

#593

COURT OF COMMON PLEAS  
CUYAHOGA COUNTY

ELLIS BROWN, et al.,  
  
Plaintiffs,  
  
vs.  
  
WILLOW PARK CONVALESCENT AND  
REHABILITATION CENTER,  
INC., etc., et al.,  
  
Defendants.

Case No. 325024  
Judge Celebrezze, Jr.

ORIGINAL

- - -

Transcript of videotaped deposition of MARK  
FRANKEL, M.D., Expert Witness herein, called by the  
Plaintiff as upon cross-examination, pursuant to Notice  
of Counsel, pursuant to the Ohio Rules of Civil  
Procedure, before Loretta Krumheuer, a Registered  
Professional Reporter and Notary Public within and for  
the State of Ohio on Friday, September 25, 1998, at  
Lutheran Medical Center, 1730 West 25th Street,  
Cleveland, Ohio, commencing at 10:30 a.m. and  
concluding at 11:50 a.m.

- - -

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PROCEEDINGS

MARK FRANKEL, M.D.,

Expert Witness herein, called by the Plaintiffs  
as upon cross-examination, having been first duly  
sworn, as hereinafter certified, **was** examined and  
testified as follows:

- - -

MS. DIXON:

Good morning,

Dr. Frankel. As you learned off the record, my name is  
Debra Dixon. I'm one of the attorneys representing the  
Plaintiffs in this case.

- - -

CROSS-EXAMINATION OF MARK FRANKEL, M.D.

BY MS. DIXON:

Q. Can I **ask** you to please state your full name,  
spell your last name and give your professional address  
for the record.

A. Mark Frankel. F-R-A-N-K-E-E. 1730 West 25th  
Street, Cleveland, Ohio 44113.

Q. Dr. Frankel, in order to expedite things -- and I  
assure you, my goal **is** not to keep you here for the  
majority of the day by any stretch of the  
imagination -- I've been provided a **copy** of your  
Curriculum Vitae. **If** I could ask you to take **a** quick  
look at that document and tell me whether or not that

1 is substantially correct and updated, and if there are  
2 outstanding items that you believe are relevant to this  
3 particular case, if you can please tell me what they  
4 would be?

5 A. Yes. This is, this is correct,

6 Q. There are no additional continuing education  
7 seminars or courses that you may have taken that you  
8 believe are relevant to the facts and circumstances of  
9 this Ellis Brown matter, correct?

10 A. I haven't listed any continuing medical education  
11 courses. I don't do that on a CV.

12 Q. Okay.

13 A. I've taken numerous ones and in the process of  
14 giving one on October the 10th, but I don't list those  
15 kinds of things. I mean, I do that kind of thing all  
16 the time.

17 Q. Okay. And what type of continuing education  
18 seminar are you preparing to give on October the 10th?

19 A. That's entitled: Depression in the elderly.

20 Q. And who, who is the audience for that CLE -- or,  
21 I'm sorry --

22 A. Psychiatrists and primary care physicians,

23 Q. Have you prepared written materials in  
24 anticipation of that?

25 A. I'm in the process of doing that.

Q. Okay Mr. Rankel, I don't mean to get too far off the beaten path, but let me cover a few preliminary issues with you, if I could. I'm certain you've had your deposition taken before, correct?

A. Yes.

Q. You understand that if at any point in time you don't understand a question I've asked, you're unclear as to where I'm going, please ask me to clarify the question. If you answer, I'll assume that you understood the question and your answer is truthful and correct?

A. Correct.

Q. And you understand you need to answer orally, correct?

A. Correct.

Q. And if at any point in time you receive a page or need a break, please let me know and we'll go off the record and deal with those issues as they come up.

Doctor, let me ask you what preparation you've done in anticipation of this deposition this morning?

A. I reviewed my report.

Q. That's it, correct?

A. I've spoken to Miss Manway.

Q. And for approximately how long?

A. Fifteen minutes.

1 Q. Okay. I'm going to refer you to your report  
2 dated June 29, 1998, and in the first paragraph you  
3 identify a variety of records that you reviewed to  
4 assist you in preparing your report, correct?

5 A. Correct.

6 Q. Are there any documents that you reviewed in  
7 preparing your report that are not identified in the  
8 first paragraph of your June 29th correspondence?

9 A. I believe that I received a letter from  
10 Miss Manway, and that was the only other thing that I,  
11 that I took a look at.

12 Q. Okay. And just for clarification purposes, other  
13 than the deposition of Ellis Brown, you have not  
14 reviewed the depositions of any employees or agents of  
15 Willow Park, correct?

16 A. No. That's correct.

17 Q. And since preparing your report on June 29th of  
18 1998, have you reviewed any additional documents?

19 A. No.

20 Q. You referred earlier to a piece of correspondence  
21 from Miss Manway, correct?

22 A. (Nodding head).

23 Q. Have you received more than one piece of  
24 correspondence?

25 A. Not to my recollection.

1 Q. Now, you may or may not be aware there are more  
2 than -- there's more than one Defense attorney in the  
3 case. Miss Manway is one attorney for the Defendants.  
4 There is also an attorney, Aric Martin, and an attorney  
5 for Thomas Conway, Rose Patti. Have you received  
6 correspondence from any of those attorneys?

7 A. No, I haven't.

8 Q. And with respect to your correspondence dated  
9 June 29, 1998, is it your understanding that you are  
10 espousing, or opining, on behalf of Willow Park?

11 A. Yes.

12 Q. And does -- you are not rendering opinions on  
13 behalf of Tom Conroy personally?

14 MS. MANWAY: I'll interject  
15 here. The Doctor's report is submitted on behalf of  
16 all Defendants.

17 MS. DIXON: Okay.

18 BY MR. DIXON:

19 Q. And since June 29, 1998, are there any additional  
20 opinions that you hold in this case?

21 A. No.

22 Q. I will let you know that there is an issue with  
23 respect to attorney correspondence in this case. Other  
24 than that, is there any portion of your file that has  
25 been removed?

1 A. No.

2 Q. Let me ask you, without asking you to divulge the  
3 contents, did part of Miss Manway's correspondence  
4 include a summary of the facts of this case? And you  
5 can feel free to refer to it if you want.

6 A. I don't have that. I believe that it did.

7 Q. Okay, Let's move on to your -- you've already  
8 identified that your Curriculum Vitae is up to 'date,  
9 correct?

10 A. Correct.

11 Q. Can you identify, for purposes of the record,  
12 your current job description or job responsibilities?

13 A. I'm the chairman of the Department of Psychiatry,  
14 Fairview Health System. And my practice, I'm the  
15 director of Transitions Senior Mental Health Service.  
16 And, basically, my primary area of practice is  
17 geriatric psychiatry.

18 Q. And does that, generally speaking, deal with  
19 inpatient psychiatric patients who are of the geriatric  
20 population?

21 A. A considerable portion of my practice does  
22 consist of that.

23 Q. And when you say a considerable portion of your  
24 practice, can you quantify that in terms of percentages  
25 for me?

1 A. In terms of inpatient geriatric psychiatry or --

2 Q. If you can give me both, both inpatient and  
3 outpatient?

4 A. I would say of my clinical activity, 80 percent  
5 of the time is geriatric psychiatry, and probably half  
6 of that, 50 to 60 percent of that, is inpatient.

7 Q. And for clarification purposes, when you say  
8 inpatient, you mean here at a more acute --

9 A. Here at Lutheran.

10 Q. An acute facility, as the premises of a nursing  
11 home?

12 A, I do consultations at nursing homes, also, but I  
13 was referring to inpatient here at the hospital.

14 Q. Now, the consults that you do in nursing home  
15 facilities, is that done on a referral basis or are you  
16 actually a medical director?

17 A. It's a referral basis. I'm a consultant,

18 Q. And would those be consultants for private  
19 patients, correct?

20 A, Yes. I'm consulted by the patients' attending  
21 physician at the nursing home.

22 Q. And in conjunction with those consultations, do  
23 you actually visit or treat patients that are nursing  
24 home residents?

25 A. I go to the nursing home and **see** the patients



1       there.

2       Q.       And currently what percentage of your time is  
3       actually spent on premises at nursing home facilities?

4       A.       I would say a little under 10 percent.

5       Q.       And for what period of time has that been true,  
6       that approximately 10 percent of your time is spent on  
7       premises at nursing home facilities?

8       A.       I would say since 1991.

9       Q.       Would **it** be fair, then, to say that during that  
10      period of time, from 1991 through the present date,  
11      when approximately 10 percent of your time has been  
12      spent in nursing home facilities, that you would see  
13      the patients periodically as opposed to on a daily  
14      basis?

15      A.       Oh, yes.

16      Q.       And those periodic visits, would those be once a  
17      week or once every two weeks?

18      A.       More like once a month or less often, depending  
19      on the need.

20      Q.       And, again, I'm not looking to put words in your  
21      mouth, but just based on my experience, **I'm** assuming  
22      that your role **is** to assist in managing patients'  
23      behaviors and/or their medication regimen, correct?

24      A.       That would be correct,

25      Q.       And at some level, then, given the once-a-month

increments that you just refer me to, that that would  
be somewhat of a supervisory role?

A. A consultative role.

Q. Does that also involve patient interviews?

A. Yes.

Q. And does it extend as far as actually providing  
psychiatric therapy other than drug therapy for those  
patients?

A. When required it does.

Q. And just so that you and I are on the same page,  
I'm referring to patient interviews, psychiatric  
therapy where you would have a dialogue with the  
patient?

A. Where applicable.

Q. Okay. And would you agree with me that that is,  
at least as far as nursing home population goes, the  
least percentage of your time, the actual dialogue  
therapy with patients, as opposed to the consultations?

A. Well, the consultation requires interviewing the  
patients, but if you're talking about psychotherapy --

Q. Yes.

A. -- with the patients, is that's what you're  
referring to, yes, I would agree with that. That's the  
least percentage of the time. That's rarely applicable  
to a nursing home patient.

1 Q. Okay. Now, with respect to your responsibilities  
2 here at Lutheran, or within that --

3 Am Right.

4 Q. -- the Fairview Medical Group, whose name has  
5 changed numerous times, would you agree that a certain  
6 percentage of the inpatient geriatric population that  
7 you treat is here to regulate behavior and/or  
8 medication issues?

9 A. I would agree with that.

10 Q. And are -- is it fair, then, to say that at least  
11 a certain percentage of those patients are here  
12 inpatient from a nursing home facility to get those  
13 issues under control?

14 A. I would agree with that.

15 Q. Now, with respect to Mr. Brown, you're aware, I  
16 green that you are aware from your report, that he was  
17 a post CVA/dementia patient, correct?

18 A. Correct.

19 Q. And based on your experience within the nursing  
20 home population, that's not an unusual patient to be  
21 placed in a nursing home facility, correct?

22 Am I would agree with that.

23 Q. And would you agree with me that a nursing home  
24 has an obligation to fully evaluate a patient prior to  
25 accepting him or her for admission?

1 A. It depends on how you, how you -- what you mean  
2 by "fully evaluate."

3 Q. Let me re -- let me rephrase that question.  
4 Would you agree with me that a nursing home facility  
5 has an obligation to fully evaluate a patient prior to  
6 admission to determine whether or not that home is an  
7 appropriate facility for the patient to be placed?

8 A. Again, it depends on what you mean by "fully  
9 evaluate." Nursing homes should try to determine  
10 whether the patient is appropriate for them.

11 Q. In the event that a facility has determined that  
12 a patient is an appropriate -- appropriate for that --  
13 for admission to that facility, would you then agree  
14 that the nursing home has an absolute obligation to do  
15 everything within its power to provide appropriate  
16 medical care for that patient?

17 A. I would agree with that.

18 Q. And if a nursing home facility believes that they  
19 are not able to provide appropriate care and treatment  
20 and supervision for that patient, they should not  
21 accept the admission?

22 A. If they know that ahead of time that they're not  
23 going to be able to manage the case, then most often  
24 they would not accept the patient.

25 Q. And, conversely, if it becomes clear to the

1 nursing home facility during the patient's admission  
2 that it may, the resident may, not be appropriate for  
3 the facility, would you agree they have a duty to find  
4 an alternative setting for that resident?

5 A. That can be very difficult for nursing homes to  
6 do, in my experience. I mean, often they would like to  
7 move patients to other facilities, but it's, it's -- it  
8 can be a very difficult thing to do.

9 Q. Separate from the logistic problems that may or  
10 may not accompany those transfers or changes in a  
11 facility, you would agree that a nursing home facility  
12 has an ongoing obligation to evaluate whether or not  
13 this patient is appropriate for that setting, correct?

14 A. I would.

15 Q. You have a copy of your report in front of you,  
16 correct?

17 A. (Nodding head).

18 Q. We've talked about the first paragraph on page 1  
19 where you identify the documents that you reviewed in  
20 preparing your opinions.

21 A. Okay.

22 Q. Would you agree that the second paragraph of  
23 page 1 simply gives a more detailed history of  
24 patient -- a more detailed patient history prior to the  
25 time that he arrived at the Willow Park facility?

1 A. Yes.

2 Q. I'll ask you to turn to page 2 of your report,  
3 And the initial portion of the first paragraph states:  
4 "On 11-28-96, Mr. Brown was readmitted to Meridia  
5 Southpointe through their emergency room. He  
6 apparently had returned home following his discharge  
7 from the MetroHealth rehabilitation unit. He was  
8 brought to the hospital, according to the discharge  
9 summary, because he had become violent and that a  
10 family member reported that he was looking for a gun  
11 and stated that he was going to kill himself. The  
12 diagnosis was delirium secondary to a cerebrovascular  
13 accident."

14 The next sentence says: "The admission history  
15 and physical exam noted that he had been on Ativan,  
16 1 milligram, PO, qbs, and PRN, agitation."

17 A. I assume that the medication -- I'm sorry. I  
18 assume that was medication that was being used at home  
19 prior to his admission to the hospital.

20 Q. There is nothing in the medical records to  
21 suggest that Mr. Brown had been receiving Ativan prior  
22 to that admission, correct?

23 A. That's, that's a question.

24 Q. Okay.

25 A. You're just not certain.

1 Q. You're asking me that as a question?

2 A. Yes. I don't recall.

3 Q. That paragraph goes on to say that he was  
4 followed by his attending physician, he was seen by a  
5 neurological consultant. The CT scan of the brain was  
6 repeated and it showed the right hemispheric stroke,  
7 and that a psychiatric consultation by Dr. Victoroff  
8 was done. Ultimately, he was discharged from that  
9 facility on 12-4-96. He was sent to the Willow Park  
10 facility for ongoing rehab, correct?

11 A. Right.

12 Q. And the purpose of that paragraph was, again,  
13 just to regurgitate the underlying facts and  
14 circumstances of --

15 A. Of that admission to Southpointe. Right.

16 Q. -- the admission. Okay.

17 Now, you'll agree with me that Mr. Brown's  
18 initial date of admission to Willow Park was 12-4-96,  
19 correct?

20 A. I'm assuming; yeah. That's what it says. I must  
21 have gotten that from the medical record.

22 Q. Okay. And would you agree with me that he was  
23 admitted to Willow Park as a post CVA/dementia patient  
24 for generalized rehabilitation?

25 A. I would; yeah. That's my recollection.

1 Q. Okay. And that Mr. Will -- I'm sorry. Mr. Brown  
2 remained at Willow Park from 12-6 -- I'm sorry,  
3 12-4-96 through 12-16-96, correct?

4 A. Apparently. Yes.

5 Q. And that on 12-16-96, he was admitted to the  
6 psych unit of Marymount Hospital, correct?

7 A. Okay.

8 Q. would you agree with me that the purpose of that  
9 admit to the Marymount psych unit was to better control  
10 Mr. Brown's behavior and to regulate his medications?

11 A. Yes.

12 Q. And that during the 12 days that Mr. Brown spent  
13 at Willow Park between 12-4 and 12-16-96, he was  
14 experiencing a considerable degree of cognitive  
15 impairment and some rather sporadic behavioral  
16 problems?

17 A. Yes.

18 Q. And, in fact, the nurses' notes noted the  
19 confusion that he **was** experiencing and that he was  
20 having difficulty following simple commands, correct?

21 A. Yes.

22 Q. Now, we've already established the fact that when  
23 Mr. Brown was at the Marymount psychiatric facility  
24 beginning on 12-16-96, the goal of that admission was  
25 to regulate his behavior as well as his medications,



1 correct?

2 A. Um-hum. Yes.

3 Q. Would you agree with me that it's not unusual for  
4 a post CVA patient, particularly one with some  
5 dementia, to have behavioral problems?

6 A. That's not unusual.

7 Q. And it's likewise not unusual for that type of a  
8 patient to need some assistance in regulating their  
9 medications, correct?

10 A. That's correct.

11 Q. Also, I believe you even alluded in your report  
12 later on to the fact that, as I understand it, in the  
13 geriatric population, oftentimes medication regulation  
14 is done on a trial and error basis, correct?

15 A. Correct.

16 Q. And would you agree with me that a more acute  
17 facility, such as a hospital or a psychiatric unit, may  
18 be -- is a preferable setting to do that medication  
19 regulation with this type of a patient?

20 A. It certain -- it can be.

21 Q. Do you have an opinion as to whether or not that  
22 was a more appropriate setting for this medication  
23 behavior regulation with Mr. Brown?

24 A. For this period of time?

25 Q. Yes.

1 A. 12-4 to 12-16, it would seem to me that that was  
2 an appropriate admission, and management at Marymount  
3 was appropriate.

4 Q. In the course of your opinions, have you drawn  
5 any conclusions as to whether or not, and, again,  
6 directing your attention to the timeframe of 12-4-96  
7 through 12-16-96, as to whether or not the -- whether  
8 or not Willow Park properly assessed Mr. Brown?

9 A. From what I recall from the record, I see no  
10 problem in their management of Mr. Brown during --  
11 well, he was there from 12-4 to 12-16. That's right.  
12 I saw no problem in their management or assessment of  
13 him during that period of time.

14 Q. And, likewise, you **saw** no problem with their  
15 treatment of his condition during that time, correct?

16 A. No. I mean, that seemed appropriate to me.

17 Q. **As** you sit here today, do you have a recollection  
18 **as** to whether or not there were any signs that  
19 indicated to you, as a psychiatrist, that Mr. Brown,  
20 again, between 12-4 and 12-16-96, was not an  
21 appropriate resident for the Willow Park facility?

22 A. No. **No.** I'm not -- no, I don't.

23 Q. Again, we determined that on 12-16-96 Mr. Brown  
24 was admitted to Marymount?

25 A. Correct.

1 Q. And **is** it likewise your understanding that  
2 Dr. Ganchorre was, was his treating psychiatrist?

3 A. She appeared to be the attending psychiatrist;  
4 that's correct.

5 Q. Do you have any dispute as to the condition that  
6 Dr. Ganchorre described on admission to Marymount, and,  
7 specifically, that Mr. Brown was disoriented,  
8 incoherent, and belligerent?

9 A. No.

10 Q. We've talked about the fact that in the elderly  
11 population medication regulation is oftentimes done on  
12 **a** trial and error basis, correct?

13 A. Yes.

14 Q. I'm assuming you didn't have any issue with the  
15 combinations of medications that Dr. Ganchorre was  
16 attempting to use with Mr. Brown during that admission,  
17 correct?

18 A. Correct,

19 Q. And would you agree with me that each and every  
20 combination of medication is not appropriate for each  
21 and every patient that comes through the psychiatric  
22 unit, correct?

23 A. Sure.

24 Q. And you're aware of the fact that **a** patient may  
25 have, what is commonly referred to as, idiosyncratic

1 reactions to medications, correct?

2 A. Yes,

3 Q. would you agree that increased agitation may be a  
4 sign of such an idiosyncratic response?

5 A. Well, it could be a sign of an idiosyncratic  
6 response. It could be a sign that the patient's not  
7 responding. It could be just the patient getting  
8 worse, so it's very difficult to determine that.  
9 Especially on, one, if it's -- if you're referring to  
10 one specific event.

11 Q. Okay .

12 A. If there's a person, it might make it easier to  
13 determine.

14 Q. So if a patient had been given medication on  
15 multiple occasions, and shortly after receiving that  
16 medication became increasingly agitated, that would be  
17 an important finding?

18 A. On each occasion, yes, that would be something  
19 that would be an appropriate observation.

20 Q. Would it also be important for you, as a treating  
21 psychiatrist, to know that in the absence of a  
22 medication a patient to be less agitated, calm, have  
23 better cognitive function?

24 A. I'm not sure exactly what you mean? I mean, if  
25 you're -- does that imply that giving the medication is

1 making them worse, or that that's -- there is no need  
2 for them to be on it in the first place?

3 Q. No. I'm not suggesting they need to be on any  
4 medication at all. We've talked about the fact that  
5 medication in the population is a trial and error  
6 situation, correct?

7 A. Yes.

8 Q. And you, as a psychiatrist, routinely alter and  
9 re-evaluate patients' medication, correct?

10 A. Correct.

11 Q. And we've talked about the fact that if you were  
12 to have given, or noted, in a patient several instances  
13 of increased agitation after administering that  
14 medication, that would be a sign to you that that may  
15 not be an appropriate medication for the patient,  
16 correct?

17 A. It may not be; correct.

18 Q. May not be. And my question is: Is the converse  
19 of that true? That in a situation where you're  
20 observing a patient and you have given him or her a  
21 medication where you believe they may have been  
22 increasingly agitated after it, in the absence of that  
23 medication if the patient did not become agitated, is  
24 that a significant finding for you?

25 A. I'm still not sure I understand what you're

1 asking? If the -- you're saying where the medication  
2 wears off, the patient gets better?

3 Q. If you, for example, chose to give them an  
4 alternative therapy after observing several instances  
5 of agitation --

6 A. Okay, So you give a drug, a patient gets  
7 agitated?

8 Q. Right.

9 A. You stop that and change to a different drug?

10 Q. And the patient is not agitated?

11 A. Doesn't get agitated, then --

12 Q. My question is: Is that a significant finding  
13 for you, that, perhaps, medication number two is more  
14 appropriate?

15 A. Yes.

16 Q. And, in that event, would you, as a treating  
17 physician, be reluctant to give the patient medication  
18 one again if there was a reasonable alternative that,  
19 that did not create the agitation?

20 A. Yes.

21 Q. And would you also agree that agitation certainly  
22 adds to a behavioral problem case?

23 A. Yes.

24 Q. So it's important for the treating psychiatrist  
25 to use his or her best judgment in prescribing

1 medication that keeps agitation to a minimum, correct?

2 A. Of course.

3 Q. Let me digress for just a moment off of your  
4 report.

5 A. Okay.

6 Q. Just in general terms, can you explain to me what  
7 the importance of charting medication is?

8 A. Are you talking from the nurses' standpoint or  
9 the physicians' standpoint?

10 Q. I certainly understand that the nurses physically  
11 administer the medication. Would you agree that the  
12 chart is the best source of the medications that were  
13 ordered, as well as the medications that a patient  
14 actually received?

15 A. Well, the chart would be the, really the, only  
16 way that you could tell whether the patient got the  
17 medication or not and what was ordered.

18 Q. And would you --

19 A. I can't think of any other way that you would  
20 know that, you know, after the fact.

21 Q. Would you agree that you, as the physician,  
22 should be able to rely on the chart, that if it says  
23 that the patient received medication, they did, in  
24 fact, receive medication? And, conversely, if it  
25 indicates medication that was ordered was not received,

1 the patient did not receive it?

2 A. Yes.. In other words, the medication was ordered  
3 and it was not, the order --

4 Q. Given as directed? For example, if you had  
5 order --

6 A. Yes. Give me an example.

7 Q. You had received medication number one at noon  
8 each day. If you opened up the chart and there was no  
9 indication the medication was given at noon, you would  
10 have no reason to indicate that it had been given?

11 A. Yes. A specific medication sheet should be  
12 signed off. It may not be noted in the nursing notes,  
13 but there should be a place in the medical records  
14 where every administered medication is given.

15 Q. In your role here at Lutheran in dealing with  
16 these geriatric patients who may, in fact, go back to a  
17 nursing home facility, correct?

18 A. Yes.

19 Q. When you prepare a discharge summary, transfer  
20 summary, is it your full expectation that the orders  
21 are followed through at the nursing home facility?

22 A. You need to make a differentiation between a  
23 discharge summary and a transfer.

24 Q. Let me ask you a predicate question to that. I  
25 think it may clear things up.



1           As it relates to the Willow Park facility, did  
2 you receive any -- and, again, just for  
3 clarification -- any copy of their policy and/or  
4 procedure manual?

5       A,     No, I didn't.

6       Q.     So you are not aware as to what documents were  
7 received on transport as to Mr. Brown between --

8       A,     I would -- go on. I'm sorry,

9       Q.     -- between Marymount back to the Willow Park  
10 facility?

11      A,     The only assumption that I can make is that they  
12 received the transfer summary. I assumed that, because  
13 that's something -- to my knowledge, a nursing home  
14 won't accept a patient without the transfer summary.

15      Q.     In the event that more information had been  
16 provided on transfer in addition to the transfer  
17 summary, would you agree that a, that a nursing home  
18 facility has an obligation to review all of those  
19 documents, medical records?

20      A,     Can you be a little more specific about what  
21 you're referring to?

22      Q.     Sure. And I apologize for the lack of clarity.  
23 You've referred to a transfer summary. And certainly  
24 there's a transfer summary encompassed in these  
25 records?

1 A, Um-hum.

2 Q. My question is: If there were additional medical  
3 records in addition to the transfer summary --

4 A. Such as?

5 Q. Such as also a discharge summary or separate  
6 medication order, would you expect the nursing home  
7 facility to review those documents on intake?

8 MS. MANWAY: Are you familiar  
9 with nursing home procedure in that regard?

10 A. No, Really I'm not. I'm not familiar with -- I  
11 know that they use, to my knowledge they use, the  
12 transfer summary as their initial order. Most nursing  
13 homes will just accept that as written and transfer  
14 those to the patient's chart and use those as their  
15 admission orders, There is, there are, one or two  
16 nursing homes in the community that actually call to  
17 verify the order with the physician, but that's very,  
18 very unusual. Most nursing homes accept that. So I  
19 really am not familiar with the procedures of the  
20 nursing home in that regard.

21 Q. And, more specifically, you do not have any  
22 working knowledge, **as** you sit here today, as to what  
23 documents were transferred with Mr. Brown, correct?

24 A, That's correct, I made an assumption in that  
25 regard that the transfer summary went with him. And

1 the reason I made that is that, in my experience,  
2 nursing homes won't accept a patient without that  
3 document.

4 Q. And my second -- my follow-up question to that  
5 is: Since you haven't reviewed any deposition  
6 testimony in this case, you don't know what documents  
7 were reviewed by the intake nurse on readmission?

8 A. No, I don't,

9 Q. Correct?

10 A. That's correct.

11 Q. would you agree with me that whatever were  
12 received with that patient, if the nurse had testified  
13 that he or she had reviewed all of those documents,  
14 they would have an obligation to carefully and  
15 accurately transcribe those into the nursing home  
16 record?

17 A. If they reviewed **all** the documents?

18 Q. Yes.

19 A. Again, what -- I'm not -- if you could clarify  
20 this for me a bit. What are you looking for aside from  
21 the orders that are on the transfer summary? What  
22 else?

23 Q. If a discharge summary had also accompanied the  
24 patient?

25 A. Hospital discharge summary?

1 Q. Yes

2 A. That's -- to my -- in my experience, that rarely,  
3 if ever, happens, because that's not prepared until  
4 after the patient leaves the hospital.

5 Q. Doctor, that's not the question, though. My  
6 question was if **it** accompanied the patient?

7 A. If **it** accompanied the patient, I would assume  
8 that they would read through **it**.

9 Q. would you agree that if there was any conflict  
10 within the documents, the nurse doing that intake has  
11 an obligation to obtain clarification from the  
12 physician?

13 A. Yes.

14 Can I clarify?

15 Q. Sure,

16 A. If I can add to that, if I -- my opinion would be  
17 that that's primarily the obligation of the attending  
18 physician at the nursing home to review the transfer  
19 summary if that were to arrive. I mean, the nursing --  
20 again, my experience is the nurses look at the transfer  
21 summary, take the orders off that, and the, the actual  
22 narrative summary is generally reviewed by the --  
23 prepared for the purposes of the physician **for** review.

24 Q. But you don't know what the protocol **at** Willow  
25 Park **was**, correct?

1 A. I have no idea what it is. Yeah.

2 Q. You have an understanding that during Mr. Brown's  
3 admission to Marymount between 12-16 and 12-20 of 1996,  
4 Ativan was discontinued, correct?

5 A. I need to refer to this for a moment.

6 Q. Please. Feel free to refer to that or your file.  
7 Sure.

8 A. Right. I said that on page 3, the Ativan was  
9 discontinued later on his day of admission.

10 Q. And do you know what the basis for the  
11 discontinuation for the Ativan was?

12 A. I couldn't find that in the, in the medical  
13 record of the, of the admission, actually,

14 Q. Would you agree that during, over Mr. Brown's  
15 four-day stay at Marymount he became calmer and less  
16 agitated?

17 A. Yes.

18 Q. That did not change his mental status as far as  
19 confusion, though, correct?

20 A. Right. That's correct. Oh, it **says** here that,  
21 in Dr. Gancchore's discharge summary, there's a  
22 statement that she felt that the Ativan and Haldol  
23 produced an idiosyncratic reaction in the patient. I  
24 went on to state that I didn't find anything in the  
25 progress notes that would have substantiated that it

1 made him worse.

2 Q. Do you have any reason to disbelieve  
3 Dr. Gancchore's impressions, or question her  
4 impressions, given that she was the one who treated  
5 that patient on-site between 12-16-96 and 12-20-96?

6 A. Well, all -- I mean, all I know is that I didn't  
7 see anything in the chart that substantiated what her  
8 impression was in her discharge summary, which wasn't  
9 prepared until months after the admission,

10 Q. Um-hum. Now, you go on in that paragraph to  
11 identify the transfer summary, also known as the  
12 discharge plan of care and treatment, which accompanies  
13 the patient and serves as the initial admission orders  
14 from the patient to the nursing home does not indicate  
15 anywhere that Ativan should not be used, correct?

16 A. Yes.

17 Q. Can you review in your records and pull out what  
18 you understand to be the transfer summary.

19 MS. MANWAY: Let me see if I can  
20 help you with it.

21 A. This is the Meridia initial admission. This is  
22 the, this is 1-1 at Huron. Is this it? This looks  
23 like it right here. Do you want to see it?

24 Q. Yes. Please.

25 A. (Handing).

1 Q. And you've just handed me a two-page document,  
2 correct?

3 A. Correct.

4 MS. DIXON: Would you mark that  
5 one, please.

6 (A document was marked for identification as  
7 Plaintiffs' Exhibit 1.)

8 BY MS. DIXON:

9 Q. Dr. Frankel, I'm going to hand you back what's  
10 been marked Plaintiffs' Exhibit 1. Actually, so  
11 there's not a confusion, can I put that on the back?

12 Am I correct in assuming the document that's been  
13 now marked as Exhibit 1 has been provided to you by  
14 opposing counsel, Miss Manway?

15 A, Yes.

16 Q. And you understand that to be the actual transfer  
17 summary --

18 A. A copy of it.

19 Q. A copy, I'm sorry. I didn't mean to suggest the  
20 original. Transfer summary that relates to Ellis Brown  
21 on his readmission to Willow Park after his stay at  
22 Marymount, correct?

23 A. Yes.

24 Q. And, to the best of your knowledge, have you been  
25 provided any other copy of the transfer summary related

1 to Mr. Brown?

2 A. No, I haven't.

3 Q. Okay. If, in fact, there had been another copy  
4 that was -- had different orders on it, would that  
5 change your opinion?

6 MS. MANWAY: Do you understand  
7 the question?

8 A. No. You mean the transfer summary?

9 Q. Yes. With a different set of orders, that may  
10 affect your opinions in this case, correct?

11 A. Well, if there's a different transfer summary,  
12 it's conceivable it might. I don't know.

13 Q. Okay..

14 (A document was marked for identification as  
15 Plaintiffs' Exhibit 2.)

16 BY MS. DIXON:

17 Q. Dr. Frankel, I'm going to hand you what's been  
18 marked Exhibit Number 2, and I'll make the  
19 representation to you, this is a photocopy of the  
20 original that was obtained at the Willow Park facility  
21 during depositions that were taken previously in this  
22 case.

23 MS. MANWAY: I just want to  
24 clarify something: There were the two copies of the  
25 discharge summary taken from the Willow Park records.



1 This is a second copy.

2 MS. DIXON: Let me -- you  
3 know --

4 MS. MANWAY: You represented it  
5 was the original.

6 MS. DIXON: No. Let me -- let  
7 me make my record the way I'd like to.

8 BY MS. DIXON:

9 Q. What I said on the record, this is a photocopy of  
10 an original that was obtained from Willow Park on a day  
11 that we were at the facility taking other depositions.  
12 And, Dr. Frankel, I just want to be clear, the document  
13 you have in front of you, Exhibit Number 1, was the  
14 only transfer summary that you have been provided by  
15 opposing counsel, correct?

16 MS. MANWAY: Have you looked  
17 through the Willow Park records to determine whether or  
18 not there's another --

19 MS. DIXON: Miss Manway, you  
20 know, we have this problem. Speaking objections are  
21 not appropriate. If you have an objection, state it in  
22 a one-word reason and move on. I'll not tolerate  
23 prompting a witness or cluing to him what his answers  
24 should be.

25

1 BY MS. DIXON:

2 Q. Dr. Frankel, the question is: Is the document  
3 you have in front of you, to the best of your  
4 knowledge, the only transfer summary that you've been  
5 provided by opposing counsel?

6 A. To my recollection -- I could review this. Would  
7 you like me to look through this?

8 Q. Actually, let me ask the question a little  
9 differently. It will move things along. Is this the  
10 only transfer summary that you rendered your opinions  
11 based on? The only document identified, as you  
12 understood to be, a transfer summary that you relied  
13 upon in rendering your opinions?

14 A. (Nodding head).

15 Q. The answer's yes?

16 A. Yes.

17 Q. Now, let me hand you what's been marked Exhibit  
18 Number 2, and, as I explained to you earlier, is a  
19 photocopy of an original that was obtained as part of  
20 the Willow Park chart. Can you take a look at the  
21 document.

22 A, Yes.

23 Q. And would you agree with me that that document  
24 marked Plaintiffs' Exhibit 2 clearly indicates, "Do not  
25 give Ativan at any time?"

1 A. Well, there's a statement there, and you have  
2 that highlighted.

3 Q. I just did that for your benefit, Doctor.

4 A. Right. Actually, my -- this looks like the exact  
5 same thing with this added to it.

6 Q. Um-hum.

7 A. It looks like the same transfer summary with that  
8 added to it.

9 Q. And assuming my representations to be correct,  
10 that Exhibit Number 2 is a photocopy of an original  
11 document contained in Mr. Brown's Willow Park chart,  
12 would you agree with me that the facility was clearly  
13 on notice that this patient was not to receive Ativan  
14 upon readmission to Willow Park on 12-20-96?

15 A. Well, that's what it states right here. To my  
16 recollection now, I, I think I've seen this before. I  
17 believe that I've seen this before.

18 Q. And when would that have been, Doctor?

19 A. It probably is in this packet of material.

20 Q. And how then is it that you came to the  
21 conclusion to rely upon Exhibit Number 1 as opposed to  
22 Exhibit Number 2, which clearly indicates Mr. Brown  
23 should not receive Ativan at any time?

24 A. Can I take a look through this to make sure that  
25 it's in there?

1 Q. Please, feel free.

2 A, Something brings that to mind, but,

3 MS. MANWAY: You may want to  
4 refer to your report, because I think you mention **it**  
5 in there.

6 THE WITNESS: I don't see that I  
7 mentioned **it** in the report, I don't -- is this the  
8 entire Marymount?

9 MS. MANWAY: I'm certain that I  
10 gave **it** to you.

11 THE WITNESS: Well, the only  
12 response I can give you is I can't -- I don't see **it** in  
13 here,

14 MS. MANWAY: Here **it** is,

15 THE WITNESS: Oh, there **it** is.

16 MS. MANWAY: Okay.

17 BY MS. DIXON:

18 Q. So we've established you've been provided a  
19 photocopy?

20 A. I was. I guess the assumption I made was that  
21 since these two are identical, that **it's** absent in one  
22 and in the other, that **it** was added at a later date and  
23 there was no date added to this to indicate when **it** was  
24 there.

25 Q. But since there's no date, we don't know that **it**

1 Q. Please, feel free,

2 A. Something brings that to mind, but,

3 MS. MANWAY: You may want to  
4 refer to your report, because I think you mention it  
5 in there.

6 THE WITNESS: I don't see that I  
7 mentioned it in the report, I don't -- is this the  
8 entire Marymount?

9 MS. MANWAY: I'm certain that I  
10 gave it to you.

11 THE WITNESS: Well, the only  
12 response I can give you is I can't -- I don't see it in  
13 here.

14 MS. MANWAY: Here it is,

15 THE WITNESS: Oh, there it is.

16 MS. MANWAY: Okay.

17 BY MS. DIXON:

18 Q. So we've established you've been provided a  
19 photocopy?

20 A, I was. I guess the assumption I made was that  
21 since these two are identical, that it's absent in one  
22 and in the other, that it was added at a later date and  
23 there was no date added to this to indicate when it was  
24 there,

25 Q. But since there's no date, we don't know that it

1       wasn't contemporaneous, correct?

2       A.       Correct .

3       Q.       Would you agree with me that you then made a  
4       decision to rely on the transfer summary in rendering  
5       your opinions that did not contain the language, "Do  
6       not give Ativan at any time," as opposed to the  
7       transfer summary that indicated -- that did have that  
8       indication?

9       A.       That would be correct. It was, to my perusal of  
10      this, led me to believe that that was the original.  
11      That that was added. That not having it dated --  
12      normally when you add anything to a transfer summary,  
13      in order to validate, you have to date it. That was  
14      not dated. I assumed that somehow it was added later.  
15      I relied on this one as, as the accurate transfer  
16      summary from the facility. I based my -- that, my  
17      statement in my report, on this transfer summary.

18      Q.       Okay. Now, Dr. Frankel, let me ask you, in the  
19      event that there is an -- let me rephrase that.

20              In the event the transfer summary indicating --  
21      as indicated in Plaintiffs' Exhibit 2, "Do not give  
22      Ativan at any time," accompanied Mr. Brown on his  
23      readmit to Willow Park facility, would you agree with  
24      me that the facility was on notice this patient was not  
25      to receive Ativan?

1 A. Yes.

2 Q. And would you then agree with me that  
3 administering Mr. Brown Ativan would be a breach of the  
4 standard of care?

5 A. I wouldn't necessarily agree with that.

6 Q. And how would you come to that conclusion?

7 A. The conclusion that I came to, in terms of  
8 reviewing the record, was that I saw no indication that  
9 the Ativan increased his agitation,

10 Q. Would you then agree with me that a patient who  
11 required being placed in full leather restraints was  
12 having a significant episode of agitation?

13 A. Yes.

14 Q. And would you agree with me that if a patient had  
15 agitation to that level that required full leather  
16 restraints after receiving a medication, that would be  
17 an extremely significant finding, correct?

18 A. That the administration of the medication  
19 produced that behavior?

20 Q. Um-hum.

21 A. If you could -- you know, if there was a cause  
22 and effect relationship; yes. There might not  
23 necessarily be, but if there was, I would agree.

24 Q. Would you agree, at a minimum, that might make a  
25 psychiatrist that's responsible for treating the

1 patient at least suspicious about the appropriateness  
2 of that medication?

3 A. Certainly.

4 Q. As I understood your testimony a few moments ago,  
5 the reason you're not clear as to whether or not  
6 actually administering the Ativan, even in the face of  
7 the "do not give Ativan" order, is a breach of the  
8 standard of care because there is nothing that you  
9 found within the Marymount records to suggest he was  
10 having an adverse reaction to the medication, correct?

11 A. Rights. Yeah. Exactly. But people -- I'm not  
12 quite sure what you mean by "standard of care?"

13 Q. Well, you've given depositions before, correct?

14 A. (Nodding head).

15 Q. And you have rendered opinions in other  
16 malpractice-type matters, correct?

17 A. (Nodding head).

18 Q. You need to answer orally.

19 A. Yes.

20 Q. Okay. And within the context of those types of  
21 actions, would I be correct in assuming you have  
22 wrestled with, or dealt with, an issue known as what is  
23 the standard of care?

24 A. Yes. But I'm not, not familiar with it for,  
25 particularly for, a nursing home.



1 Q. Okay. So, as I understand this testimony, you  
2 are not rendering opinions in this case as to what is  
3 or is not appropriate as to the standard of care within  
4 a nursing home setting?

5 A. Can you, can you clarify that for me?

6 Q. Certainly. Doctor, within the confines of your  
7 five-page report, are you rendering opinions as to  
8 whether or not the standard of care received by  
9 Mr. Brown was appropriate?

10 A. Yes.

11 Q. You are giving standard of care testimony?

12 A. Yes.

13 Q. Correct?

14 A. Yes.

15 Q. And my question to you is: We were discussing  
16 whether or not giving Mr. Brown Ativan on his  
17 readmission to Willow Park, assuming for purposes of  
18 the question that the transfer summary included "Do not  
19 give Ativan at any time," was a breach of the standard  
20 of care, and I believe you said you can't quite answer  
21 that because there was nothing in the Marymount record  
22 that would have suggested he was having an  
23 idiosyncratic, or an adverse, reaction to Ativan,  
24 correct?

25 A. Correct. Let me, let me clarify my answer. If

1       that's -- if that appears on the transfer summary, "do  
2       not give Ativan," it should not be given.

3       Q.       Okay. And in the event that it did appear on --  
4       the words as identified as Plaintiffs' Exhibit 2  
5       appeared on the transfer summary, "Do not give Ativan,"  
6       and the nursing home facility, through its agents or  
7       employees, then gave Ativan, that would be a breach of  
8       the standard of care, correct?

9       A.       I guess that it would.

10      Q.       And any wavering, if you will, as to the standard  
11      of care and the Ativan administration, on your part,  
12      relates back to the fact you aren't able to identify  
13      any adverse reaction, or idiosyncratic reaction, with  
14      the Ativan as it relates to Mr. Brown, correct?

15      A,       That would be correct.

16      Q.       Would you agree with me, then, if there had been  
17      a documented idiosyncratic, or adverse, reaction to  
18      Ativan within the Marymount record, that may, in fact,  
19      influence the opinions that you've rendered in this  
20      case, correct?

21      A.       Yes.

22      Q.       Okay.

23               (A document was marked for identification as  
24               Plaintiffs' Exhibit 3.)

25      BY MS. DIXON:

1 Q. Dr. Frankel, I'm going to hand you what I've  
2 marked as Plaintiffs' Exhibit 3, which is a page from  
3 the Marymount record. For your convenience I have  
4 highlighted relevant portions. If you note on  
5 12-16-96, at approximately 7:15 p.m., would you agree  
6 with me that Mr. Brown received a dosage of Ativan?

7 A. I'm sorry. I was looking at this and didn't hear  
8 you.

9 Q. No problem. Let me repeat the question.

10 I'd just indicated that I'd handed you a copy of  
11 a page of Mr. Brown's medical record from Marymount --

12 A. Right.

13 Q. -- that's been marked as Plaintiffs' Exhibit 3.  
14 I asked you to direct your attention to 12-16-96, which  
15 that's part of that record, the 7:15 entry.

16 A. Right. 1915.

17 Q. Okay. And would you agree with me that at the  
18 time of that entry, or somewhat contemporaneous to  
19 that, Mr. Brown received a dosage of Ativan, correct?

20 A. Yes.

21 Q. Would you agree, likewise, that shortly  
22 thereafter Mr. Brown became agitated to the point that  
23 he required full leather restraints?

24 A. No.

25 Q. You wouldn't?

1 A. No .

2 Q. Can you explain that?

3 A. I can. He was given -- he was obviously agitated  
4 and given the Ativan, according to my interpretation of  
5 this statement. He was given the Ativan and put right  
6 into restraints as part of the same actual treatment  
7 protocol. That's very commonly done. Medicated and  
8 then put in restraints. So I wouldn't assume by  
9 reading this that the Ativan had anything to do with  
10 his agitation.

11 The way I interpret this is he was agitated, he  
12 was medicated and put in restraints, 30 minutes later  
13 he was given Haldol because he was still agitated.  
14 That would be my interpretation of this.

15 Q. When he was given the Haldol he was still in  
16 leather restraints, correct?

17 A. Correct .

18 Q. Would you -- if your interpretation of that entry  
19 was not correct, would you agree that Dr. Gancchore may  
20 have some suspicion, if not a reasonable belief, that  
21 Mr. Brown may be having an idiosyncratic reaction?

22 A. You would have to ask Dr. Gancchore that.

23 Q. And just so that I have some clarification to  
24 your role here --

25 A. Go ahead.

1 Q. You're not looking -- you're not looking to look  
2 over Dr. Gancchore's shoulders and say that her  
3 medication evaluation of Mr. Brown, or her observations  
4 of Mr. Brown, while an inpatient were not accurate,  
5 correct?

6 A. It does not appear as if she observed that. I  
7 mean, those are nursing notes. My, my interpretation  
8 of that is that Dr. Gancchore was not present at the  
9 time that medication was administered or Mr. Brown was  
10 put in restraints.

11 Q. But you don't know what opportunity she may have  
12 had to discuss his condition with the nursing staff or  
13 make observations of her own, correct?

14 A. I don't, but normally, in a hospital setting, the  
15 nursing notes would indicate that the doctor called or  
16 that the doctor actually saw the patient, and that,  
17 that didn't appear to be present in that note. But I'm  
18 not trying to look over her shoulders or be critical of  
19 her management of the case,

20 Q. Okay. Now, within the nursing home population,  
21 would you agree with me that if a patient is admitted  
22 to a -- as a resident to a nursing home facility and  
23 shortly thereafter develops incontinence either of  
24 bowel or bladder, that that's a sign of deteriorating  
25 status?

1 A, It might be.

2 Q. That would be an important information for you as  
3 a psychiatrist, correct?

4 A, Yes.

5 Q. would you agree with me that a nursing home has a  
6 duty to develop a care plan as to incontinence for that  
7 patient?

8 A. Yes.

9 Q. would you also agree with me that determining the  
10 source of that incontinence is critical for the welfare  
11 of the patient, as well as the treatment of that  
12 patient?

13 A, That sometimes is impossible to do. You know,  
14 the most extensive kind of workup.

15 Q. Would you agree --

16 A. But you should attempt to do it.

17 Q. That there is an attempt?

18 A. You should attempt to do that.

19 Q. Is there anywhere in the Willow Park records, and  
20 directing your attention to the admission, the  
21 readmission on 12-20-96, to prepare a care plan for  
22 Mr. Brown as it relates to incontinence of bowel and  
23 bladder?

24 A, I don't recall.

25 Q. Okay. And, again, for clarification, are you

1 here to testify to the standard of care other than the  
2 drug therapy that Mr. Brown received while, while a  
3 patient at Willow Park?

4 A. I don't know,

5 Q. Do you have an opinion as to whether or not it is  
6 a breach of the standard of care for Willow Park to  
7 fail to develop a care plan as it relates to  
8 incontinence?

9 A. I'm not, I'm not sure. I don't -- I couldn't say  
10 absolutely.

11 Q. So you do not have an opinion as to whether or  
12 not failure to formulate a care plan as it relates to  
13 incontinence is a breach of the standard of care,  
14 correct?

15 A. That's -- I would say that's correct,, I'm -- my  
16 recollection is -- actually, I don't recollect that the  
17 incontinence was a long-term problem for him, but I may  
18 be incorrect about that.

19 It's been a long time since I reviewed these  
20 nursing home records, so I don't recall.

21 Q. But you have had a full opportunity, if you would  
22 have chosen, to review the records before your  
23 deposition today?

24 A, That's correct.

25 Q. And whether by direction from opposing counsel or

1 your own choice, you decided not to do that, correct?

2 A. My own choice,

3 Q. Now, Dr. Frankel, if it becomes clear to a

4 nursing home staff that a patient's condition is

5 deteriorating, they have an obligation to increase

6 their level of observation of that patient to ensure

7 that he is not a harm to himself or others?

8 A. Yes.

9 Q. Would you agree that a failure to increase that  
10 level of observation in a patient who is deteriorating  
11 is a breach of the standard of care?

12 A. I guess.

13 Q. Now, directing your attention to 12-27-96, when  
14 Mr. Brown was a patient at Willow Park, are you aware  
15 of the fact that there was a telephone order for  
16 Risperdal, .5 milligrams, PRN, in addition to his  
17 routine Risperdal that he was receiving twice daily?

18 A. Are you taking that from my report?

19 Q. No. I'm taking it right from the Willow Park  
20 records, Doctor.

21 A. Let me just review what I have here.

22 Q. Sure. Take your time.

23 A. No. I, I have no recollection of that. I mean,  
24 I'm not disputing it, but I don't have any recollection  
25 of it.



1 Q. Well, tell me --

2 A. Risperdal is a way used to decrease agitation in  
3 a patient. It's not effective on a PRN basis, in my  
4 view

5 Q. But in a patient who is already receiving it  
6 twice daily, if a patient is using it long term on a  
7 twice-daily basis, is that something that's used or  
8 generally accepted to control behavior?

9 A. On a two-times-a-day basis, over a length of  
10 time, yes, Risperdal can be a very effective drug for  
11 that.

12 Q. If that patient has increased problems with  
13 agitation, can additional doses of Risperdal --

14 A. In my opinion, Risperdal is not an effective drug  
15 on a PRN basis to control agitation.

16 Q. Are there other physicians, that you're aware of,  
17 or other schools of thought that you're aware of, that  
18 increasing Risperdal will decrease agitation?

19 A. Increase -- I didn't say -- increasing the  
20 standard, the regular dose of Risperdal over time might  
21 decrease agitation. There are people that believe that  
22 PRN doses of Risperdal are effective. I'm sure there  
23 are. I don't.

24 Q. In the event the physician didn't believe increased  
25 doses of Risperdal would decrease a patient's agitation

1 and the nursing staff received a phone order to give it  
2 PRN in addition to the twice-daily doses, would you  
3 agree that failure to give those doses, additional  
4 doses, would be a breach of the standard of care?

5 A. So that you're asking if, if the drug is ordered  
6 on a PRN basis --

7 Q. Um-hum.

8 A. -- and the patient is agitated and they don't get  
9 it?

10 Q. Right.

11 A. Okay., Again, that depends upon how you define  
12 "agitation." Whether the patient is unmanageable. It  
13 depends on the individual circumstances., I mean, you  
14 certainly -- it could be a breach of the standard of  
15 care, and it -- and, and it might not. Again,  
16 depending on the individual circumstances.

17 Q. Doctor, would you --

18 A. Because it's not a drug that's ordered on a  
19 regular basis. It's ordered as needed, and that  
20 interpretation of "as needed" is going to be made by  
21 the nursing staff rather than by a physician on-site.

22 Q. Dr. Frankel, would you agree that a nursing staff  
23 distributing medication that there **is** no current order  
24 in that patient's chart for would be a breach of the  
25 standard of care?

1 A. Yes.

2 Let me make sure I understand this: That the  
3 nursing staff gives a drug that's not ordered?

4 Q. Right. And then subsequently obtains an order,

5 A. (No response).

6 Q. Let me ask this question a little more cogently.  
7 I think it will help both of us.

8 A. Right.

9 Q. Would you agree with me that there are no  
10 circumstances where it is acceptable for nursing staff  
11 to take it upon themselves to give a patient  
12 prescription medication absent a physician's order?

13 A. I would agree with that.

14 Q. Would you likewise agree that the physician's  
15 order needs to either be given prior to or  
16 contemporaneously with administration of that  
17 medication?

18 A. I would agree with that.

19 Q. And that it would be a breach of the standard of  
20 care for a nursing staff to give medication absent a  
21 physician's order and then, subsequent to that  
22 administration, obtain a physician's order for that?

23 A. Have the physician write an order to cover that  
24 administration?

25 Q. Yes. Would you agree that's a breach of the

1 standard of care?

2 A. Yes.

3 Q. And if that were to have happened, that scenario  
4 that I just described, during the time that Mr. Brown  
5 was a patient at Willow Park, would you agree that the  
6 nursing home had fell beneath the standard of care?

7 A. Yes.

8 MS. DIXON: Do you mind if we  
9 go off the record for just a moment.

10 (Discussion had off the record.)

11 (A document was marked for identification as  
12 Plaintiffs' Exhibit 4.)

13 MS. DIXON: Dr. Frankel, I have  
14 a few follow ups, and we'll be done in about ten  
15 minutes.

16 THE WITNESS: Okay.

17 BY MS. DIXON:

18 Q. Would you agree that it's important to read the  
19 physicians' orders in conjunction with the transfer  
20 sheet?

21 A. Again, you have to --

22 Q. Assuming, assuming that those records came to the  
23 facility with the patient, you should read the --

24 A. Well, the transfer summary are the -- that really  
25 is the physician's orders.

1 Q. Um-hum. Have you had an opportunity to review  
2 the physician's orders as they relate to Mr. Brown's  
3 Marymount stay from 12-16 through 12-20-96?

4 MS. MANWAY: I think there's  
5 something in the air here. He's a little bit unclear  
6 what you're referring to when you say "physician's  
7 orders."

8 MS. DIXON: Miss Manway, if  
9 Dr. Frankel doesn't know what physician's orders are, I  
10 think we have bigger problems in this case.

11 BY MS. DIXON:

12 Q. Doctor, are you familiar with what I mean by  
13 "physician's orders?"

14 MS. MANWAY: Are you referring  
15 to the documents?

16 MS. DIXON: You know, you don't  
17 need to clarify. I'll handle my questions myself.

18 A. I assume I am -- the physician's orders are the  
19 orders the doctor writes when the patient's in the  
20 hospital.

21 Q. And they're maintained within the charts?

22 A. In the medical records; correct.

23 Q. And those are separate from nurse's notes? Those  
24 are the portions of the records the actual treating  
25 physician completes, correct?

1 A. Yeah. That's part of the ongoing medical record.  
2 That's the -- what the nurses need to use in order to,  
3 you know, order proper tests, medications, and so  
4 forth.

5 Q. Okay. Now, if you recall a little bit earlier we  
6 struggled through Plaintiff's Exhibit 1 and Plaintiffs'  
7 Exhibit 2, which were two separate copies --

8 A. Transfer summaries.

9 Q. -- of the transfer summaries. Right. One had an  
10 indication, "Do not give Ativan at any time"; one was  
11 silent on that, correct?

12 A. Correct.

13 Q. Let me hand you what I've had marked as  
14 Plaintiffs' Exhibit 4, which is, as I understand it,  
15 the physician's orders of Dr. Gancanore. I've  
16 highlighted a relevant portion for you. Can you review  
17 that and read into the record what the entry is?

18 A. All right. "Discharged today via ambulance back  
19 to Willow Park Nursing Home. Discharge instructions:  
20 Nursing home not to give Ativan. Note on transfer  
21 form. Risperdal 1 milligram, BID."

22 Q. Based on your review of this entry contained on  
23 Exhibit Number 4, would you agree that we don't have  
24 any reason to suspect Dr. Gancanore was not correct in  
25 her indication that 'Do not give Ativan' was indicated

1 on the transfer summary as noted on Plaintiffs' Exhibit  
2 Number 2?

3 A. You're asking me to make an assumption that I  
4 feel I have no ability to make.

5 Q. Well, you've made assumptions at it relates to  
6 the transfer sheet, that if it was not made  
7 contemporaneous there would be some date indication --  
8 or, there should have been a date indication and it was  
9 not made contemporaneous --

10 A, I would add -- I would add --

11 Q. Wouldn't you --

12 A. Where it says "noted on transfer forms" looks  
13 like it was added in afterwards8

14 Q. So we would have to have two documents that were  
15 supplemented post facto?

16 A, It seems to me what you need to do is ask  
17 Dr. Gancchore this question; not me. It is -- what  
18 seems to be on this -- again, you're asking For an  
19 opinion on a -- maybe a handwriting expert might offer  
20 a better opinion, It looks to me as if she's writing,  
21 "DC instructions: Nursing home not to give Ativan,"  
22 and then it adds in here separately, you know, squeezed  
23 in above that, "noted on transfer form."

24 So, I mean, that could just as easily have been  
25 added into that. I think that, that there is no way I

1 can accurately answer that question.

2 Q. Okay. So you wouldn't have an opinion one way or  
3 the other?

4 A. I would not render an opinion on that at all.

5 Q. Dr. Frankel, in your experience with the  
6 geriatric population, are you aware of urinary tract  
7 infections causing confusion?

8 A. Yes .

9 Q. And that's commonly known?

10 A. Common .

11 Q. Okay. Now, would you agree that Mr. Brown's  
12 mental status was markedly improved on his discharge  
13 from Marymount at the time of his readmit to Willow  
14 Park on 12-20-96?

15 A. It certainly appeared that way from the medical  
16 record, that his -- he was doing a lot better.

17 Q. And, in fact, Dr. Ganchorre, on her discharge  
18 summary, states, **quote**, "Patient's behavior had  
19 improved tremendously."

20 Do you need a copy to refer to? (Hanging).  
21 Correct?

22 A. I've got the same one here, but -- yeah.

23 Q. And would you, likewise, agree that during  
24 Mr. Brown's readmit to Willow Park, 12-20-96 through  
25 January 1 of '97, he **ex**perienced again a considerable



1 deterioration of his mental status?

2 A. Yes.

3 Q. Do you have an understanding of what Mr. Brown's  
4 current mental status is?

5 A. At the present time?

6 Q. Yes.

7 A. As we speak today?

8 Q. Yes.

9 A, I have no idea.

10 Q. And, likewise, you are not familiar with what his  
11 mental status was during his stay at the Fairfax  
12 Nursing Facility, correct? That was the new facility  
13 he was discharged to from Marymount the second time?

14 A. My only -- no. I really don't. I, I think I  
15 have some documents from a deposition that was taken of  
16 Mr. Brown, and that would only be from having looked at  
17 that. I have no idea how he's doing at the present  
18 time.

19 Q. Okay. And would you agree that a patient in a  
20 nursing home has the right to refuse medications?

21 A. It depends on the situation, again.

22 Q. Are you familiar with the Nursing Home Bill of  
23 Rights?

24 A. I'm somewhat familiar with it. It depends on  
25 whether the patient is deemed competent or not.

1       Are there any circumstances under which you can  
2       think of where it would be appropriate for a nursing --  
3       to use physical force to administer medications?

4       A.     Yes.

5       8.     Okay. Can you describe for me what those  
6       circumstances would be?

7       A.     Yes. A patient whose behavior is aggressive,  
8       destructive, possibly life-threatening to others or to  
9       himself, it might be necessary to forcibly administer  
10      medication.

11     Q.     Would there be any circumstances you can think of  
12     where it would be acceptable for a nurse to physically  
13     assault a patient?

14     A.     No.

15     Q.     In the event that Mr. Brown was, in fact,  
16     assaulted during his stay at Willow Park, you would  
17     agree that would be a gross breach of the standard of  
18     care, correct?

19     A.     Hypothetically, if he were assaulted, I would  
20     agree that that would be a gross breach of the standard  
21     of care.

22     Q.     And have you had an opportunity to review  
23     Mr. Brown's emergency room records for January the 1st  
24     of 1997?

25     A.     Yes, I have.

1 Q. And are you aware of the fact that the -- that  
2 that record indicates that Mr. Brown received a punch  
3 or a strike to his eye?

4 A. Well, I don't know that it said a punch. My  
5 recollection was that there was a contusion.

6 Q. And am I correct that you are not rendering any  
7 opinions in this case as to whether or not there was an  
8 assault on January 1st, '97, correct?

9 A. I would have no way of rendering an opinion  
10 regarding that.

11 a. And, again, just because I'm slightly confused as  
12 to what your role is going to be in this case, is the  
13 primary thrust of your opinions as it relates to the  
14 medication issues in this case as opposed to the  
15 standard of care, of overall care and treatment within  
16 the nursing home?

17 A. I would say primarily it's the medication  
18 management.

19 Secondly, I -- in reviewing the record, my  
20 recollection of reviewing the record and preparing this  
21 report, I didn't see any significant breach of care on  
22 the part of the nursing home in managing this very  
23 difficult patient.

24 Q. Okay. But nursing homes deal with difficult  
25 patients all the time, correct?

1 A. Some more difficult than others; correct.

2 Q. And now that we've had a full opportunity to  
3 review certain, what I consider, critical portions of  
4 this record, is there anything that you've seen or  
5 reviewed today that have changed any of the opinions  
6 that you've outlined in your June correspondence?

7 A. No.

8 Q. And the fact -- well, actually, Doctor, let's go  
9 back over the Ativan for just a moment, if we could,  
10 You stated earlier that you rendered your opinions  
11 based on the transfer summary that was silent as to "Do  
12 not give Ativan," correct?

13 A. Can you be specific on which opinion?

14 Q. Actually, let's deal with the exhibits. Let's  
15 look at Plaintiffs' Exhibit Number 1. It's a two-page  
16 document. Right here.

17 A. Right.

18 Q. As I understand **your** testimony, when you rendered  
19 your opinions in your correspondence dated June 29,  
20 1998, specifically when you stated that the, quote,  
21 "The transfer summary, also known as the discharge plan  
22 of care and treatment, which accompanied the --  
23 accompanies the patient and serves as the initial  
24 admission orders for the patient to the nursing home,  
25 does not indicate anywhere that Ativan should not be

1       used."

2       A.       That's correct.

3       Q.       You were relying on the document which we have  
4       identified as Plaintiffs' Exhibit 1, correct?

5       A.       That's correct. It was my assumption -- do you  
6       want me to go on?

7       Q.       Sure.

8       A.       It was my assumption that this document came from  
9       Marymount Hospital, and this was in the packet of  
10      material that was the Marymount admission. As you  
11      recall, we located this in the Willow Park records. So  
12      this was at Willow Park. This came from the hospital.  
13      I assumed that this is the accurate transfer summary  
14      since it was in the hospital portion of the medical  
15      records that I reviewed.

16      Q.       And in the event that assumption was in error,  
17      that may influence your opinion as to whether or not  
18      the standard of care was breached, correct?

19      A.       Hypothetically, if that was in error, then it  
20      might.

21      Q.       Just a moment, please.

22               Just a few follow-up questions, Doctor.

23      A.       Sure.

24      Q.       Would you agree with me that a nurse, at intake  
25      at a nursing home facility, has a duty to accurately

1 transfer the physician's orders that are contained on a  
2 transfer summary?

3 A. Yes.

4 Q. And in the event that that was not accurately  
5 transferred, that may be a breach of the standard of  
6 care, correct?

7 A. (Nodding head). Well, it's a breach of  
8 something. I'm not sure if it's standard of care, but  
9 certainly it's not a good thing.

10 Q. Now, other than Miss Manway's correspondence, has  
11 any portion or any documents been removed from your  
12 file here?

13 A. Not to my knowledge.

14 Q. And, just in narrative form, what is it that  
15 Miss Manway, or any other counsel for the Defendant,  
16 has told you about the facts or circumstances  
17 surrounding --

18 MS. MANWAY: Objection.

19 Q. -- surrounding this case?

20 MS. MANWAY: That correspondence  
21 is now the subject Of a pending motion before the  
22 Court.

23 MS. DIXON: I'm not asking  
24 about the correspondence.

25 MS. MANWAY: I'm --

1 MS. DIXON: I'm asking what you  
2 told him. Your communications with Dr. Frankel are not  
3 privileged.

4 MS. MANWAY: They're protected  
5 under the --

6 MS. DIXON: Mysterious  
7 Mitrovich motion that's pending.

8 BY MS. DIXON:

9 Q. Is there anything that's in Miss Manway's  
10 correspondence that you've relied upon in rendering  
11 your opinions?

12 A. No, there isn't.

13 Q. Is there any outside sources that you've gone to  
14 or reviewed in, in preparing your opinions? For  
15 example, any authoritative texts, things of that  
16 nature?

17 A. The BDR is the only thing I've looked at.

18 Q. Would you agree that the PDR does indicate that  
19 one of the potential side effects of Ativan is  
20 agitation?

21 A. Yes.

22 Q. Are you personally or professionally acquainted  
23 with Dr. Gancchore?

24 A. No, I'm not.

25 Q. Do you have an understanding of her reputation

1 within the psychiatric community?

2 A. No, I don't.

3 Q. Have you ever --

4 A. I've heard of her name, but I don't know her.

5 Q. Sure. Just a few general questions to complete  
6 the deposition.

7 Prior to the Ellis Brown matter, have you ever  
8 rendered opinions on behalf of any of the Defense  
9 counsel in this case, their clients or their law firms?

10 A. No. Not that I'm aware of.

11 Q. Sure.

12 A. Are they all from the same law firm? No.

93 Q. No?

14 A. No.

15 Q. And on approximately how many prior occasions  
16 have you rendered opinions in medical/legal matters?

17 A. When you say render an opinion, help me with  
18 that, what you mean by **that**.

19 Q. I think the stumbling block comes -- I'm  
20 assuming, because there may be files that you reviewed  
21 but you don't ultimately render opinions in?

22 A. Are you talking about -- an opinion would be  
23 just, just what **we're** doing today?

24 Q. Preparing a letter?

25 A. Preparing a letter? I would say that in the



1 course of my entire practice, are we talking about  
2 civil litigation?

3 Q. Yes.

4 A. Criminal defense?

5 Q. Civil litigation.

6 A. Civil litigation, I can only think of two or  
7 three times I've ever done it. To be safe, because  
8 I've been in practice a long time, let's say I've done  
9 it five times.

10 Q. And have those been instances -- and I understand  
11 you're dealing with estimations, I'm not looking to --

12 A. Right. Yeah.

13 Q. -- corner you on that, do those involve issues  
14 involving geriatric patients, or psychiatric patients  
15 as a whole?

16 A. I would say that within the last year, this is  
17 the -- I've done one other on a geriatric case. Prior  
18 to that, it's been years since I've done any at all.  
19 Any at all.

20 Q. And in the event this case moves forward to trial  
21 on November 30th as scheduled, do you intend to testify  
22 live?

23 A. I'm sorry. What was the date of trial?

24 Q. I believe it's November the 30th.

25 MS. MANWAY: We haven't made a

1 decision about that yet, have you?

2 A. Yeah, I haven't even given that a bit of  
3 thought, to tell you the truth. Is there a way I can  
4 avoid testifying live?

5 Q. Tell her to write a check. Other than that, I  
6 don't know.

7 MS. DIXON: I appreciate your  
8 time. I don't have any further questions.

9 MS. PATTI: Would you mind if I  
10 ask one question about the last page of his report?

11 MS. DIXON: Sure. Sure. He's  
12 testifying on your behalf.

13 MS. PATTI: I know. Just to  
14 clarify something. It's just the last page,

15 - - -

16 DIRECT EXAMINATION OF MARK FRANKEL, M.D.

17 BY MS. PATTI:

18 **a.** Dr. Frankel, will you please look at the last  
19 page of your report?

20 A. Yeah,

21 Q. And the very -- the first sentence there. I just  
22 wanted to clarify, because Miss Dixon had asked you a  
23 question about the incident. You said you couldn't  
24 comment on that, but you had made some type of comments  
25 on that. Would you tell us what that is?

1 A. Yeah. I would say that I don't think you can  
2 rely on the description given by this individual  
3 because of his level of impairment. I mean, you would  
4 need some other kind of -- some observation of the  
5 event by a third party in order to really understand  
6 what occurred that day. That's all I meant.

7 MS. PATTI: Thank you,  
8 Dr. Frankel.

9 MS. DIXON: Actually, that  
10 brings up a follow-up question.

11 - - -

12 RECROSS-EXAMINATION OF MARK FRANKEL, M.D.

13 BY MS. DIXON:

14 Q. In the event that there had been some  
15 corroboration by a third party, would that make you  
16 more or less likely to believe the patient's version?

17 A. Well, I mean, it would depend on, you know, the  
18 third party and what they said and how they described  
19 it. But certainly -- I mean, you know, it would seem  
20 to me that, that that's what you would certainly need  
21 in order to determine what went on in that event.

22 NS. DIXON: Okay, Thank you.

23 A. That episode.

24 MS. DIXON: Thank you.

25 - - -