exhibit, which is 25

Page 95 Exhibit 7, that looks like there is a phone call 1 2 on August 5, '99 to Ruth. Do you see that? Α. Yes. 3 Ο. Who is Ruth? 4 5 Α. A nurse that used to work here. Q. In what department? 6 Α. In the medicine department I was at. 7 Q. That extension 2047 --8 I'm not sure of the phone numbers. 9 Α. 10 There are quite a few phones. Q, It appears that the urine glucose was 11 not called until 10:50 August 5, '99; correct? 12 13 Α. Yes. 14 Ο. Can you tell looking at Exhibit 7 or Exhibit 8 when the lab results either from the 15 16 urine or from the CBC were reported, other than on August 5 at 10:50 a.m.? 17 18 Α. I can't. MS. DiSILVIO: Exhibit 7 does say 19 phone call back. 20 21 Q. Do you know what phone call back 22 means? 23 Α. No. 24 Q. Do you have any recollection of 25 receiving the results on August 4, '99?

OCTOBER 12,2001

Page 96 1 Α. Well, I wrote -- that's what this is. That's what **I** was explaining on a little pink 2 3 sheet. Q. Exhibit 2, we talked about earlier, 4 right? 5 Α. Yes. 6 7 Q, But you can't tell me when it was 8 that you became aware of the urine glucose greater than 1000 and the random blood sugar of 9 261, correct, whether it was on August 4 or 10 August 5, or some other date? 11 12 Α. I can't tell you for sure. 13 Q. And you apparently sent Dr. Mistry the blood work, at least according to that note? 14 15 Α. Yes. Q. Do you remember ever having any 16 discussion with Dr. Mistry about what his 17 interpretation of the blood work was? 18 19 No, I never talked to him. Α. Q. On August 4, you don't note anywhere 20 in the record dated August 4 that you were made 21 aware of the CBC or the urine being abnormal on 22 that date; correct? 23 Α. 24 Correct. 25 Q, Now, the last exhibit

NANCY J. HOLMES, PA-C

Medlen v. Kaiser Permanente Medical Center, et al.

OCTOBER 12,2001

Page 97 MS. DiSILVIO: 9 or 10? 1 2 Q, Actually, go to Exhibit 9. I'm trying to understand what this all means, the encounter 3 4 documentation. It looks like something was 5 originated on August 25 at 2:25 p.m.? 6 Α. Yes. Q, And it was routed, looks like, to 7 а you? 9 Α. No. D, the D before my number, my number is 3592 in the system. 10 Q. 11 Okay. And the D before it is the nurse, the 12 Α. nurses' box. It's e-mail KM3. So it went to 13 the nurses' box. 14 You just said KM3. What is KM3? Q, 15 That's what this is. Electric mail. 16 Α. Ο, Got you. So this encounter 17 18 documentation is cyberspace electric mail? 19 That's what this is called, KM3. Α. Q, And this is Exhibit 9. 20 Who is Marianne Carey? 21 22 Α. I have no idea. Ο, Does this mean that she is the one 23 that sent this e-mail? 24 25 Yes, sender. It must be somebody at Α.

Page 98 the call center. MSC is the call center. 1 Q. 2 MSC02, what does that stand for? The call center, where the phone 3 Α. 4 calls go to. Q, 5 And it's routed to, it says CT-Holmes, NA. What does that mean? 6 7 Α. Holmes, Nancy. Ο, What is the CT? 8 I don't know what that stands for, 9 Α. but that's the nurses' box. 10 Q. Who would have received this e-mail 11 that was directed to you? 12 Well, it wasn't sent to me. 13 Α. It was sent to the nurses! box, whoever was covering 14 the boxes, the doctors! boxes that day. 15 Q. And then what would that person have 16 been required to do once they received this 17 e-mail communication? 18 Whatever it said. 19 Α. Can you tell me, is the next exhibit Q, 20 behind Exhibit 9, which is Exhibit 10, does that 21 22 qo with Exhibit 9? 23 Α. I don't know for sure, because the heading is here, but there is nothing up here, 24 so I can't tell you if they go together or not. 25

Page 99 1 Q, Can you tell me what Exhibit 9, what e-mail encounter documentation was being 2 3 communicated by Marianne Carey to the nurses' station at D 3592? 4 No, I can't tell you that. 5 Α. I don't know if there is something -- I don't know. 6 Ι 7 would have to be in that system and go page by а page to say if this goes with this. Because this doesn't say who it's from at the top. 9 Do 10 you know what **I** mean? Q, 11 I understand. 12 If you had been aware **of** the CBC and the urine on August 4th, 1999 while Mrs. Medlen 13 was still at Kaiser, what would you have done? 14 15 Referred her to the physician. Α. Q, You would have brought that 16 17 information to Dr. Yang's attention as the supervising physician? 18 19 Α. Yes. Ο. 20 That would have been your responsibility; correct? 21 22 Α. Yes, that's a procedure. Assuming that information was 23 Q. available to you and Mrs. Medlen had not been 24 25 discharged, not sent home at that point --

Page 100 1 strike that. 2 Assuming the information was 3 available to you on August 4, 1999, and you didn't provide it to Dr. Yang, would that be 4 5 below accepted standards for you as a physician 6 assistant? 7 MS. DiSILVIO: Objection. You may 8 answer. Α. Could you rephrase that? 9 Ο. If the information on the CBC and the 10 urinalysis were available to you on August 4, 11 1999, collected, and test completed and the 12 information available to you, and you did not 13 bring it to Dr. Yang's attention as your 14 supervising physician, that wouldn't be a good 15 thing, would it? 16 17 MS. DiSILVIO: Objection. You may 18 answer. My job is to refer to the doctor with 19 Α. 20 everything, with all evidence. Q. So had you had that evidence on 21 August 4, that wouldn't have been a good thing 22 for you not to bring it to your supervising 23 24 physician immediately; true? 25 MS. DiSILVIO: When it became

Page 101 available to her? 1 Right. 2 MR. MISHKIND: 3 Α. Yes, when it's available. Q, 4 If you didn't bring it to the doctor's attention when it was available to you, 5 assuming it was on August 4, '99, that would be 6 below accepted standards of care; true? 7 8 MS. DiSILVIO: Objection. You may 9 answer. 10 If **I** didn't bring it to his Α. attention? 11 12 Ο. Yes, ma'am. MS. DiSILVIO: Objection. You may 13 14 answer. I'm not sure how to answer that. 15 Α. Well, under what circumstance would 16 Ο. 17 it be anything other than unacceptable or 18 substandard on your part? Α. Never. I would always show what I 19 20 had. Q. 21 Can you tell from the labs, from any 22 of the documents which you are obviously more 23 familiar with reading and understanding than I am as a lowly attorney, can you tell me whether 24 25 or not this information which was supposed to

Page 102 1 have been gathered ASAP on August 4, 1999 was, 2 in fact, available to you on August 4, 1999, 3 other than the chest x-ray? Say that again, please. 4 Α. Q. Other than the chest x-ray being 5 negative for infiltrate --6 7 Α. Right. Q, -- did you have available to you at 8 Kaiser the results of the blood work and the 9 urinalysis on August 4, 1999? 10 I don't know. 11 Α. Q. Should you have? 12 I don't know. 13 Α. Q. Based upon how it was ordered and 14 what your explanations were? 15 Not all tests -- like a throat 16 Α. culture doesn't come back immediately. Those 17 have to cook. 18 Q. Forget about the throat culture. 19 The 20 labs, the UA, the CBC, BUN, creatinine, should 21 those have been available on August 4, 1999? I would think so, unless it was late 22 Α. 23 in the day. What time was it that she --24 Q, Her appointment was 2:45 p.m.? But she didn't go to the lab then. 25 Α.

Page 103 1 She went at 3:30 or just before. You would have to ask the lab how quickly they do things, 2 3 because I don't know. Q. 4 Mrs. Medlen was not put on any antibiotics on August 4, 1999; correct? 5 6 Α. Correct. Q., What instructions was the patient 7 8 discharged with? I don't know. I didn't write that. 9 Α. Ο, 10 Who wrote that? 11 The medical assistant that was there. Α. What's a medical assistant? How does 12 0. 13 that differ from a physician assistant? They are not as trained. They put Α. 14 patients in a room, or you know, assist as told, 15 set up appointments, discharge them when they 16 17 are done. They do vital signs. Ο, They are unlicensed, aren't they? 18 I don't know. They have to do 19 Α. something. They are sort of like a nurses aide. 20 Q, What's the name of the medical 21 assistant? 22 Α. Nancy Drusky. 23 Q. Does Nancy still work here? 24 25 In Akron, I believe. Α.

OCTOBER 12, 2001

NANCY J. HOLMES, PA-C

hauf-document

Medlen v. Kaiser Permanente Medical Center, et al.

Page 104 At Kaiser in Akron? 1 0. 2 Α. Yes. MR. MISHKIND: Add her to the list, 3 Marilena. 4 5 MS. DiSILVIO: For deposition? 6 MR. MISHKIND: You got it. MS. DiSILVIO: Will do. 7 Have you seen the instructions that 8 Q. the patient was given? 9 10 Α. No. Q, Were they written instructions? 11 12 I don't know what she meant by this. Α. Q. Well, I'm not asking you what she 13 14 meant by it. My question was, were they written instructions? 15 You had the chart available to you, 16 you have looked at the chart or at least stuff 17 18 from the chart. I'm trying to understand whether a patient discharged with instructions, 19 either, A --20 What were those written instructions? 21 22 We will start with A and I won't go to B. 23 MS. DiSILVIO: Objection. If you 24 know. I don't know. 25 Α.

Page 105 Q. Can you tell me if the instructions 1 weren't written, what the instructions most 2 likely would have been if they were just verbal? 3 Α. I really don't know what she told the 4 patient. 5 Q. Do you know why it was that it was 6 Nancy Drusky as opposed to you, ma'am, that gave 7 the instructions on that day? 8 I usually talk to the patients when 9 Α. 10 I'm in the room, before I leave the room. No, I don't know. 11 12 Q, Isn't it a fact that you left for that day, finished your shift and didn't have 13 the information back, and that's why the medical 14 assistant was the one that wound up giving the 15 instructions to the patient? 16 MS. DiSILVIO: Objection. You may 17 18 answer. If you know. I didn't leave for the day. 19 Α. Q. What time did you leave on that day? 20 I don't know, but I was here most Α. 21 every night very late. 22 Q, How do you know you didn't leave on 23 this day? 24 I probably had patients after that. 25 Α.

Page 106 Q. I'm not trying to be difficult. 1 I'm trying to understand. You saw this patient at 2 the very beginning, you ordered tests, you 3 4 wanted things done ASAP. Why are the instructions being given to the patient by a 5 medical assistant when the labs are either back 6 or perhaps still pending at the time that the 7 8 patient left? I am trying to understand why a medical assistant was giving instructions rather 9 10 than you? 11 They discharge and that's pretty much Α. 12 what they write, when they sign off a patient for the day, when they are through with that 13 14 patient. The last exhibit, 10, can we agree Q. 15 that Mr. Medlen was calling on August 5? 16 Α. Uh-huh, yes. 17 Q, 18 And Mrs. Medlen had fever, dry heaves and shakes? 19 20 Α. Yes. And according to this e-mail -- is 21 Q. this an e-mail? 22 23 Α. This is, yes, KM. Q, I'm learning. MBR, what does MBR 24 stand for? 25

NANCY J. HOLMES, PA-C

Medlen v. Kaiser Permanente Medical Center, et al.

OCTOBER 12,2001

Page 107 Member. 1 Α. Q, Was seen yesterday by PA-C Holmes. 2 3 That's you? 4 Α. Yes. Q. And it further says, husband wants to 5 be contacted regarding her results. 6 Is it fair to say that at least at 7 8 the time that this telephone call was made on August 5, the Medlens did not have knowledge as 9 to the results of the tests that had been done 10 and ordered ASAP the day before? 11 MS. DiSILVIO: Based on this KM3? 12 MR. MISHKIND: Yes. 13 Α. Yes. 14 Q, Do you have any basis to say to me 15 under oath, on the record in this case, that the 16 Medlens knew the results of the blood work or 17 the urinalysis before Mrs. Medlen was discharged 18 on August 4 following her visit with you? 19 Α. You are asking if they knew the 20 results of her blood work before she went home 21 that day? 22 Q. 23 Yes, ma'am. I don't know that. I don't remember. 24 Α. And, certainly, this note with the 25 Q.

Page 108 1 husband calling the next day would suggest that they didn't know the results; correct? 2 I don't know. It could, yes. 3 Α. Q. 4 Was there any recommendation made that you could see from -- strike that. 5 You had never talked to the Medlens 6 after August 4, '99, did you? 7 8 Α. No. Do you know when the Medlens were 9 Q. advised of the results of the lab work done on 10 August 4, '99? 11 I don't know. 12 Α. 13 Q. Did you receive any communication directly or indirectly -- indirectly would be, 14 perhaps, from the nurse where that e-mail had 15 been routed to --16 17 Α. Yes. Q, 18 -- that the labs from August 4, '99 19 were ready and available for you or for someone to act upon? 20 Well, that's what that other --21 Α. Q. That's what Exhibit 2 is? 22 Α. Yes. 23 Q. But you can't tell me whether or not 24 25 Mrs. Medlen was already in the hospital with
Page 109 gangrene of the foot being treated for the 1 2 infection when you wrote this note on Exhibit 2, 3 can you? Α. No, I don't know when that was 4 5 exactly made out. Q. And is it fair to say that the 6 exhibits that I presented in front of you do not 7 8 indicate that even on August 5, 1999, that either Mr. or Mrs. Medlen were told that based 9 upon information available from August 4, and 10 11 based upon Mr. Medlen's call on August 5, that Mrs. Medlen should go to the hospital 12 13 immediately or come back to see any doctor immediately? 14 MS. DiSILVIO: Objection. 15 Α. I don't know what transpired after. 16 I didn't get this note. 17 *a* . Do you have any knowledge from 18 looking at the record as to the nature of the 19 surgeries and complications that Mrs. Medlen has 20 21 experienced since August 4, 1999? 22 Α. Since that day? Q. Yes, ma'am. 23 Α. I know she had surgery. 24 25 Q. Do you know she --

OCTOBER 12,2001

Page 110 Α. I didn't look at any more of the 1 2 record. Do you understand she underwent Q. 3 amputation -- amputations? 4 5 I knew it was an amputation. Α. Q, But the extent of the amputation, as 6 7 to whether or not it was just a metatarsal or a transmetatarsal or below or above the knee? 8 9 Α. I don't know, no. 10Ο. Has Dr. Yang ever indicated to you -strike that. 11 Have you ever talked to Dr. Yang 12about Mrs. Medlen since this case came to your 13 attention, since this lawsuit came to your 14 attention? 15 16 No, not since the lawsuit came. Α. Q. 17 Did you ever talk to Dr. Yang about Mrs. Medlen after August 4, 1999 at any time? 18 One time. 19 Α. Q. 20When was that? 21 Α. The Saturday after, when I was looking in the KMB notes, I saw the note in the 22 23 nurses' box that she had been called in and had been sick, again, fever came back. And then he 24 was working with me that day and I said, oh, she 25

Page 111 1 is back in the hospital and I have no idea why. Q, 2 Which KM3 note are you referring to? Not this one. 3 Α. Ο. There is another KM3 note that you 4 are referring to? 5 6 While we are waiting to get that, you saw this KM3 note at the nurses' station? 7 In the nurses! mailbox. 8 Α. Q. Was this on the computer? 9 Yes. I was just messing around with 10 Α. 11 the computer. Q. And you just happened to stumble 12 across it? 13 Just looked in there, yeah. 14 Α. 15 Q, Did you happen to find the other KM3 note for the lab results that had been obtained 16 17 on August 4? I just saw -- I don't know if it 18 Α. No. 19 was this one. But it's one that was sent to, I 20 think, to Dr. Mistry's office. 21 Q. What do you remember, based upon that conversation with Dr. Yang, as to what, if 22 anything, he said to you? 23 I really don't recall any more than 24 Α. that. I just finished out the note because I 25

Page 112 saw she went to the hospital, and we have no 1 2 access to that. Q, Did you ever have any conversation 3 4 with Dr. Yang about Mrs. Medlen at any other time other than this Saturday encounter that you 5 just told me about? 6 Α. I don't think so. 7 8 Q, What about talking with Dr. Mistry at any time after you sent him this note that's 9 marked on Exhibit 2? 10 11 Α. No. 12 Q, Have you talked with any of the other caregivers, the podiatrist or any other 13 physicians that were involved with Mrs. Medlen's 14 care at any time since August 4, '99? In other 15 words, have you talked with anyone about 16 17 Mrs. Medlen's caregivers since your August 4, 1999 visit, other than what you have told me 18 19 about with Dr. Yang? Just one other, my supervisor. 20 Α. And that would be who? 21 Q. 22 Α. Dr. Turakhia. He was my supervisor. I have a different one now. 23 Q. 24 Can you spell that? T-U-R-A-K-H-I-A. 25 Α.

Page 113 1 Q. Dr. Turakhia is an internist? 2 Α. Yes. Q. When did you talk to Dr. Turakhia? 3 After that weekend, because he was 4 Α. working The Cleveland Clinic at that time. They 5 do rotations. 6 What did you say to him? a. 7 8 Α. I just asked if she was in the hospital and is she okay. 9 Ο, What did he say? 10 The response was, well, she has an 11 Α. 12 infection and she has antibiotics running, don't 13 worry about it, and I wasn't about to ask 14 anymore. Do you know why he told you not to Q. 15 worry about it? 16 17 Α. Oh, he always says that. 18 **a** . Were you worried about it? 19 MS. DiSILVIO: About the patient? MR. MISHKIND: Sure. 20 As a patient, yes, I wanted to know 21 Α. what happened to her. 22 23 Q, Do you have any explanation for why the patient was not placed on antibiotics for an 24 25 infection on August 4, 1999?

Page 114 You need to ask the doctor that. 1 Α. 2 Q . Would you agree that the patient should have been placed on antibiotics for an 3 infection on August 4, 1999? 4 MS. DiSILVIO: Objection. She can't 5 speak to --6 7 Α. You will have to refer to a physician. I'm not allowed to prescribe. 8 Ο, Who made the ultimate determination 9 to mark down fever of unknown etiology? 10 Was 11 that you? 12 Α. We discussed that. Q. Was that before or after you had 13 available to you the lab work? 14 15 Α. It would have been before. Q, 16 Would you agree that had you had the 17 lab work back, as a physician assistant, you would not have marked down fever of unknown 18 etiology? 19 MS. DiSILVIO: Objection. You may 20 21 answer. 22 Α. I can't answer that. 23 Q, Have you had any discussions with anyone else about Mrs. Medlen in terms of 24 25 caregivers, other than what you have told me

Page 115 1 about? 2 Α. No. Q. 3 Do you remember anything else relative to the visit on August 4, '99 in terms 4 of what you did, what you were told, other than 5 what we have talked about during this deposition 6 7 today? а Α. No, I can't remember anything else. MR. MISHKIND: Give me a couple 9 minutes to look at my notes and we may be done. 10 11 (Recess had.) 12 Q. I do have a couple more questions. Hypothetically, if you had been 13 provided with the results of the labs, either on 14 August 4 or August 5, would you have had an 15 obligation or responsibility to contact the 16 17 patient for some interaction or some steps to be taken? 18 With the patient? 19 Α. Q, If you had gotten --20 After discussing with a physician, 21 Α. yes, you decide what to do from there. 22 Q. So with those labs, the first thing 23 you would have had a responsibility to do would 24 25 be to discuss them with the physician, with the

Page 116 1 supervising physician? Α. 2 Yes. Q, And then contact the patient? 3 MS. DiSILVIO: Objection. I think she 4 said you go from there. 5 Q, Do you have any reason, based upon 6 your training and experience as a physician 7 assistant, to believe that with the lab work 8 that was known and when it was reported and 9 10 available -- we will deal with that -- that this patient would not have been brought back in for 11 further medical treatment? 12 MS. DiSILVIO: Objection. If you can 13 14 answer that. 15 Α. That would be a physician's planning. Q. You have no opinion on whether or not 16 17 these labs would have required immediate antibiotic treatment? 18 19 MS. DiSILVIO: Objection. 20 Α. I can't say that. That's a doctor's call. 21 Q, The interaction sheets that we 22 have -- rather than marking them as an exhibit, 23 24 there appears to be an interaction sheet on 25 August 6th, '99.

Page 117 The sender was Virginia Kurtz and it 1 2 was routed to Dr. Gadowski, who is the ER doctor. Is this the other encounter sheet that 3 you are referring to? 4 Dr. Gadowski wasn't on that. 5 Α. No. Q. There is one relative to negative for 6 beta hemolytic streptococcus group B or group 7 blank. Was this the encounter? 8 9 Α. It's a regular written out, you No. 10 know, like somebody saying something, a statement, not a result. 11 Q. 12 And do you remember the date that that --13 I think it was the next day. 14 Α. Q. And were they lab results? 15 16 Α. No. Q, What do you recall? 17 It was similar to that paper you have 18 Α. already, but it was how the route went. 19 Where 20 it was sent to. It was sent to Strongsville first. 21 Q, It shouldn't have been sent to 22 23 Strongsville, should it? MS. DiSILVIO: Objection. If you 24 25 know.

OCTOBER 12,2001

Page 118 1 Α. That's where her primary is. 2 Q. But she was seen where? 3 Α. Here. Q, And then had to be rerouted from 4 Strongsville, back to Snow, to Kaiser Snow; 5 6 correct? 7 Α. Right. 8 Q. How long did it take to get rerouted from Strongsville to Kaiser? 9 10 Α. I don't know. 11 Q. Would you agree that sending it to 12 Strongsville and having to reroute it to Kaiser 13 Snow in this case led to a further delay in getting the information? 14 MS, DiSILVIO: Objection. Delay or 15 further delay? You haven't established that 16 17 there was any delay. 18 Α. I can't answer that. Q, Well, let's talk --19 20 I can't account for it. Α. Q. You can't account for it? 21 22 Α. Yes. Q. Well, the labs should have been 23 24 reported on August 4, 1999; correct? I think 25 MS. DiSILVIO: Objection.

OCTOBER 12,2001

Page 119 1 she said the lab gets them done on August 4, 2 '99. MR. MISHKIND: She didn't say that, 3 4 Marilena, and I would appreciate if you didn't testify for her. 5 6 MS. DiSILVIO: I would appreciate if you don't mischaracterize her testimony. I 7 8 wrote it down. 9 MR. MISHKIND: Just make your 10 objection. MS. DiSILVIO: Don't mischaracterize 11 12 her testimony and I won't make a speaking 13 objection. Q. You said you had no expectation that 14 ASAP would mean that it couldn't be done on 15 16 August 4, 1999; correct? 17 MS. DiSILVIO: Objection. You may 18 answer. 19 I don't know how long it takes them Α. to do some of those tests. 20 21 Q. Do you have any reason to believe 22 that on August 4, 1999, the CBC and urinalysis could not be done in the afternoon of that visit 23 within a half hour or an hour? 24 25 MS. DiSILVIO: Objection. If you

OCTOBER 12, 2001

	Page 120
1	know.
2	A. I don't know the time frames. I'm
3	sorry.
4	Q. That's all right. We will deal with
5	that with someone else.
6	MR. MISHKIND: I have no further
7	questions for you.
8	MS. DiSILVIO: We will read it.
9	Can we have more than the seven days?
10	MR. MISHKIND: Sure.
11	
12	
13	(Deposition concluded at 1:30 p.m.)
14	(Signature not waived.)
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	Page 121
1	AFFIDAVIT
2	I have read the foregoing transcript from
3	page ${f 1}$ through 120 and note the following
4	corrections:
5	PAGE LINE REQUESTED CHANGE
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	NANCY J. HOLMES, PA-C
18	
	Subscribed and sworn to before me this
19	day of , 2001.
20	
2 1	Notary Public
22	
23	My commission expires .
24	
25	

	Page 122
1	CERTIFICATE
2	
3	State of Ohio, SS:
4 5	County of Cuyahoga.
6	councy of cayanoga.
7	
8	I, Vivian L. Gordon, a Notary Public within
	and for the State of Ohio, duly commissioned and
9	qualified, do hereby certify that the within
10	named NANCY J. HOLMES, PA-C was by me first duly sworn to testify to the truth, the whole truth
TO	and nothing but the truth in the cause
11	aforesaid; that the testimony as above set forth
	was by me reduced to stenotypy, afterwards
12	transcribed, and that the foregoing is a true
	and correct transcription of the testimony.
13	T do funthon contifu that this deposition
14	I do further certify that this deposition was taken at the time and place specified and
	was completed without adjournment; that I am not
15	a relative or attorney for either party or
	otherwise interested in the event of this
16	action. I am not, nor is the court reporting
1 🗖	firm with which I am affiliated, under a
17 18	contract as defined in Civil Rule 28 (D). IN WITNESS WHEREOF, I have hereunto set my
10	hand and affixed my seal of office at Cleveland,
19	Ohio, on this 22nd day of October, 2001.
20	· · · · · · · · · · · · · · · · · · ·
21	Virian R. Hardon
22	
0.0	Vivian L. Gordon, Notary Public
23 24	Within and for the State of Ohio My commission expires June 8, 2004.
24 25	My COMMITSSION EXPILES DUNE 0, 2004.

		Page 123
1	INDEX	
2	EXAMINATION OF NANCY J. HOLMES, PA-C	
3	BY MR. MISHKIND:	3:7
4	Exhibit 1 was marked	5:22
5	Exhibit 2 was marked	41:22
6	Exhibit 3 was marked	45:15
7	Exhibits 4 thru 10 were marked	91:13
8		
9		
10		
11		
12		
13		
14		
15		
16		
17		
18		
19		
20		
21		
22		
23		
24		
25		

OCTOBER 12,2001

Page 1

A	action 122:16	ahead 17:9 90:3	112:16 114:24	aside 33:4 38:9 56:4
AAPA 7:23 8:11	actual 60:14,17,21	aide 103:20	anything 3:18 7:16	asked 18:12 32:21
36:3	actually 29:15 39:6	Akron 103:25	8:19 10:9 11:25	
11	43:23 44:20 57:25	104:1		34:1540:1054:7
abbreviation 69:16	66:2 67:6,25 68:9		32:2 38:12 39:7	75:5 113:8
able 33:15,22 34:8	68:18 69:24 85:10		39:15 41:8 52:6	asking 3:14,23 4:22
34:9,19 35:2	0		53:12 65:10 68:3	27:2,21 34:7
42:24 54:1471:25		along 14:7 15:17	68:17 71:10,13,16	
72:4 92:2 93:25	acute 64:3 73:24	49:10 52:9 60:3	82:22 92:7 101:17	68:4 81:21 92:8
abnormal 91:25	add 6:23 7:17 104:3	0110 00111 01111	111:23 115:3,8	104:13107:20
96:22	addition 61:7	84:16	anyway 52:4	asks 48:20
abnormalities 92:3	additional 12:2,4	already 64: 10 74:23	anywhere 6:20	aspect 23:17
92:10 94:8	13:17 26:19 50:4	75:6 108:25	96:20	aspects 21:1124:4
about 4:5 9:18,23	94:7	117:19	apologize 28:2	assessing 81:10
13:6,7 26:3,10	address 10:12	although 3:19 83:9	apparently 15:16	assessment 53:18
28:15 31:12,13	adjournment	always 3:20 22:22	96:13	74:18
32:4,19 38:11	122:14	59:2 78:17,18	appear 77:14	assist 103:15
39:10 40:7 45:10	administer 23:24	101:19 113:17	appearance 54:22	assistance 4:7
48:10 49:17 54:21	administered 12:23	ambulatory 47:8,16	73:2	
56:159:17,24	administers 12:16	American 8:6 36:2	APPEARANCES	assistant 10:18,20
	Advance 35:22 36:5	amputation 66:8		10:24 12:19 14:2
61:1 62:15 63:9	advances 26:11	110:4,5,6	2:1	14:5,10,19,20
65:23 67:1 68:15	advised 108:10		appearance-wise	15:4,5,24,25 16:8
68:18 69:15 71:13	AFFIDAVIT 121:1	amputations 110:4	54:16	16:13 17:15 20:19
71:16 74:5,23	affiliated 122:16	anatomies 29:14	appears 13:14 81:1	20:23 21:4,8,17
77:1578:579:10		another 6:23 38:21	95:11 116:24	22:3,12 23:4
82:2,10,12,15	affiliation 7:25	56:10 58:17 61:10	application 6:9	24:1925:24 29:20
87:9 96:4,17	affiliations 7:22 8:1	111:4	appointment 42:6,7	32:23 33:12,17,25
102:19 110:13,17	affixed 122:18	answer 4:12,17,18	86:20,22 102:24	45:25 46:8,18
112:4,6,8,16,19	aforesaid 122:11	5:1 17:22 18:10	appointments	47:4 51:5 52:8
113:13,13,16,18	after 16:12 17:17	18:24 19:8 22:8	103:16	62:25 63:21 72:22
113:19 114:24	18:1 26:3 27:22	26:25 31:10 35:15	appreciate 57:21	76:12 79:13 80:23
115:1,6	3 1:2 39:25,25	37:7 48:9,11,12	76:24 119:4,6	80:24 89:17 90:16
above 1:23 6:22 7:3	46:19 88:24 93:10	48:14 49:16,18,20	appropriate 78:2	91:2 100:6 103:11
27:8 110:8 122:11	105:25 108:7	50:20 52:2 71:1,4	April 6:13,14 7:12	103:12,13,22
Absolutely 26: 14	109:16 110:18,21	71:11 73:18 74:2	7:18 10:25 12:11	105:15 106:6,9
80:19	112:9 113:4	74:3,20,25 75:7	20:8 25:9,25	114:17 116:8
Academy 8:6	114:13 115:21	75:10 76:20 80:9	area 6:22 7:2 22:12	assistants 8:3 46:6
iccepted 14:2 15:23	afternoon 119:23	80:14 86:1 90:2,4	23:5,7 26:9 27:15	assisted 70:10
90:5,6,20 100:5	ifterwards 87:24	90:12,24,25 94:19	28:6,16,25 30:18	issociate 15:2
101:7	122:11	100:8,18 101:9,14	31:7 32:4 36:14	associate's 15:19,20
access 112:2	again 4:1 11:12,25	101:15 105:18	52:8,24 71:17	<i>,</i>
iccomplish 10:21	12:8,21 13:10	114:21,22 116:14	75:17 77:5	15:21
iccording 68:5	16:5 21:19 29:17	118:18 119:18	areas 26:6 27:11	association 8:2 36:11
	37:1846:7 47:22	answered 75:6		
84:13 86:21 96:14	49:15 51:14 53:21	inswering 4:25	29:7 71:14	associations 9:5
106:21	65:22 78:13 85:9	intibiotic 116:18	siround 69:14	assume 64:9 71:15
account 118:20,21	102:4 110:24	intibiotics 77:25	111:10	assuming 10:9
Accrediting 12:17	igo 15:22 40:22		arrests 50:13	99:23 100:2 101:6
siccnrate 9:2 70:7		78:2103:5113:12	arrive 79:13	assurance 48:10
iches 73:22 74:6	56:24 58:5,13	113:24 114:3	<pre>\$irriving 62:16</pre>	49:17
78:12,16	figree 49:4 64:1	anticipate 19:9	63:21	attached 44:21 47:7
<i>iching</i> 74:8,12	67:9 82:17 86:21	anxious 4:25	ASAP 84:22 87:4	47:24
ALCLS 9:6,8,10,10	89:23 106:15	⁸ uybody 81:9	87:17,18,20,21	attempt 11:10
9:14,19 10:1	114:2,16 118:11	anymore 6:6	88:1,4,7 89:8	sttended 13:11
across 111:13	agreement 1:19	113:14	102:1 106:4	attention 99:17
act 108:20	18:6	anyone 38:4 70:10	107:11 119:15	100:14 101:5,11

PATTERSON-GORDON REPORTING, INC. 216.771.0717

Page 2

Ir	1	T		1
110:14,15	15:19	23:10 46:17 54:11	101:10	102:20 119:22
attorney 101:24	back 3:25 11:24	57:23 76:1 96:22	bringing 54:11	ceased 6:18
122:15	16:4,16 32:18	99:2 102:5 106:5	brings 87:5	cellulitis 67:3 77:6
attorneys 5:16	44:22 54:4,5 58:1	109:1	brought 85:2 99:16	77:9,12,15
August 9:17 25:21	61:23 65:1 69:13	belief 4:3	116:11	center 1:7,21 56:20
37:15 41:2,7 42:5	82:7 85:3 87:5,11	believe 38:11 47:21	bubble 56:16	98:1,1,3
43:4,4,8 45:6 54:6	89:1,3,5 95:20,21	49:10 51:3 55:9	building 2:12 24:21	certain 14:22 21:6
54:19,25 55:11	102:17 105:14	55:17 89:13	built 20:5	24:17,25 26:5
56:4,22 58:10	106:6 109:13	103:25 116:8	BUN 102:20	29:25 30:4
59:6,9,10,15	110:24 111:1	119:21	business 87:2	certainly 21:10
60:12,16 61:16	114:17 116:11	below 89:9 90:6	busy 18:17 19:17	44: 18 48: 14 49:2
62:2,4 64:1,25	118:5	100:5 101:7 110:8	20:2	49:6 63:3,11
65:9 66:14,23	background 13:6	benefit 32:18	B3 47:5	76:22 107:25
67:9,12,20 68:6	bacteria 81:25	besides 27:4 35:3	DO 1110	certainty 73:8
68:19,23 69:2,11	82:12,15	57:6	C	CERTIFICATE
69:13,15 70:5,10	bacterial 82:18,24	best 28:4 44:11	C 10:15 52:21	122:1
70:14,23 71:6	balance 92:4	beta 117:7	call 3:10 44:22 45:5	certification 10:1
72:2 73:21,25	based 62:6 67:11,23	better 19:9 75:7,10	95:1,20,21 98:1,1	11:5,13 12:1
77:17 80:7,11	71:25 85:19 86:2	between 17:21	98:3 107:8 109:11	13:22 15:24,25
83:16 91:20 95:2	86:4 102:14	beyond 27:9	116:21	18:2 19:24 20:1
95:12,17,25 96:10	107:12 109:9,11	big 22:9 55:13,14	called 1:15 3:236:5	52:7
96:11,20,21 97:5	111:21 116:6	bit 22: 11 45:9	44:25 45:25 95:12	certified 3:4 9:14
99:13 100:3,11,22	basically 46:22	blank 30:20 50:1	97:19 110:23	9:20 10:16,19,23
101:6 102:1,2,10	74:14	117:8	calling 106:16	11:2,10,19 12:11
102:21 103:5	basis 33:16,19	blood 81:24 82:1,13	108:1	20:22 21:1 46:19
106:16 107:9,19	35:12 43:10 52:17	82:16 92:17 93:20	calls 98:4	52:8 80:24
108:7,11,18 109:8	59:3,8 71:5 93:13	96:9,14,18 102:9	came 12:10 110:13	certify 122:9,13
109:10,11,21	107:15	107:17,21	110:14,16,24	certifying 12:20
110:18 111:17	beat 75:1	BLS 9:7	capillary 72:21	cetera 88:21
112:15,17 113:25	became 12:11 21:1	blurt 31:1	card 9:22	chance 31:21
114:4 115:4,15,15	96:8 100:25	BN 15:17	cardiac 50:13	CHANGE 121:5
116:25 118:24	Becker 2:3	board 10:22,22	care 3:16 21:12	Charcot 64:17
119:1,16,22	become 10:19,23	12:20	22:3,13 23:17	chart 39:2,4 40:21
available 24:24	11:2,18 15:17	body 12:15 73:22	39:15,18,24 79:24	41:1 42:2,10
34:16 55:19 56:7	17:15	74:6,12 78:11,16	90:11,22 101:7	43:17 44:4 55:3,7
59:6 60:11 61:3	becoming 11:9	book 36:4	112:15	55:10,13,14,18,20
61:11 67:5 93:24	20:22	books 28:13 31:11	caregivers 112:13	57:14,24 67:6
99:24 100:3,11,13	before 1:17 5:5,10	32:11 33:4,5,9	112:17 114:25	104:16,17,18
101:1,3,5 102:2,8	6:8 11:4,6,25 12:8	34:13,20,23 35:20	Carey 97:21 99:3	charting 38:5
102:21 104:16	25:2,21 28:3	36:14	carried 65:19	checked 72:21
108:19 109:10	31:22 41:7 44:2	both 4:7 15:13	case 1:6 4:5 9:19	checking 72:17
114:14 116:10	45:10,20 54:7	16:10	37:8,25 38:3	73:15 82:13
aware 55:1 58:9	55:16 56:2,24	lbottom 7:25 9:7	50:15 53:24 84:8	checklist 66:3
59:9 66:22 76:12	58:5,9,22 68:16	77:6	107:16 110:13	chest 81:23 85:15
96:8,22 99:12	79:18 83:17 86:10	bouncing 69:14	118:13	85:21 86:2,9 87:1
away 24:25 59:2	97:9,12 103:1	box 97:13,14 98:10	cause 61:20 79:12	87:6 88:15,24
84:23 88:5,6,17	105:10 107:11,18	98:14110:23	81:23 122:10	102:3,5
89:9,12	107:21 114:13,15	boxes 98:15,15	caused 18:16	circle 65:7
a.m 1:22 74:11	121:18	brand 64:11	causes 79:25 80:5	circled 64:20 65:4
95:17	beginning 42:6	break 22: 1027:23	causing 62:22 79:20	65:10
	106:3	32:12,25	81:4	circumstance
В	lbehalf 1:15 2:2,9	bridge 34:11	(CBC 88:12,21	101:16
B 104:22 117:7	lbehind 19:1 98:21	lbring 57:18 91:3	91:20 95:16 96:22	circumstances 18:8
bachelor's 14:24	lbeing 3:3 22:22	100:14,23 101:4	99:12 100:10	18:16,25 19:13
	0			

	Τ	1	1	1
90:1,8	completed 13:14,17	correct 6:16,23 7:4	D 2:4 97:9,9,12	38:18 40:4 41:9
Civil 3:3 122:17	100:12 122:14	7:5 11:23 14:21	99:4 122:17	41:13,21 45:14
claim 54:11	completing 13:25	21:21 25:20 30:13	dangles 38:25	54:8 57:3 91:12
Clair 2:12	complications	34:16 46:1 47:18	date 1:23 9:5,21	104:5 115:6
class 11:8	109:20	55:7 58:11,15,19	37:16 43:6 44:19	120:13 122:13
clear 3:20,22 14:12	comply 21:7	63:24 64:8,15,16	60:6 62:1 73:9,13	description 21:18
16:2 25:18 42:11	computation 58:23	64:20 65:15 66:5	75:4 93:4 96:11	23:3
Cleveland 2:6,13	computer 28:14	66:6,8,11,23	96:23 117:12	Desiree 2:18
52:24 113:5	42:23,25 61:4,12	68:23 69:22,25	dated 42:18,19	detail 58:3
122:18	61:18 67:6 111:9	70:1,5 71:23 72:2	43:14 96:21	determination
Clinic 52: 12 53: 1	111:11	72:3,5 73:5,6,10	dates 39:24 41:2	114:9
113:5	concentrate 30:23	73:1174:976:12	58:18 61:9	determine 42:25
clinical 16:18 17:14	concern 75:3 94:13	79:14,16,17,22	David 69:5	44:3 61:24 62:1
17:19	concerned 9:18	85:12 87:13,22	day 1:22 29:21	developing 80:5
Clinician 35:22	39:10	89:1091:21,23,25	39:13 40:1 44:4	81:5
36:5	concerning 3:14	92:24 93:10,20	45:3 55:4 73:4,16	diabetes 28:12,16
CME's 26:1627:4	26:20 56:8 72:24	94:8 95:12 96:10	74:18 83:6 86:22	28: 17 29: 1 52:9
27:19	conclude 70:21	96:23,24 99:21	98:15 102:23	75:25 77:2
Code 50:11,13,17	concluded 120:13	103:5,6 108:2	105:8,13,19,20,24	diabetic 27:15,16
COL 93:19	condition 62:23	118:6,24 119:16	106:13 107:11,22	28:7 37:13 52:13
collected 93:6,10,19	67:12,15 73:23	122:12	108:1 109:22	72:8,14,25 75:20
100:12	74:14 81:1 83:23	corrections 121:4	110:25 117:14	76:15,23 94:16
Columbus 12:24	84:12 90:18 91:4	counsel 1:15,20	121:19 122:19	diabetics 76:7
combination 63:6	conditions 66:4	47:25	days 10:4,6 44:14	diagnoses 65:19
come 16:4 35:13,14	80:4	county 1:2122:5	55:16 58:22,22	70:4
43:23 46:9 54:5	conducted 70:18	couple 4:10 35:14	74:7 120:9	diagnosis 62:17,20
89:1,3,4 102:17	83:16	44:14 115:9,12	Dayton 13:4	63:1,5,22 65:8,11
109:13	connection 37:21	course 27: 14 28:6	dead 75:1	79:5 81:20
comes 30:21,22	37:23 38:3,12	28:23,25 29:10	deal 116:10 120:4	differ 103:13
52:9 56:3	consider 22:17	32:23 87:2	deals 50:13	different 6:7 12:25
coming 6:17	79:25 81:3	courses 12:4 26:10	dealt 29:1	21:3 25:3 29:16
commencing 1:22	considered 79:20	27:3 29:13,20	decide 115:22	29:22,23 62:19
commentary 90:11	consistent 78:23	court 1:1 122:16	decided 86:14	112:23
90:22	92:19	covering 98:14	defendant 54:10	differential 62:16
commission 121:23	contact 115:16	creatinine 102:20	Defendants 1:8 2:9	62:20,25 63:4,13
122:24	116:3	criteria 9:10	defer 67:22	63:22 79:13 80:4
commissioned	contacted 107:6	crowd 53:11	defined 122:17	80:11 81:20 82:8
122:8	contain 44:2	CT 98:8	degree 13:22 14:23	82:17,23 83:4
common 1:1 75:19	contained 39:18	CT-Holmes 98:6	14:24 15:2,19,19	difficult 15:16 16:6
75:25 78:10,15,20	49:6	Cuberly 52:20,23	15:22 52:10 73:8	27:24 40:15,17
79:4,8	contains 48:6	culture 102:17,19	76:2	106:1
communicated 99:3	context 37:8 50:1	curious 47:25 48:3	delay 118:13,15,16	Diplomate 1:18
communicating	continuation 94:4,4	current 6:4 9:6	118:17	direct 48:11
68:1	continued 74:12	36:21,22	deliver 30:1	directed 98:12
communication	continuing 26: 13	currently 35:9,12	delivered 29:18	directly 108:14
93:25 98:18	contract 122:17	35:19	department 25:3,5	disagree 49:5
108:13	Contrary 4:3	curriculum 28:22	48:16,19,23 56:21	discharge 103:16
(Comp 23:7	conversation 84:4	cut 4:1682:4	60:5 88:14 95:6,7	106:11
complained 74:6	84:10 111:22	cuyahoga 1:2122:5	Depending 49:5	discharged 99:25
complaint 53:17	112:3	cyberspace 97:18	depletion 75:18	103:8 104:19
72:11,11 78:15	cook 102:18	C-U-B-E-R-L-Y	deposed 3:4	107:18
complaints 61:14	copy 48:1,18 49:25	52:22	deposition 1:11,14	Siscoverable 49:3
90:13	60:13 89:14 93:5	n	5:4,10,21 31:1,2	Siscuss 115:25
complete 16:11,16	corner 43:19	D	32:2 37:22 38:13	discussed 69:21

I	1	1		
85:15 114:12	49:13,25 50:3	65:10 95:15	events 72:24	116:7
discussing 115:21	101:22	104:20 106:6	ever 16:11 36:21	experienced 109:21
discussion 96:17	doing 16:24 19:6	109:9 115:14	45:19 47:13,20	expertise 78:3
discussions 114:23	40:19 43:12 70:11	122:15	51:17,20,23 54:8	expires 121:23
diseases 63:10	70:22 81:9 82:12	electric 97:16,18	54:9 56:23 58:6	122:24
DiSILVIO 2:11	88:2	electronic 42:22	96:16 110:10,12	explain 43:13,16
18:9,23 19:6,22	done 44:8 45:6	elevated 78:23 79:4	110:17 112:3	explaining 96:2
22:7 23:12,15	61:13,23 71:3	92:14	every 9:11,12 17:6	explanation 80:11
24:22 25:25 26:22	72:7,16 86:9 87:1	elevations 94:16	26:17 27:4 51:7	82:11 113:23
26:25 27:18 31:9	87:2 88:8,17,20	eligible 11:2 13:18	105:22	explanations 8 1:15
31:17,23 34:2	88:25 89:8,12	emergency 88:4	everybody 62:18	102:15
35:18 37:21 39:17	99:14 103:17	employee 26:20	75:23	extension 95:8
40:8,19 47:15,19	106:4 107:10	employer 7:646:10	everything 23:9,22	extent 30:23 48:8
48:8 49:4,15 50:6	108:10 115:10	51:2	33:20 71:2 100:20	48:12 49:15 110:6
50:19 57:13,17,25	119:1,15,23	employment 3:15	evidence 68:7	extremities 75:18
62:3 64:21,23	down 22:1027:23	6:18 7:12 8:22,25	100:20,21	extremity 72:5
65:3 66:12,16	71:9 79:15,18	13:7	evolves 59:23	eyes 5:8
68:11 70:25 72:10	84:23 114:10,18	enable 91:8	exact 9:21 43:6	e-mail 97:13,24
73:17 74:1,19	119:8	enabled 21:2	92:16	98:11,18 99:2
75:5 76:19 80:9	Dr 17:23 18:1,4,8	encounter 97:3,17	exactly 66:17 109:5	106:21,22 108:15
80:13 83:7 85:11	18:13 19:4,14	99:2 112:5 117:3	exam 23:18 24:10	
85:22 86:190:2,9	30:7,11 42:13,16	117:8	24:22 71:8 72:7,9	F
90:21 93:11 94:18	46:16,20 52:23	encounters 59:25	72:12,15,17,18	face 14:14 92:14
95:1997:1100:7	56:21 68:16,17,22	60:9	73:14 74:18,24	faced 80:24
100:17,25 101:8	69:3,4,6,8,10,23	end 32:2 42:7	83:7,9	fact 39:25 71:12
101:13104:5,7,23	70:3 83:18,22	England 34:12	examination 1:16	73:20 94:15 102:2
105:17 107:12	84:4,17,19,25	enough 3:16 6:11	3:2,6 53:13 70:12	105:12
109:15 113:19	85:4,15,17,23	14:14 18:17 19:16	70:18,22 71:23	factors 64:15
114:5,20 116:4,13	86:5,8,16 87:12	20: 1,7 49:22 50:6	83:17 86:10 123:2	facts 4:6
116:19 117:24	87:23 89:5 96:13	50:24 71:21	examine 70:23	fair 3:16 6:11 14:14
118:15,25 119:6	96:17 99:17 100:4	entire 57:23 74:16	90:15	17:9,13 20:7
119:11,17,25	100:14 110:10,12	entitled 79:24	examined 72:20	34:18,22 35:4
120:8	110:17 111:20,22	entry 6:23 85:15	85:10	49:22 50:6,24
displayed 71:11	112:4,8,19,22	ER 117:2	examining 23:15	62:13 70:20 71:21
disposal 33:6	113:1,3 117:2,5	Erin 2:17	exhibit 5:17,18,22	74:15 77:17 107:7
doctor 21:20 23:23	drawing 30:20	ESQ 2:4,11	6:2 7:1 13:10	109:6
52:18,19 61:23	drawn 24:8 93:3,20	establish 63:4,12	41:22 42:12 45:7	fairness 57:13
85:10 90:25 92:15	Drusky 103:23	established 64:7	45:11,15,19 46:24	70:20
100:19 109:13	105:7	118:16	68:15 91:17 92:22	fall 12:12 17:2,7,10
114:1 117:3	dry 106:18	et 1:788:21	92:23 94:4,10,10	familiar 11:13,15
doctors 98:15	duly 3:3 122:8,9	etiology 65:14	94:25 95:1,14,15	45:23 46:9 50:17
doctor's 17:23 31:2	during 28:24 30:25	79:16,19 86:25	95:1996:4,25	62:24 101:23
101:5 116:20	115:6	114:10,19	97:2,20 98:20,21	family 3:13
document 5:15	D/W 69:19	evaluate 89:20,25	98:21,22 99:1	far 24:25
45:12,20 46:3	W (W (), 1)	90:7	106:15 108:22	favor 3 1:3
47:24 49:1,6,8	E	evaluated 67:16,19	109:2 112:10	feel 31:1,24 77:3
50:9,11,18 56:22	earlier 96:4	67:25 68:10 69:24	116:23 123:4,5,6	feeling 76:17,25
56:23 60:14,15	easier 37:7 47:23	evaluation 91:9	exhibits 91:13,17	feelings 75:17,18
documentation	education 7:21,23	even 5:2,12 12:18	109:7 123:7	feet 70:15,18,24
68:12 86:12 97:4	13:25 14:17 15:3	19:8 23:14,20	existence 10:11	71:6,18,23 72:1
97:1899:2	26:13 28:11 29:18	24:3 60:24 66:2	exists 46:4	72:15,20 73:3,3,9
documented 67:24	effect 68:12	109:8	expectation 119:14	73:15,25 74:18
84:14	either 21:12 27:14	evening 29:21 74:8	experience 6:22 7:2	75:4 76:18 77:1
documents 47:13	37:11 49:12 54:10	evening 23.21 74.8	13:8 63:4 81:13	77:16
	J1.11 7J.12 J7.10		12.0 02.7 01.12	//.10

Page 5

ſ <u>ſ</u>	T	T		1
fever 61:20 62:1,4	50:1	general 14:17 15:3	group 7:9,18 9:3	89:6 90:10,21
65:12,14 73:13,22	forth 1:23 49:12	generally 21:16	20:16 26:4,18	99:15 101:1
74:6 78:11,16,20	122:11	generated 68:6	38:4 51:24 52:16	102:24 104:3
78:22 79:11,12,15	found 4:24	geraldine 1:442:2	117:7,7	107:6,19,21
79:18,21 80:1,6	four 13:14 15:8	60:12	guess 15:14	113:22 118:1
80:12 81:2,6,11	26:9	gets 119:1	Success 10.11	119:5,7,12
81:17,23 86:25	fourth 47:3	getting 16:12 54:6	Н	hereinafter 3:4
106:18 110:24	fracture 64:17	61:6 118:14	half 119:24	hereunto 122:18
	frames 120:2	give 4:10 12:21	hall 69:12	Hess 2:17
114:10,18 few 13:5 36:6,6	free 31:1 52:12 53:1	31:21 43:2 45:3	hand 5:1930:25	high 66:8 94:24
II '		1	45:18 55:22	Hillcrest 17:3
95:10	frequently 50:25	65:175:7,8,10		him 19:10 43:11
file 46:11	59:22	88:5 115:9	122:18	
filed 44:2 49:1 5 1:1	FRIDAY 1:12	given 54:8 73:20,23	handed 6:8	67:22 68:2 75:6
fill 48:21 56:15	from 5 :16 15:7	83:4 104:9 106:5	hands 67:7	84:6,12 85:20
find 4:4 10:10 35:1	17:10 18:19 20:9	giving 4: 17 5:1 80:6	handwriting 87:18	91:8 96:19 112:9
37:2,24 92:16	20:12 23:6 25:9	105:15 106:9	happen 111:15	113:7
93:14 111:15	33:4 34:17 35:1	glucose 94:11,22	happened 111:12	himself 70:3,5
finding 75:20 78:20	36:3 38:6,9 39:13	95:1196:8	113:22	history 16:19 23:17
81:2	42:1,644:1,22,25	go 5:17 10:6 11:8	happy 58:2	56:9 59:11 60:1
findings 61:2 70:4	45:5 48:15,19	11:24 12:2 14:4	Harrison's 32:8,20	61:6 63:9 65:24
79:5	53:13,16 54:18	17:9,10 28:21	33:1,4 34:2,3,10	66:21 75:20 77:15
fine 30:22 40:20	56:4 59:4,9 62:7	29:6,7 30:9 56:14	34:21 35:3	77: 16 78: 11 80:6
75:11 76:5 85:25	62:13,23 64:5,9	81:23 82:7 84:2	hate 63:15	81:5,10,16 82:22
finish 4:17,20 15:3	65:19 68:7,8 73:7	87:11 88:1990:3	having 14:1127:24	83:5
19:8,10 74:17	74:16 81:13 89:16	97:2 98:4,22,25	59:5 61:7 62:14	holmes 1:11,14 3:1
finished 15:8 17:18	91:20 93:15 95:15	99:7 102:25	63:8,17,20 81:17	3:6,9 5:21 41:21
17:18 105:13	95:16 99:9 101:21	104:22 109:12	84:3 88:24 96:16	45:14 91:12 98:7
111:25	101:21 103:13	116:5	118:12	107:2 121:17
firm 122:16	104:18 108:5,15	goal 14:7	head 4:13	122:9 123:2
first 3:3 10:23 11:1	108:18 109:10,18	goes 56:1084:22	heading 98:24	home 10:12 36:8,16
11:10,21 12:13	115:22 116:5	90:14 99:8	heard 36:21	57:1099:25
13:3 15:18,25	118:4,9 121:2	going 3:135:16,25	heaves 106:18	107:21
64:6 66:16 69:4	front 41:5 42:1	13:5,8 16:1,15	help 54:19	hopefully 54:6
115:23 117:21	46:24 48:4 64:24	21:10 27:1,3,21	helpful 62:15 63:11	69:1477:2
122:9	64:25 71:11 92:23	33:11,17,24 40:7	63:20 79:2	horse 75:1
five 17:5,6 50:12	109:7	42:9 45:18 49:23	helps 22:6	hospital 6:6,15,18
focus 57:19	full 7:14 66:2 73:14	50:5 54:4,5 56:18	hemolytic 117:7	6:22 7:3 8:25 9:15
follow 44:5 60:5	full-time 53:2	61:20 69:13 72:12	her 4:13 25:18	17:3 38:9 108:25
following 107:19	further 20:24 45:9	81:14 83:17 85:22	26:22 31:21,23	109:12 111:1
121:3	65:23 66:25 107:5	91:16	39:2,12,13,15,18	112:1 113:9
follows 3:5 59:10	116:12 118:13,16	gone 29:19	39:18 40:5,21,23	hour 119:24,24
follow-up 23:6	120:6 122:13	good 19:3,13	40:24,25 41:6	house 35:13,16
foot 60:5 67:3,4	12010 122.13	100:15,22	42:6,7 43:12	howard 2:4 3:12,22
72:8,14,25 75:21	G	Gordon 1:17 122:8	53:10 57:18,18,19	57:13 66:13
76:1,8,15 77:6,9	Gadowski 117:2,5	122:22	58:22 59:4 60:8,9	hurting 71:10,14,17
77:12 78:5,7	gangrene 77:19,22	gosh 31:16 34:13	62:2,4 64:9 67:2,3	husband 107:5
109:1	109:1	gotten 86:4 115:20	67:3 68:19 70:18	108:1
foregoing 121:2	gap 34:11	governing 12:15	70:24 7 1:6,14,18	hyperlipidemia
122:12	gap 34.11 gas 77:19,22	graduate 11:6	71:23 72:1,4,5,20	66:20
Forget 102:19	gather 84:1	graduated 11:3	73:3,3,9,12,15,21	hypertension 66:20
forgotten 48:3	gathered 102:1	gran 92:12	73:25 74:7,18	Hypothetically
form 47:148:25	gathering 4:6	great 19:7	75:4 77:15,15,16	115:13
formal 49:24 83:20	gattering 4.6 gave 12:9 14:15	greater 58:3 94:11	77:17 81:25 82:1	115.15
forms 46:22,25	85:20 105:7	94:22 96:9	82:5 83:5,7,10	I
1011115 10.22,23	05.20 105.7	9°7,22 90,7	02.200.3,7,10	. *

Page 6

[· · · · · · · · · · · · · · · · · · ·	,	1	
idea 37:24 77:20	85:20 92:21 99:17	J 1:11,14 3:1,6	57:24 59:10,23	L 1:17 122:8,22
80:20 97:22 111:1	99:23 100:2,10,13	121:17 122:9	62:15 66:1 81:14	lab 39:1344:22
identification 5:23	101:25 105:14	123:2	88:9 99:14 102:9	45:1,5,5 88:8,11
6:1 41:23 45:16	109:10 118:14	JAA 35:24	104:1 118:5,9,12	88:20,24 89:8,12
91:14	initial 6:9 53:16	JAAPA 35:22	keep 19:1620:2	89:14 91:18 92:16
illnesses 63: 10	initially 14:1051:9	JAMA 34:13	26:11	93:18 95:15
imagine 57:15	initials 12:21	January 23:2 25:2	keeping 26:6,20	102:25 103:2
immediate 56:8	injuries 23:7	25:9	90:19	108:10 111:16
116:17	innocently 48:3	job 10:2 19:7 21:18	ketones 94:12,22	114:14,17 116:8
immediately 20:15	inquired 77:14	23:3 53:4 100:19	Kies 2: 18	117:15 119:1
100:24 102:17	inspect 70: 14 72: 14	join 7:24	kind 48:6 49:11	labs 61:2 86:14,14
109:13,14	73:25 75:4	journal 28:11 34:12	67:4	86:17 87:1,994:5
important 5:13	inspected 7 1:6,18	36:2,3,4	KM 106:23	101:21 102:20
importantly 4:21	73:9	journals 28:13	KM3 97:13,15,15	106:6 108:18
imposed 26:20	inspection 72:16	31:11,12 33:10,16	97:19 107:12	115:14,23 116:17
imprint 43:17	instead 14:11	33:23 34:14,16	110:22 111:2,4,7	118:23
included 13:12	instructed 29:7	35:8,11,20,21	111:15	Lakewood 6:5,15
72:16 73:15	instructions 103:7	37:11 38:7	knee 110:8	6:18,22 7:3 8:25
including 27:18	104:8,11,15,19,21	July 55:2,15,17	knew 64:7 65:18	9:15 20:7,8,10
increasing 66:3	105:1,2,8,16	56:19 57:12 58:6	66:7,10 81:16	46:14
independent 72:1	106:5,9	58:10,21 59:5,11	107:17,20 110:5	last 9:14 55:2 58:25
independently 73:5	instructors 30:8	59:19,22 60:22	know 8:18 13:8	67:196:25 106:15
INDEX 123:1	intelligible 28:4	62:5,7 64:22 65:4	31:3 32:6,11,19	late 102:22 105:22
indicate 45:4 65:7	intent 4:3	June 17:11,17,19	35:7,17 37:2	later 40:22 44:5,5
67:23 68:17 69:23	intention 16:15	17:21 60:4,13,18	38:16 40:17,24	50:5 93:22
70:17 73:8 85:9	interaction 115:17	62:5,7 64:24	42:17 43:11 44:7	law 26: 1689:22
109:8	116:22,24	122:24	44:12,25 49:7	90:13
indicated 40:11	interest 25: 14 66: 12	jurisdiction 24:5	50:25 52:25 55:21	laws 21:6
62:1172:1973:1	interested 122:15	just 8:3 10:5,10	57:4 58:3 59:7	lawsuit 37:9 44:2
110:10	internal 25:6,7,16	11:3 13:8 19:10	60:11 63:17 64:23	110:14,16
indicates 94:21,23	25:24 26:7,12,21	19:16 22:18 24:13	69:971:474:22	learned 21:11
indication 14:15	27:6,1129:1,9	25:18 29:17 31:10	75:1277:13,19,22	learning 106:24
43:2 86:7 89:2	30:1,18 31:8 32:5	34:10,13,14,15	77:25 80:15,16,17	least 24:24 44:13
indicative 92:18	32:8,23 33:3	35:4 36:5,10 37:1	82:1 83:9 85:23	64:5 67:10 96:14
indicators 47:6	34:20,21 35:3	37:3 40:19,21	92:18,20 93:16	104:17 107:7
indirectly 108:14	36:15,19	41:18 42:10 44:3	94:20,21 95:21	leave 18:4,16 19:3
108:14	internist 69:6 113:1	47:22 48:2 55:16	98:9,23 99:6,6,10	20:8 105:10,19,20
infection 67:3 76:9	internists 26:8,23	56:17,18 57:11,24	102:11,13 103:3,9	105:23
77:10,16 78:8,10	interpretation	58:13,22 74:24	103:15,19 104:12	leaving 18:1,8 19:1
78:14,19,24 79:3	96:18	80:17 81:25 87:1	104:24,25 105:4,6	20:5
79:5 82:18,18,24	investigate 86:25	89:9 90:3,9 93:3	105:11,18,21,23	lecturer 30:17
83:1 92:19 109:2	involved 11:12,18	94:3 97:15 103:1	107:24 108:2,3,9	lecturers 29:22
113:12,25 114:4	112:14	105:3 110:7	108:12 109:4,16	30:8
infiltrate 84:20	involvement 3:15	111:10,12,14,18	109:24,25 110:9	lectures 26:10
85:1,7 87:13,24	4:5 39:24	111:25 112:6,20	111:18 113:15,21	28:14 29:16,16
102:6	in-house 26:5	113:8 119:9	117:10,25 118:10	30:14
information 30:1	in-service 27:10		119:19 120:1,2	led 118:13
37:25 48:6,9,13	issue 75:3	<u>K</u>	knowing 75:2	left 18:13 19:13
49:12,17 58:24	issues 26:21 30:2,4	K 52:21	knowledge 76:16	20:7 60:5 61:8
59:4,16,18,24	32:24 37:12	kaiser 1:7,20 5:16	107:9 109:18	67:3 77:6,9,12
60:6,24 61:1,11	items 36:7 57:1,12	6:9,12,17 16:19	known 116:9	105:12 106:8
61:18 62:7,14	65:6 94:13	16:24 20:16 22:23	Kurtz 117:1	left-hand 56:5
63:8 64:5 65:23	J	27:14 41:7,16	L	63:11 64:14 84:16 87:11
67:1,4,11 84:2,13	J	42:1 44:1 47:8	. L	87:11

I				
Leslie 30:7	22:25 23:1025:7	marilena 2:11 3:19	48:7 49:13 51:24	119:7,11
less 76:16	40:22 77:11 118:8	31:3,21 93:15	56:6,8,20 63:9	mishkind 2:3,4 3:7
let 4:10,17 19:7,10	119:19	104:4 119:4	65:24 66:21 81:5	3:12 19:7,12
22:10 27:23 31:3	longer 8:10 10:10	mark 5:16 42:9	81:10 83:5 91:4	24:23 26:1,24
37:6 41:18 45:11	44:5	45:11 79:15,18	103:11,12,21	27:20 31:18,20
49:6 56:17 57:25	look 14:14 28:21,23	114:10	105:14 106:6,9	34:3 39:20 47:18
58:2 87:11 92:22	39:7,14,22 46:22	marked 5:22 6:1	116:12	49:23 50:8 57:15
letting 43:11	47:3 61:17,23	41:22 42:12 45:15	medication 23:24	57:21 62:6 64:22
let's 17:151:8	72:23 74:16 82:16	45:19 87:4 91:13	24:1	65:1 66:14,17
71:15 82:7 93:14	92:8 110:1 115:10	112:10 114:18	medications 64:10	68:13 75:8 83:8
118:19	looked 38:19 40:22	123:4,5,6,7	medicine 22:18,20	85:12,25 93:14
level 77:24	64:4 72:2 73:3	marking 116:23	22:23 23: 1,5 25:6	101:2 104:3,6
levels 88:3	85:4 104:17	Matalavage 56:21	25:8,12,16,24	107:13 113:20
libraries 34:17	111:14	material 57:5	26:7,12,21 27:6	115:9119:3,9
library 33:5,13	looking 13:10 46:23	matter 5:13 94:12	27:11,15 29:1,9	120:6,10 123:3
36:16	73:7 75:2 79:11	matters 48:10,11	30:2,18 31:8 32:5	missed 11:7
license 21:2 51:12	95:14 109:19	66:21	32:9,24 33:4	Mistry 42:13,16
51:17	110:22	may 3:10,11 18:9	34:12,20,21 35:4	68:16,17,22 96:13
licensed 10:22	looks 14:16 17:25	18:23 26:25 31:10	36:15,19 95:7	96:17 112:8
21:22,24 51:4,8	92:4 93:6 95:1	48:2 50:3,3,19	medlen 1:43:13,16	Mistry's 111:20
licensing 20:20	97:4,7	58:1 70:25 71:12	25:1537:9,23	mixed 29: 11,12
licensure 20:18,24	loose-leaf 43:22	73:17 74:1,19	38:14 41:16 42:2	moment 15:22 32:7
52:10	lose 45: 10	76:19,24 80:9,13	43:18 53:5,25	41:18 45:10 56:24
like 8:14 14:16	lot 28:19 31:11	86:1 90:2,3,12,23	54:1564:2,6	58:5,13
17:25 27:1 29:3	48:20	94:19 100:7,17	67:10 68:1,10	Monday 74:8
34:10 43:17,24	lower 72:5	101:8,13 105:17	70:12 99:13,24	month 43:8 44:5
44:12 48:1 52:3	lowly 101:24	114:20 115:10	103:4 106:16,18	more 4:20 5:12
56:1564:472:2	lungs 86:9	119:17	107:18 108:25	13:5 29:15 34:10
81:23 88:4 93:7	lying 71:9	maybe 12:14 22:6	109:9,12,20	34:25 46:8 70:22
95:1 97:4,7	Lymphs 92:11	79:1 92:15	110:13,18 112:4	73:12 74:25 75:3
102:16 103:20	Lympus 92.11	ma'am 15:1 101:12	114:24	75:25 76:8 79:2
117:10	M	105:7 107:23	Medlens 107:9,17	101:22 110:1
likely 70:22 73:12	made 42:5 44:8	109:23	108:6,9	111:24 115:12
73:23 75:3 83:4	70:5 79:6 93:5	MBR 106:24,24	Medlen's 38:9	120:9
105:3	96:21 107:8 108:4	mean 18:7 20:25	39:23 70:15	most 83:3 105:2,21
limitations 23:13	109:5 114:9	23:1524:15,16,18	109:11 112:14,17	most 85.5 105.2,21 move 13:7 49:10
23:20		27:1 29:3 37:14	meet 79:23	50:5
limited 51:20,25	magazine 36:4		meet 79:25 member 7:24 8:10	moving 15:17
limits 21:13	mail 36:6,8 97:16	38:5 39:25 42:20 52:6 55:13 64:12		MSC 98:1
line 24:8 60:3 121:5	97:18		107:1 membership 8:5,17	MSC 98.1 MSC02 98:2
list 61:8 63:17,20	mailbox 111:8 mailed 38:22 40:5,8	71:3 78:6 82:4 84:25 97:23 98:6	36:12	much 4:4 15:10,13
65:7 66:23 104:3	maintained 28:22	99:10 119:15	memory 57:22	16:1 38:24,25
listed 64:10	make 4:11 15:15	means 69:21 84:22	Meridia 17:3	47:153:269:14
listen 30:23	28:4 47:23 48:24	85:2 88:5 93:16	messing 111:10	47.135.2 09.14
listened 86:8		93:19,22,23 94:1		multiple 28:13,16
	49:24 119:9,12 making 40:16 18	95:22 97:3	metatarsal 110:7 might 44:8 53:14	29:6
listening 5:8,9 listing 56:5 61:9	making 40:16,18		8	must 93:4 97:25
	management 27:15 28:7 37:12	meant 104:12,14	56:12 61:19,25 94:2	mutual 18:6,14
literature 37:10,20 38:3,6 41:12		medical 1:7,21 7:9 7:18 9:3 20:16	94:2 mind 8:18 32:9	mutual 10.0,14
litigation 54:9	many 4:24 28:19 29:7,14 33:2,5	21:14,20 23:18	54:15 81:15	N
little 22:10 44:20,21			mine 25: 14	naive 11:14,15
44:24 45:9 96:2	34:6,9,13,16,23	26:4,18 37:10,19		
located 48:22	34:25 Marianne 97:21	38:3,4,6,10 39:15 39:18 41:11 47:5	minute 93:9,22 minutes 115:10	name 3:8,12 10:14
long 6:11 17:5	99:3	47:7,9,15,16 48:5	mischaracterize	31:2,4 35:2 69:4 84:17 103:21
1011g 0.11 17:5	77.3	+1.1,7,10,10 40.0	mischar acterize	04.17 105.21
L				

Page 8

1100.0			111 10 110 00 00	50.2
named 122:9	notation 85:11	70:4	111:19 112:20,23	78:3
names 33:8,14	notations 42:5	obligation 91:2	117:6	over 4:1 6:17 54:18
nancy 1:11,14 3:1,6	note 13:11 38:21	115:16	ones 31:15 36:18	own 20:9 36:15,15
3:9,10 19:6 30:20	39:18 40:4 42:13	obtain 21:2 61:18	ongoing 61:7 72:13	39:18
31:17 40:20 98:7	42:15 43:22 44:24	obtained 44:1	84:7	o'clock 1:22
103:23,24 105:7	53:19,24 54:18	111:16	only 6:6 10:7 12:9	P
121:17 122:9	55:17,20 56:25	obviously 27:24	71:21	
123:2	57:1258:660:8	46:8 55:5 63:8	onset 63:23 64:3	PA 10:17 12:18
national 12:17,19	64:21 68:17 74:16	79:23 81:3 83:10	73:24 78:11 81:11	14:20 31:7 35:25
nature 61:3 109:19	86:2 87:12 96:14	101:22	open 5:8	page 42:1147:3
NCCPA 12:17,22	96:20 107:25	occasion 25:21	opening 25:13	50:9,12 65:12
necessarily 8:20	109:2,17 110:22	37:10	opinion 116:16	66:13,16 93:1
75:22	111:2,4,7,16,25	occupational 22:17	OPMG 7:8	94:3 99:7,8 121:3
necessary 61:4,11	112:9 121:3	22:20,23 23:1,5	opposed 68:1 105:7	121:5
need 24:24 32:14	notes 38:19 41:1,4	25:10,11	oral 11:19	pages 41:1942:4
35:7 48:18 92:15	43:18 53:14,16	october 1:12 12:14	order 17:12 66:25	57:7
93:17 114:1	57:18,19 58:2	122:19	79:23 86:15	paint 54:14
needed 80:4	74:9,23 110:22	off 4:16 5:17 10:4,6	ordered 86:17	paper 41:25 44:21
needs 48:15	115:10	18:1 32:17 82:4	91:23 102:14	44:23 117:18
negative 84:19 85:1	nothing 19:21 20:4	106:12	106:3 107:11	Paras 17:23 18:1,4
85:7 87:12,23	33:19 98:24	office 2:5 17:23	orders 23:16	18:8,13 19:4,14
102:6 117:6	122:10	18:1,4,13 43:4,5	ordinarily 87:10	46:16,20
nerve 75:16,18	number 50:12 64:9	46:20 56:21 59:25	originated 97:5	parentheses 47:6
neurological 72:9	64:13 97:9,10	60:9,22 111:20	orthopedics 30:5	47:14
72:17	numbers 95:9	122:18	other 7:18 11:15	Parma 1:21 56:20
neuropathy 66:11	numerous 3 1:14	offices 1:20	12:1 13:21 18:25	part 9:6 11:14,15
75:13,15,1976:2	nurse 21:25 22:5	officially 7:6	19:22 20:9 21:2	12:18 17:14 22:15
76:7,15,24 77:3	95:5 97:12 108:15	often 9:9 51:5	26:22 27:3,4	36:11 39:6,9 48:1
never 29: 1977:21	nurses 56: 15 97: 13	oh 31:16 110:25	30:24,25 33:3	49:1 91:7 101:18
96:19 101:19 108:6	97:14 98:10,14 99:3 103:20	113:17	34:2,3,20 39:11	particular 29:8 52:15 62:23 81:4
new 34: 12 63:14,23		ohio 1:2,19,21 2:6 2:13 3:27:9,18	39:17,23 40:12 41:4 43:18 46:25	
64:11 67:12,15	110:23 111:7,8 nursing 13:12,20	8:2,9 9:3 20:16	52:9 56: 14 59: 16	parts 39:2,4 40:21 party 54:9 122:15
73:23 74:14 75:2	14:11 15:7,22	26:4,18 38:4	71:9,13,15,16	party 34.9 122.13 past 66:5
75:3 80:25 81:1,1	16:1,10,11,16	46:12 51:2,24	82:23 84:8 92:3,9	past 00.5 path 14:10,11
81:11 83:23 84:7	nuts 62:23	122:3,8,19,23	95:1696:11	patient 21:12 22:3
84:12 89:21 90:13	nuts 02.25	okay 4:1,2,8,14,22	101:17 102:3,5	22:13 23:17 25:1
90:17,18 91:3,4	0	5:211:16,1713:9	108:21 111:15	37:13 54:20,25
next 10:14 12:10	oath 43:7 107:16	18:12 19:10,11	112:4,5,12,13,15	55:6,11 56:3,6
17:6 65:12 85:15	object 85:22 93:12	31:5 37:1,6 50:8	112:18,20 114:25	58:15,18 61:7,12
94:3,4,10,25	objecting 90:3,9	52:4,5 56:13	115:5 117:3	61:19,20 62:14
98:20 108:1	objection 18:9,23	75:11 81:18 82:10	others 35:3 92:11	63:5,13,22 64:7
117:14	22:7 23:12 31:9	97:11 113:9	otherwise 122:15	64:11 65:18 66:4
micety 66:1	50:7,19 70:25	once 21:1 98:17	out 4:4 10:10 31:1	66:7,10 67:14,15
might 73:22 105:22	73:17 74:1,19	one 4:11 7:1 8:7	32:9 35:1 37:2	67:19 68:19,22
nomenclature	75:5 76:19 80:13	25:18 29:15 30:7	38:22 39:1 40:3,5	69:24 71:12 72:8
62:25 88:1	90:21,23 94:18	30:8 31:10 32:10	40:9 43:23 48:21	72:9,13,19,24
mone 35:10 73:4	100:7,17 101:8,13	32:11,21 33:2	53:10,12 55:23,24	73:1 75:20,25
mormal 44:15,18	104:23 105:17	41:18 46:19 52:3	55:25 56:15 85:16	76:14,15,23 78:6
74:11 87:2	109:15114:5,20	52:1854:4 57:1	85:21 86:3,4,11	78:9,14,19,22,24
mormally 72:9	116:4,13,19	57:12 65:7 74:24	92:16 93:14 109:5	79:3,10,24 80:5
76:16	117:24 118:15,25	79:4 89:9 90:15	111:25 117:9	80:25 81:4,10,16
Notary 1:18 121:21	119:10,13,17,25	92:4 97:23 105:15	outlying 75:17	83:17,23 84:12,23
122:8,22	objective 53:17	110:19 111:3,19	outside 24:5 41:15	85:2,10,24 87:5
			· · · ·	

lr		T		
88:19 89:20,20,25	physical 16:20	planning 116:15	pretty 15:10,12	provide 20:23
90:7,15 94:16,17	23:18 24:10,22	PLEAS 1:1	47:1 53:2 106:11	21:12 48:9 65:22
103:7 104:9,19	54:21 70:11 72:7	please 3:8 22:14	previous 40:23,25	100:4
105:5,16 106:2,5	72:15 73:14 74:17	34:5 37:17 49:18	41:561:14	provided 3:2 5:15
106:8,12,14	83:7,8 86:10	50:10 75:8 102:4	previously 84:14	38:2 41:6 47:24
113:19,21,24	physically 60:25	pneumonia 81:24	primary 30:17 65:8	49:24 57:23 58:1
114:2 115:17,19	88:19	82:25 85:16,21	65:10 81:2 118:1	58:3 59:24 115:14
116:3,11	physician 8:3 10:18	86:3,4,11	Principles 32:8	providing 22:3
patients 23:6 27:16	10:20,24 12:19	podiatrist 112:13	34:21 35:3	48:13 49:17
28:7 52:13 76:6	14:1,4,10,20 15:4	podiatry 56:21 60:4	print 55:23,24,25	Public 1:18 121:21
103:15 105:9,25	15:23,25 16:8,12	point 13:19 14:4	prior 6:14 25:25	122:8,22
patient's 55:6 56:8	17:15 20:19,22	50:5 86:8 99:25	39:16,19,24 41:2	pulses 72:5,21 73:4
59:24 61:13,25	21:4,8,17,22 22:2	policy 47:9,17 48:7	56:8,11 59:17,24	purpose 57:17
63:9 65:23 79:20	22:5,12 23:4,8,10	49:14 50:11,13,18	59:25 60:7,8,9	purposes 5:23
80:12 83:5 86:9	23:21 24:4,13,19	popular 4:3	63:10 65:19,23	28:11 40:3 41:23
pay 8:15	24:19,20 25:24	portions 39:12	privileged 48:24	45:16 91:14
PA-C 1:11,14 3:1,6	29:19 32:22 33:11	position 18:19	privileges 5 1:23	pursuant 1:19
10:15 107:2	33:17,25 45:25	20:10,13 25:13	probable 73:20,23	pursue 15:24
121:17 122:9	46:6,8,17 47:4	49:7 53:3	probably 6:6 17:7	pursued 14:10,11
123:2	48:20 51:4 52:8	possession 55:11	45:2 48:18 71:6	15:23
PAISA 14:17	52:15 62:24 63:21	60:21,25	71:17 73:14,24	pursuing 15:21
peer 48:11,24 49:18	67:17,20,25 68:9	possible 76:3 81:15	74:15,17 84:11	put 5:18 7:3 44:4
50:2	68:18,25 72:22	81:24 82:11 84:24	105:25	103:4,14
pending 106:7	76:1279:1280:22	Possibly 59:1	problem 18:12	P-A-T 16:19,22
people 4:24 53:8	80:23,24 84:2	potential 79:25	63:14,17,20 65:6	p.m 86:22 97:5
per 84:19,25 87:12	89:17,18 90:7,10	80:5	77:5 80:25 81:1	102:24 120:13
87:23	90:14,16,17,23	practice 52:23	84:7 89:21 90:18	
percent 75:23,24	91:1,3,8 99:15,18	89:24 90:6,20	91:4	Q
92:12,12	100:5,15,24	preadmission 16:23	problems 56:6	qualified 122:9
performed 83:9	103:13 114:8,17	16:25	58:14 61:8 64:15	quality 48:10,16,19
perhaps 30:4 37:6	115:21,25 116:1,7	predated 46:17	67:2 71:10	48:22 49:17
106:7 108:15	physicians 26:9	preoperative 16:19	procedure 3:3	quarter 29:9,15
period 9:18 12:7	52:16 112:14	preparation 38:17	44:16,18 84:1	question 4:20 5:2
28:24	physician's 77:24	41:8 57:3	99:22	14:12 18:11 19:8
peripheral 66:11	90:11 116:15	prepare 41:12	procedures 46:9	22:8,15 27:7
75:12,15,19 76:2	physician/PA 47:8	prerequisites 14:23	process 11:13 80:3	31:25 32:18 33:7
76:7,14,24 77:2	pick 53:10	15:5,12	83:20	35:18 37:3,7,17
permanente 1:7,20	picture 54:14	prescribe 24:1	proctor 30:9	40:2 47:19 48:10
7:9,18 9:3 20:16	piece 44:20,21,23	114:8	production 49:7	48:13 49:16,20
26:4,18 38:4 42:2	pieces 41:25 55:8	prescribing 23:19	profession 11:16	53:7 65:3 81:20
47:8 51:24	pink 43:23 96:2	present 2:16 7:19	35:8,12	82:7 83:12 104:14
permitted 21:17	place 122:14	24:13,20 29:4	professional 7:22	questions 3:14,21
person 54:11,11	placed 113:24	37:16 78:10 91:7	8:1 9:4 36:11	9:23 11:14 13:6
98:16	114:3	presented 28:8 64:2	program 13:12	27:25 30:24 40:15
personal 36:16 91:8	places 29:6	64:2 67:10 80:7	14:5 15:8 16:7,7,8	43:25 49:21 50:4
personally 67:16,19	plaintiff 1:5,16 2:2	109:7	16:10,13 21:11	52:3 115:12 120:7
67:25 68:9 69:24	9:19 54:10	presenting 72:10,11	programs 15:13	quick 32:12
89:19,25 90:7	Plaintiffs 5:176:1	73:13,21 78:9,15	progress 43:22 56:4	quickly 103:2
pertaining 39:23	7:1 13:10 42:12	79:11 83:23	58:2 60:17,21	quite 36:6 95:10
pertinent 33:20	45:19 46:23 91:17	presents 63:5,13,23	61:9	
[*] 37:12 38:13	plan 46:1,11 47:4	67:1489:20 90:17	prone 76:8	R
phone 95:1,9,20,21	48:2 49:2 5 1:1	presumably 42:24	protected 50:2	radiology 88:14
98:3	53:18 69:16 85:14	presume 12:12 21:6	protein 94:12,23	random 96:9
phones 95:10	89:18 90:17	21:11 52:2 88:8	protocol 89:17	range 24:25
				÷
L	1			

1				
rather 106:9 116:23	62:1066:3 67:23	96:16107:24	37:1039:540:3	111:7,18 112:1
read 3:25 27:17	68:5,7 70:2,17	111:21 115:3,8	47:5,7,9,16,17	saying 71:15 78:18
32:16,18 33:10,16	71:22 73:7 80:8	117:12	48:5,7,11,16,19	117:10
33:19,20,24 35:11	83:14 86:8,21	Reminger 2:10,10	48:23,24 49:13,14	says 9:7 16:19
35:19 54:18 56:25	90:3 96:21 107:16	renew 8:4,17 9:9	49:18 50:2 57:6	50:12 65:7 77:5
57:2 62:10 66:22	109:19 110:2	51:11,15	reviewed 37:19	78:6 85:14 86:2
80:8 83:14 89:5	recorded 53:23	renewed 51:6	38:12,17 39:3	87:12,17 98:5
120:8 121:2	60:8 93:7,9,12,16	reobtain 10:1	41:7,11,15	107:5 113:17
readily 56:7 59:6	93:23,24	repeat 62:9 78:25	revoked 51:18,25	scanned 42:19,21
61:3 67:5	recordkeeping	rephrase 3:24	reword 79:1	42:25
reading 101:23	59:10	59:13 63:16 73:19	right 8:12 11:6	school 26:2 27:19
ready 108:19	records 39:23 41:15	74:4 92:22 100:9	19:12 24:23 26:24	27:22 28:9 34:1
really 6:5 8:18	41:19 44:1 84:14	report 92:4,9	31:20 34:19 36:3	34:20
38:24,25 39:6	Redness 77:10	reported 92:21 93:2	39:20 40:2 43:21	seal 122:18
40:15 53:15 105:4	reduced 122:11	95:16 116:9	46:24 49:9 59:2	second 8:6 11:11
111:24	reduction 76:17	118:24	59:15 67:4 81:18	13:3 32:14 54:5
realm 78:3	refer 92:15 100:19	Reporter 1:18	83:1 84:23 87:21	84:17
reason 3:19 8:16	114:7	reporting 122:16	88:5,6,8,17 89:9	secondary 65:8,11
9:25 10:3,7 14:3,9	reference 47:5	represent 3:13	89:12 96:5 101:2	see 4:13 16:20 17:1
18:13 20:5 43:25	referenced 47:14	56:19 57:14,19	102:7 118:7 120:4	17:22 23:6 30:12
47:22 55:9,17	49:1	request 49:24	right-hand 43:19	39:11 41:18 47:6
116:6 119:21	referred 34:14	REQUESTED	risk 64:14 66:8	47:9 49:25 50:12
reasonable 61:22	99:15	121:5	RN 13:22,22,25	51:8 55:6 58:9
81:8	referring 63:18	requests 4:10	15:18	64:17 68:22 69:16
reasons 10:7	92:5,7 111:2,5	require 27:8	Road 1:21	69:1777:779:4
recall 31:18,19,22	117:4	required 10:2 98:17	role 21:14	81:25 89:6 93:7
32:1,334:436:24	refers 93:12	116:17	room 88:4 103:15	95:2 108:5 109:13
36:25 37:2,4,5	refill 72:21	requirement 8:21	105:10,10	seeing 25:156:3
53:575:7111:24	reflect 71:22 74:24	8:24	rotation 30:10,11	58:6 62:14 68:18
117:17	reflected 53:14,19	requirements 26:5	rotations 13:15,18	seen 45:20 47:13,20
recalled 73:5	refresh 57:22	26:13,15,19	15:9 16:12,18	50:23 55:2,15
recalling 54:20	regard 70:3	reroute 118:12	17:5,14 113:6	56:12,23 58:10,19
receive 36:1139:5	regarding 107:6	rerouted 118:4,8	route 117:19	58:21,25 59:5,11
79:25 108:13	registered 1:17	resign 18:19 20:9	routed 97:7 98:5	59:18,22 60:4
received 39:2 40:10	13:20 21:24	resigned 18:21	108:16 117:2	61:12 70:3 77:21
40:11,13,14 45:5	regular 33:16,19	resource 31:7	rule 85:16,21 86:3,4	85:24 104:8 107:2
94:2 98:11,17	35:12 52:17 117:9	resources 28:20	86:11 122:17	118:2
receiving 95:25	regularly 33:10	respect 54:20	rules 3:3 5:12 46:5	semester 29:8
recent 61:24 62:15	relate 39:15	respond 53:9	running 73:22	send 84:23
63:23 64:3,4	relates 5:13 32:23	response 37:3	113:12 D (1.05)2.4	sender 97:25 117:1
72:13 78:11	relationship 43:3	113:11	Ruth 95:2,4	sending 118:11
Recess 32: 15 54:3	relative 87:20 115:4	responsibility 99:21	S	sensation 76:25
115:11	117:6 122:15	115:16,24		sense 61:19
recognize 76:23	relevant 37:25	rest 32:14 74:12	same 4: 197:22,23	sensitivity 78:1
recollection 53:8 72:1 95:24	50:14 roly 71:22	restate 22:14	10:12 15:10,13	sensory 76:17 sent 57:2,6,14 96:13
recommendation	rely 71:22 remember 9:21	result 91:18 117:11 results 93:2,9,24	44:4 46:14,23 47:1 48:7 60:3	97:24 98:13,14
108:4	33:1,3,8,14,15	95:15,25 102:9	69:1277:1	99:25 111:19
record 5:18 27:17	35:6 37:1 40:2	107:6,10,17,21	Saturday 110:21	112:9117:20,20
32:16,17 38:10,10	49:21 50:21,22	107.0,10,17,21	112:5	117:22
39:12 42:11 45:4	53:13,22,23 58:5	115:14 117:15	saw 25:15,18 54:25	September 12:14
47:5,7,9,15,17	59:20 61:21 67:21	resume 6:3,21,25	55:11 58:22 60:12	septic 78:5,7
48:5,7 49:13,14	70:16,22 7 1:20	7:17 9:2 10:11	62:2 68:19 77:16	set 1:23 49:12
56:1959:18,23	74:21,22 84:3	review 35:23 36:5	106:2 110:22	103:16 122:11,18
		20100000000	100.2 110.22	
1				

I manufacture and the second statement of the second s	1	1	1	1
seven 120:9	27:25 35:13 39:3	SS 122:4	subjective 53:17	83:5
shakes 106:19	40:11,23 41:5	St 2:12	subscribe 35:9,10	system 41:16 66:2
Sheeler 30:7,11	50:4 61:2476:2	stand 10:17 14:18	36:10	97:1099:7
sheet 47:7,16 48:5	77:4 82:13,25	32:9 98:2 106:25	Subscribed 121:18	
48:15,19 49:14	96:11 115:17,17	standard 79:24	subspecialty 69:8	T
56:4,10 58:14,17	119:20	81:9 89:24 90:11	substandard	take 10:4,22 11:5
58:24 59:16 60:1	somebody 93:4	90:20,22	101:18	12:5,8 13:2 18:1
60:18,21 61:9,10	97:25 117:10	standards 9:1090:6	successful 11:9	19:25 25:3 26:11
77:7 84:17 91:18	somehow 34:11	100:5 101:7	sued 54:12	32:12,25 36:1
96:3 116:24 117:3	someone 46: 1078:6	stands 10:15 36:1	sugar 94:24 96:9	58:1 118:8
sheets 56:14,16	108:19 120:5	50:7 53:12 98:9	suggest 68:8 108:1	taken 1:17 5:4,10
116:22	someplace 88:20	starred 92:5	suggesting 75:24	10:5 12:13 115:18
shift 105:13	something 3:22 5:1	start 3:25 4:25	summary 47:7,16	122:14
short 13:24	7:3 10:10 21:3	20:15 22:6,19	48:5 49:13	takes 119:19
shorten 63:16	28:3 34:5,25 40:5	28:5 35:21 74:16	summer 11:3	taking 14:22 19:23
shortly 38:11	40:8 60:7 71:3	82:6 104:22	Sunday 73:22 74:8	23:18 27:3
show 5:25 56:17	76:1178:297:4	started 6:8,20	supervised 21:12	talk 40:7 45:9 79:10
59:2 91:16 93:1	99:6 103:20	25:10 40:2	23:11	84:2 105:9 110:17
101:19	117:10	starting 26:3 42:6	supervising 46:10	113:3 118:19
11	sometime 12:12	starting 20:3 42:0 stat 87:3 88:2,3	52:17 67:16,20,24	talked 59:16 68:15
showing 60:8 shows 58:14,18	sometimes 53:7,22	89:9	68:9,18,25 89:19	74:5,23 80:22
93:3	71:2	state 1:19 3:8 13:1	91:7 99:18 100:15	82:11 96:4,19
1	1	1	1	
sick 110:24	somewhere 24:25	43:7 46:5,11 51:2	100:23 116:1	108:6 110:12
side 56:5 61:8 63:11	soon 84:24	74:24 90:13 122:3	supervision 23:8,14	112:12,16 115:6
64:14 84:16 87:12	sores 76:15	122:8,23	23:21,23 24:4,9	talking 13:7 28:15
sides 4:7	sorry 12:18 17:9,22	statement 34:22	24:14,18 69:2	31:12,13 32:19
sign 106:12	18:11 28:1 35:6	70:7 77:17 117:11	supervisor 112:20	38:11 54:21 56:1
Signature 120:14	35:17 39:21 45:24	station 99:4 111:7	112:22	69:15 87:9 112:8
significance 92:13	48:17 62:8 78:25	statistics 76:4	support 18:17	teacher 30:18
significant 94:16,19	80:25 81:22 82:9	statute 1:1648:25	supposed 67:15	teachers 29:3,23,25
signs 56:1172:23	83:13 120:3	stenotypy 122:11	101:25	teaching 30:15
81:5 103:17	sort 103:20	step 89:9	sure 4: 11 20:25	team 21:14
similar 117:18	sound 11:14	steps 115:17	27:2 31:3 32:13	telephone 107:8
simply 35:4	soup 62:23	stick 75:1	44:9 59:2 74:3,5	tell 3:20,22 6:29:25
since 6:13,17 7:12	source 61:25 62:4	sticker 5:18	80:19 83:8 95:9	10:15 12:18 13:24
22:22 23:2 29:19	sources 28:14	sticky 44:22	96:1298:23	21:16 24:21 31:15
34:8 37:14,15	speak 114:6	still 8:9 9:15 50:7	101:15 113:20	31:18,24 32:1,3
48:1,373:22	speaking 21:16	52:23,25 99:14	120:10	33:22 34:5,8,9,19
109:21,22 110:13	119:12	103:24 106:7	Surgeon 14:19	35:2 46:3 48:4
110:14,16 112:15	special 27:1352:7	stolen 9:22	surgeries 109:20	49:11 53:22 57:11
112:17	specialist 76:21	stopped 13:24 14:3	surgery 109:24	58:12 59:1,3,8,14
sit 11:25 34:1849:9	92:16	strain 4:13	surgical 15:4	61:1671:5,14,17
59:4	specialization 22:11	streptococcus	susceptible 76:9	71:18,25 72:4,6
sites 12:25	specialize 22:12	117:7	suspected 5:7,9	75:7 83:22 84:7,9
sitting 59:14	specialty 22:18	strike100:1108:5	suspended 51:18,24	84:1192:293:25
six 13:15 15:8 50:9	specific 28:10,18,25	110:11	swelling 77:10	95:14 96:7,12
50:12	84:10	Strongsville 117:20	switch 17:6 25:11	98:20,25 99:1,5
skin 73:3	specifically 28:15	117:23 118:5,9,12	sworn 3:4 121:18	101:21,24 105:1
Skylight 2:5	37:24 84:3	study 19:23 28:23	122:10	108:24
slipped 8:18	specified 122:14	studying 19:25	symptom 73:13	telling 86:5,10
Snow 1:21 118:5,5	specimen 93:20	stuff 40:12,23,25	78:15,20 81:2	tells 31:22
118:13	speed 56:18	41:5 57:24 104:17	symptoms 63:6,23	temperature 74:7
sole 8:16 10:3 14:3	spell 112:24	stumble 111:12	64:3 72:23 73:21	74:11 78:23 79:4
some 3:14 20:19	spend 16:1	subject 50:2	73:24 74:13 81:6	tten 58:22
		-		
L]				

Page 12

ſ		*	1	T
term 24:17	thought 45:1180:3	toward 13:22 15:17	29:1734:2435:1	4:15,216:24
terminated 18:20	81:21	77:6	37:24 40:12,13	15:15 18:15 22:16
20:12	three 9:416:8	Tower 2:5	44:3 63:1275:1	24:7,16 28:3
terms 7:21 19:3	41:19,25 57:6	tract 82:25	86:24 97:2 104:18	29:1834:7,24
21:7 22:3 24:8,8	74:6	train 45:10	106:1,2,8	38:15 40:12,14
26:6 54:20 57:23	throat 82:1 102:16	trained 72:23 76:22	Tuesday 74:8	90:19 91:1 97:3
58:24 59:17 60:6	102:19	103:14	Turakhia 112:22	99:11 104:18
61:6 62:16 63:12	through 8:15 9:16	training 12:2 17:15	113:1,3	106:2,8 110:3
64:14 65:10 68:11	11:21 12:2 16:1	17:18 25:23 26:5	turn 50:10	understanding
70:11 78:1 93:23	21:10 28:24 29:19	27:4,10,13 28:5	twice 12:9	18:15 81:19 89:16
114:24 115:4	32:2 33:11,17,25	28:12 31:7 33:12	two 9:4,11,12 10:4	101:23
test 10:25 11:18,19	42:7 46:20 53:17	33:18,25 63:3	13:18 18:17 19:16	underwent 110:3
11:19,20 12:1,16	53:18,18 66:22	81:13 116:7	20:2 26:17 27:4	unknown 65:14
12:23 100:12	81:14 91:17	transcribed 122:12	42:4 47:20 5 1:7	79:15,19 86:25
testify 119:5 122:10	106:13 121:3	transcript 121:2	65:7 88:3 92:11	114:10,18
testimony 60:16	throughout 12:25	transcription	two-page 56:22	unless 102:22
83:10 119:7,12	thru 91:13 123:7	122:12	two-year 15:2	unlicensed 103:18
122:11,12	time 4:7 7:14 9:18	transmetatarsal	type 20:19 21:2	unlikely 3:21
testing 16:23,25	11:1,11,21 12:10	110:8	22:13 25:23 43:17	unsuccessful 11:22
82:5	12:13 13:3,3 16:1	transpired 109:16	47:1 82:25 86:9	unsupervised 21:13
tests 80:21 102:16	17:25 19:23 25:19	treated 66:5 67:1	T-U-R-A-K-H-I-A	until 4:20 95:12
106:3 107:10	27:24 45:3 62:12	76:1 77:23 109:1	112:25	update 6:21,25 7:17
119:20	62:13,14 64:6	treatment 23:18,19	112.20	upper 43: 18
text 28:10	66:13 74:25 80:18	41:6 61:10 72:13	U	urinalysis 81:24
textbook 31:6	80:21 85:24 86:19	116:12,18	UA 88:11,20 102:20	100:11 102:10
textbooks 28:17	86:20,23 102:23	treatments 63:10	uh-huh 4:13 45:21	107:18 119:22
31:1332:4,10,22	105:20 106:7	trial 4:7	47:10 82:19 87:14	urinary 82:25
33:24 37:11 38:7	107:8 110:18,19	trick 4:4	106:17	urine 82:3,5,14,16
Thank 9:24 70:9	112:5,9,15 113:5	Tri-C 13:11 14:16	uh-ugh 4:14	94:12,23 95:11,16
Thanks 31:6 54:2	120:2 122:14	14:25 28:6,21,22	ulcer 60:5 67:2	96:8,22 99:13
their 76:17,18,25	times 4:24 25:1	30:15,19	72:25 73:2	use 31:6
76:25	62:1874:6	true 9:5,20 11:22	ulcers 72:8,14	used 28:11,17,19
thing 6:7 7:146:15	title 7:11	13:12 15:9 19:14	75:21 76:1,8	31:14,15 32:4,10
61:23 71:21 81:9	titles 28:25 33:23	21:14,20,23 22:1	ultimate 114:9	32:22 33:4 34:20
100:16,22 115:23	today 3:14 57:7,18	25:19 34:4 42:2,7	ultimately 4:6	34:23 46:25 95:5
things 24: 18 29: 14	115:7	53:19,25 54:1	unable 71:18	using 33:1
44:23 48:20 56:18	today's 38:18 41:8	55:2 58:25 60:1	unacceptable 89:18	usually 71:8 105:9
61:2 64:13 66:19	41:12	60:18,22,23 61:4	101:17	utilization 46:1,11
66:21 72:22 77:3	toe 67:2	61:14 62:7 63:6	unclear 3:19	48:2 49:2 5 1:1
88:2 92:6 103:2	toes 76:17,25	65:20,24,25 67:7	under 1:16 7:2,24	89:17 90:16
106:4	together 29:11,12	67:17,18 68:10,20	8:1 10:14 16:18	57.17 70.10
think 16:3 18:14	98:25	68:21,24 72:25	16:19 19:3,13	V
30:25 31:2,21	told 8:4 15:22 28:2	79:21 80:1 81:6	23:7,14,20,22	vaguely 53:6,9
32:3,6 44:7 62:11	40:4 54:8 57:18	81:11 83:20 85:10	24:3,9,18 30:11	various 26:6 58:14
82:15 83:15 89:4	58:13 59:21 75:6	85:13 86:11,12	43:7 47:5 48:24	58:18 65:19
93:11 102:22	82:2,10 84:6,12	90:1,8,20 91:4,9	49:2 50:2 65:6	vascular 72:18
111:20 112:7	85:6,17 89:7	91:18 100:24	69:1,16 77:5	vascular 72.18 verbal 105:3
116:4 117:14	103:15 105:4	101:7 122:12	85:14 89:25 90:8	verbally 4:12
118:25	109:9 112:6,18	truth 122:10,10,10	90:16 101:16	very 9:7 11:14 77:6
thinking 31:20	113:15 114:25	try 3:24 22:10	107:16 122:16	94:15,18 105:22
	115:15 114:25	27:23 47:23 56:18	1	106:3
80:18,20		79:13	undergraduate 14:23	viewed 85:3
third 42:11 though 19:8 24:3	top 8:2 99:9 totally 9:5	trying 15:14,15	underneath 38:21	violation 89:24 90:5
76:4 91:2	totally 9:3 tough 16:7	16:2 18:15 24:7	understand 3:23	91:6
/0.491.2	"tougii 10,7	10.2 10.13 24.7	unuel stally 3.23	71.0

1 			3	1
Virginia 117:1	61:9 64:9,13	work 6:5,19 7:7	87:23 89:5 100:4	112:18 113:25
virus 81:19,22	71:12 72:17 79:10	10:5 16:24 19:16	110:10,12,17	114:4 118:24
82:10,24	79:1887:692:7	20:1 22:19 23:6	111:22 112:4,19	119:16,22
visit 39:16,19 43:4	96:1 98:13 101:16	25:7 26:22 27:14	Yang's 69:4 84:17	
43:5 54:6 56:1,20	104:13 108:21	28:6 39:13 45:5	99:17 100:14	2
56:22 60:7,13,14	113:11 118:19,23	46:10 81:14,25	yeah 8:19 11:3	2 41:22 42:12 68:15
60:18,22 61:17	well-worded 30:24	82:13,16 88:8,20	14:13 111:14	96:4 108:22 109:2
65:4,8,9,11 66:15	went 13:4 14:16	88:24 89:8,12,14	year 7:24 12:9 14:2	112:10 123:5
69:10,15 107:19	15:7 16:9 80:21	92:17 95:5 96:14	23:2 25:2 51:11	2:25 97:5
112:18 115:4	97:13 103:1	96:18 102:9	51:14	2:45 86:22 102:24
119:23	107:21 112:1	103:24 107:17.21	yearly 5 1:3	2000 51:11
visits 59:17,25 60:9	117:19	103:24 107:17,21	years 9:11,12 16:9	2000 51.11 2001 1:12 121:19
61:1,14,24 62:4,7	were 5:7,8,9 6:21	116:8	26:17 27:5 51:7	122:19
62:1565:20	6:25 9:14,19 11:1	worked 6:14 17:4		2002 51:14
		17:23 22:23 26:8	yesterday 107:2	
vital 56:11 103:17	11:9,21 13:21		Z	2004 122:24
Vivian 1:17 3:25 4:12 32:18 122:8	14:22 15:10,12,17 15:21 17:14 18:7	46:15 52:12,16	zero 53:8	2047 95:8 216-241-2600 2:7
	1	Workers 23:7	zero 55:6	
122:22	18:16,20,25 19:25	working 6:12 13:21	\$	216-687-1311 2:14
voluntarily 18:5	22:5 25:2,5 26:15	22:25 25:3,5		22nd 122:19
vs 1:6	28:21 29:7 32:17	33:21 52:13 69:1	\$150 8:14	25 97:5
W	32:19 33:11,17,21	69:12 110:25	1	261 96: 10
	33:24 34:9,13	113:5	$\left \frac{1}{151500} \right $	27 56:19 57:12 58:6
wait 4:20 12:8	51:8 52:13,17	worried 113:18	1 5:17,22 6:2 7:1	59:12,19 64:22
57:25	59:9 61:14 70:10	worry 113:13,16	13:11 121:3 123:4	27th 55:2,15,17
waiting 12:7 111:6	72:573:2175:2	wouldn't 22:17	1:30 120:13	56:22 58:11,21
waived 120:14	82:12,13 86:17	89:6 100:15,22	1091:13,1797:1	59:5,22 60:22
wallet 9:22	91:13 92:3 93:2,9	wound 105:15	98:21 106:15	65:4
want 10:10 17:11	93:10,24 95:16	write 42: 15 44:23	123:7	28 122:17
31:23 37:1 38:15	96:21 100:11	68:3 71:2 103:9	10:30 1:22	
39:7,11,14,22	102:15 104:11,14	106:12	10:50 95:12,17	3
44:7 49:10 80:17	104:21 105:3	written 1 1:19,20	100 26:16 27:4	3 45:11,15,19 46:24
81:3,20	108:9,19 109:9	43:3,8 65:13 68:7	75:23,24	123:6
wanted 14:1 16:10	112:14 113:18	68:8 70:21 74:13	1000 94: 11,22 96:9	3:30 103:1
28:23 32:24 89:7	115:5 117:15	87:21,24 104:11	101 74:7,8	3:7 123:3
106:4 113:21	123:7	104:14,21 105:2	11 55:16 58:22	30 60:4,13,18 64:24
wants 107:5	weren't 18:17 20:12	117:9	1132:12	3592 97:1099:4
wasn't 5:2 6:19	47:23 105:2	wrote 42:13 65:16	121:12	
20:1 59:5 60:25	WHEREOF 122:18	68:16 70:3 88:7	120 121:3	4
71:3 98:13 113:13	while 32:17 33:11	96:1 103:10 109:2	12301 1:21	4 42:5 43:4 45:6
117:5	33:16,24 99:13	119:8	1526 93:6	55:1,11 56:4
way 22:6 51:21,25	111:6		1527 93:7	58:10 59:6,9,11
53:9 54:15 59:23	whole 55:3,13,14	<u> </u>	1999 7:12,19 37:15	59:15 60:12,17
59:25 61:2,3 63:9	57:14 122:10	x-ray 81:23 84:23	42:5 43:4,4,8 45:6	61:17 62:2 64:1
67:5 77:1	wide 5:8	85:3,4,16,21 86:3	54:19 55:12,16	65:9 66:14,23
WBC 91:25 92:14	wind 5:1	86:4 87:1,688:24	56:4,20 58:11,22	67:9,12,20 68:6
week 44:4	witness 1:15 3:1	89:5,8 102:3,5	59:5,6,9,11,12,15	68:19,23 69:2,11
weekend 113:4	19:11 48:15 50:4	x-rays 88:8,15	59:19,22 60:4,13	69:13,15 70:5,11
weeks 17:5,6	62:8 65:5 83:12		64:1 68:6,19,23	70:14,23 71:6
well 3:15 4:11 10:4	122:18	Y	69:2 70:14,23	72:2 73:21,25
15:10 22:19 23:22	witnesses 53:22	Yang 69:3,6,8,10	71:7 73:25 80:7	77:1780:7,11
24:16 26:16 29:13	wondering 15:16	69:23 70:3 83:18	80:11 99:13 100:3	83:16 91:13,17,17
39:13 40:22 42:22	words 12:1 13:21	83:22 84:4,19,25	100:12 102:1,2,10	91:20 92:23 95:25
43:7 53:10 55:3,5	20:9 71:15 84:8	85:4,15,17,23	102:21 103:5	96:10,20,21 100:3
55:9,15 56:17	112:16	86:5,8,16 87:12	109:8,21 110:18	100:11,22 101:6
				·
L				

[
$\begin{array}{ c c c c c c c c c c c c c c c c c c c$	70:5,1172:2 77:1791:2195:2 95:12,25101:6 108:7,11,18 112:15115:4 116:25119:2		
6 694:10 6th 116:25 660 2:5			
7 7 50:11,13,17 95:1 95:14,19 75 94:23			
8 8 95:15 122:24			
4 9 97:1,2,20 98:21 98:22 99:1 91:13 123:7 95 28:24			
96 17:2,10 97 12:12 17:11,17 17:19,22 28:24 98 10:25 12:11 51:9 51:10			
99 6:13,14 9:17 20:8 25:9,21,25 41:2,7 55:1,2 58:6 58:10 60:17,22			
61:17 62:2 64:22 65:9 66:23 67:10 67:12,20 69:11,15			