#### March 11, 2004

### SUSAN CABUYADOA Hatfield v. Parma Comm. Gen. Hosp.

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	Page 1		Page 3
1	IN THE COURT OF COMMON PLEAS	1	SUSAN CABUYADOA, of lawful age, called for
2	OF CUYAHOGA COUNTY, OHIO	2	examination, as provided by the Ohio Rules of
3		3	Civil Procedure, being by me first duly sworn,
4	JESSE HATFIELD, et al.	4	as hereinafter certified, deposed and said as
5	Plaintiffs,	5	follows:
6	·	6	EXAMINATION OF SUSAN CABUYADOA
E		7	
7	PARMA COMMUNITY GENERAL		BY MS. TRESL:
8	HOSPITAL, et al.,	8	Q. Susan, we met just now. May I call
9	Defendants.	9	you Susan? Is that okay?
10		10	A. That's correct.
11	DEPOSITION OF SUSAN CABUYADOA	11	Q. Please feel free to call me Jackie,
12	Thursday, March 11, 2004	12	okay.
13		13	I assume you've not had your
14	Deposition of SUSAN CABUYADOA, a	14	deposition taken before; would that be correct?
15	Witness herein, called by the Plaintiffs for	15	A. That's correct.
16	examination under the statute, taken before me,	16	Q. I assume that your good attorney
17	Karen M. Patterson, a Registered Merit Reporter	17	went through some ground rules, but I'll just
18	and Notary Public in and for the State of Ohio,	18	mention two things. If you don't understand
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19	pursuant to notice of counsel, at the offices of	19	something I've asked you, will you stop and tell
20	Parma Community General Hospital, 7007 Powers	20	me that you don't understand?
21	Boulevard, Cleveland, Ohio, on the day and date	21	A. I will.
22	set forth above, at 9:25 o'clock a.m.	22	Q. If you answer, I'm going to assume
23		23	that you do understand; okay?
24		24	A. That's okay.
25		25	Q. I'm going to ask that you say yes or
	Deep 1		Dece (
1	Page 2	1	Page 4
1	APPEARANCES:	1	no, not nod or shake your head so that Karen,
2	APPEARANCES: On behalf of the Plaintiffs:	2	no, not nod or shake your head so that Karen, the court reporter, can get it down; okay?
2 3	APPEARANCES: On behalf of the Plaintiffs: Becker & Mishkind Co., L.P.A., by	2 3	no, not nod or shake your head so that Karen, the court reporter, can get it down; okay? A. Okay.
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2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	APPEARANCES: On behalf of the Plaintiffs: Becker & Mishkind Co., L.P.A., by JACQUELINE TRESL, ESQ. 660 Skylight Office Tower 1660 West Second Street Cleveland, Ohio 44113 (216) 241-2600 On behalf of the Defendant Parma Community General Hospital: Weston, Hurd, Fallon, Paisley & Howley, by DANIEL A. RICHARDS, ESQ. 2500 Terminal Tower 50 Public Square Cleveland, Ohio 44113	2 3 4 5 6 7 8 9 10 111 12 13 14 15 16 17 18 19 20 21 22 23	<ul> <li>no, not nod or shake your head so that Karen, the court reporter, can get it down; okay?</li> <li>A. Okay.</li> <li>Q. And, hopefully, that won't take too</li> <li>long. I thank you for coming in this morning.</li> <li>A. My pleasure.</li> <li>Q. You'll have to speak up just a</li> <li>little louder. My middle-aged ears aren't as</li> <li>good as they used to be.</li> <li>A. Okay.</li> <li>Q. For the record, would you state your</li> <li>name and address, please.</li> <li>A. My name is Susan Cabuyadao. I five</li> <li>at 2620 Snow Road, Parma, Ohio, 44134.</li> <li>Q. I assume you continue to work at</li> <li>Parma Hospital?</li> <li>A. That's correct.</li> <li>Q. Just tell me a little bit about how</li> <li>long you've been here at Parma Hospital.</li> <li>A. I will be on my 13th this year by</li> <li>July.</li> <li>Q. Do you work full time?</li> <li>A. Correct.</li> </ul>

1 (Pages 1 to 4)

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	Page 5		Page 7
1	Q. So at the time that Mr. Hatfield's	1	that, the school administered certification like
2	injury occurred, you were working night shift;	2	after graduation and we have a one-year
3	is that correct?	3	experience in the field of medical assisting or
4	A. That's correct.	4	phlebotomy, and I was able to register I
5	Q. And you said you work full time;	5	passed the registered test.
6	yes?	6	Then there was a certification test
7	A. Yes.	7	that was administered again all over, you know,
8	Q. Tell me how you became a	8	and I did take the test and I passed the test
		9	
9	phlebotomist, how you got this job, in terms of		again. So I'm a certified phlebotomist.
10	training, that sort of thing.	10	Q. Your duties here at Parma, do you
	A. I went to school downtown for	11	draw blood from the beginning of your shift to
12	medical assistant at Cleveland School of	12	the end of your shift, or do you have other
13	Medical/Dental Assistant.	13	duties besides drawing blood?
14	Q. Okay.	14	A. I have other duties, but just the
15	A. And I finished that in the year	15	paperwork. I do just sort those laboratory
16	1983, I believe. And after that, I worked at	16	reports that they generate after the day, and I
17	Plasma Alliance, which is located at West 25th.	17	just collect them together, I mean, bundle them,
18	I don't know exactly the address now. And we do	18	and that's it. Somebody picks them up from
19	plasma phoresis there, and I was phlebotomist.	19	floor-to-floor. The floor, they come and pick
20	I was full time then.	20	up their own copies, each floor.
21	I went to Cleveland Clinic, and I	21	Q. For today's deposition, other than
22		22	talking to Mr. Richards, what did you review?
23	Cleveland Clinic night shift, 11:00 to 7:30, and	23	Did you look at Mr. Hatfield's medical records?
24	I was full time for a good four years. I was	24	A. No.
25	getting tired of the long driving at night. I	25	Q. Did you look at anything that was
	getting theu of the long unving at hight.	25	Q. Did you look at anything that was
	Page 6	1	Deve
1		Ι.	Page 8
	was looking for closer to my house, and I was		generated from the lab about Mr. Hatfield?
2	able to get the chance to get to no. I have	2	A. No.
3	a part-time first. I was still full time at	3	Q. So for today's deposition, and I
4	Cleveland Clinic, and then I was able to get a	4	don't want to know what you discussed with Mr.
5	part-time job at St. Alexis at that time. Then	5	Richards, but the only thing you did for today's
6	we had a big layoff at St. Alexis. I was one of	6	deposition is talk to Mr. Richards; is that
7	them. I was laid off and I went looking for	7	correct?
8	a friend of mine was working at MetroHealth	8	A. Say it again, please.
9	System in the laboratory and she monitored, you	9	Q. For today's deposition, you did not
10	know, openings in there. With my	10	review any materials; is that correct?
11	experience, I was able to get a part-time then.	11	A. No.
12	Then I was working kind of part time	12	Q. Do you remember Mr. Hatfield?
13	both at St. Alexis and Metro. Then I became	13	A. I do not recall. I don't remember.
14	full time at Metro. Then I still did want part	14	Q. I want to just ask you about some
15	time, and I did come put in an application here	15	general principles and then we'll get into some
16	at Parma Hospital, and I was able to get into	16	specifics, okay.
17	Parma Hospital part time, still full time at	17	Tell me, first of all, what the
18	MetroHealth Hospital up to this time.	18	policy is at Parma in terms of the size of
19		10	
20	,. ,, ,		needle when you do phlebotomy.
	started here part time?	20	A. We are using only two sizes of
21	A. '91, I believe, '92.	21	needles. One for the adult that we that's
22	Q. Do you have any special	22	our standard, and that's, you know, mainly what
23	certification?	23	we use, the 21-gauge, one-and-one-fourth inches.
24	A. Yes. I did pass the international	24	Q. Okay.
25	phlebotomy, of phlebotomy science, but before	25	A. And for the difficult ones and the
		L	

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]	babies and little kids, we use the so-called	1	of Mr. Hatfield's injury in 2002; correct?
2	butterfly, which is the 23-gauge and	2	A. Correct.
3	three-and-a-quarter.	3	Q. Do you have a routine area of the
4	Q. Three-and-a-quarter?	4	body, the arm, presumably, that you usually use
5	A. Right.	5	to stick?
6	Q. Do you have on your tray any other	6	A. It's only the arm that we are
7	size needles for adults?	7	allowed, the arm and the hand, if we can't find
8	A. No, we don't. I don't.	8	any, and the antecubital. Then we attempt to
9	Q. Are there other size needles	9	look on the side, and if we still, we can't feel
10	available if you need them?	10	any, then we go on the hands because we also
11	A. No. That's all we used for	11	have veins in the hands, and that's when those
12	venipuncture.	12	smaller needle apply, if the veins are very
13	Q. So if you have a difficult stick	13	small.
14	A. Then I use the butterfly.	14	Q. If you see a patient, you're coming
15	Q. If you can't get it with the	15	to a patient, do you have a place that you
16	butterfly, what do you do?	16	routinely stick first in the arm? I'm saying
17	A. We have two chances to do the	17	
18	perform the venipuncture on a patient. We have	18	here, here, here, here, and for the record, I'm showing left of the antecubital, right of the
19	only two chances. If we failed one, we attempt	19	
20	to do one more time, and if we don't, that's it.	20	antecubital, upper arm, forearm veins.
21		4	A. Well, we generally, me, I'm I put
22	I will me, I will leave it to because I	21	the tourniquet on and I fish around, look
	don't have any help, I'm just by myself, I'll	22	around.
23	leave it to the nurse, and the nurse will have	23	Q. Did you say "fish" or "feel"?
	to decide if they really need that blood to be	24	A. Feel around, I should say.
25	drawn for that particular patient, and then the	25	Q. Did you say "fish"?
	Page 10		Page 12
1	house doctor does. Then there's we'll call	1	A. I misjudge slip of my tongue.
2	the doctor that's in-house to do their own	2	Q. But you did say "fish"?
3	procedure. I don't do after the second	3	A. Yes, I did.
4	attempt and I still fail, then I don't do it	4	Q. Thank you.
5	anymore. I will put it aside like I didn't get	5	A. I palpate everywhere and I decide
6	it, you know. I say I wasn't able to obtain the	6	which one I could comfortably, you know, perform
7	specimen.	7	the venipuncture. And then but tourniquet is
8	Q. Is there anywhere in your	8	out, and I release it, because, you know, we're
9	recordkeeping that it's reflected when you are	9	not supposed to keep the tourniquet for a long
10	not able to get the blood?	10	time. And I release the tourniquet and I try to
11	A. No. We just give it like what I	11	remember where I feel. That is before cleaning
	said, if I don't I fail the second time, I	12	the area. So I clean the area and I put back my
13	just leave to the floor that I wasn't able to	13	tourniquet, then put my gloves on, and then I
14	get it, and them to decide if, like, let the	14	kind of anchor where I feel the vein and then I
	house doctor, if they want to have it drawn or	15	perform the venipuncture.
	they wait for another shift or another time,	16	Q. Tell me just a little bit, for my
	there will be somebody that won't be me.	17	own information, your understanding of the
18	Q. So if a phlebotomist wants to use a	18	anatomy of the way the veins and the arteries
19	larger gauge needle, let's just say for whatever	19	lie there in the antecubital area.
	reason they believe they can hit a vein with a	20	A. Okay. We are our main target to
	larger gauge needle, is it possible to go	21	look at is where the antecubital is, and that's
18	somewhere in the lab and get a larger gauge, a	22	about it. That's how we can, you know that's
	20, an 18, and take it up to the floor?	23	how far we can only, you know, feel the veins.
24	A. No.	24	And if we don't feel that, and if we see some,
25	Q. And this was true back at the time	25	you know, a shadow of a vein over here on this
ll i		_0	you mony a shadow of a vem over here on ans

3 (Pages 9 to 12)

<b>[</b>		1	
	Page 13		Page 15
1 side, ther	we look in there. And if we don't,	1	Q. During your training, were you told
	we go lower and see if we can see a	2	the names at that time? Did you learn this is
	e, big ones over here on the hand or on	3	called the zebra vein, this is called the
11	of the hand over here, and that's	4	elephant vein? I'm just using silly words.
	w far we can only look for the veins	5	A. Okay.
6 for venip		6	Q. But was there a time when you knew
7 Q.		7	the names of the veins in the antecubital?
1 · · · · ·	uestion can you describe to me, give	8	A. Well, I can't recall it anymore.
	ames of, the veins that are in the	9	That's long from out of school.
1	al that you have your choice of.	10	Q. I understand you can't recall it.
	Well, they are the so-called	11	
1	MR. RICHARDS: I'll just put an	12	But was that something you were taught A. Yes.
11		1	
A ,	there, but you can go ahead and	13	Q the names of the veins?
14 answer, S		14	A. Yes.
	We don't have any, you know,	15	Q. I guess I'm tying it into what Mr.
	vein we don't look around, like we	16	Richards said. Now, bringing it back to today,
	veins that are shallow, and that's what	17	your testimony today is that there are more than
	that's where we perform the	18	one antecubital vein in this area that you have
19 venipunci		19	a choice of?
20 Q.	I guess my question is, though, what	20	A. Right.
	ne of those veins in terms of this one	21	Q. And I don't want to put words in
22 is the		22	your mouth. I want to make sure. Routinely,
23 A.	The antecubital veins.	23	you don't go outside the arm, inside the arm;
24 Q.	So there's more than one antecubital	24	you feel to determine which of these veins
25 vein; is th	at correct?	25	you're going to choose?
		<u> </u>	
	Page 14		Page 16
1 A.	Well, I don't think that if it is	1	A. Right. Correct.
2 outside th	e area, or the antecubital area now, I	2	Q. So you don't come up always in your
3 don't kno	w if you could still call it	3	mind that you're going to do the one in the
4 antecubit	al veins.	4	middle unless there's any reason to go other
5 Q.	We're getting there. You're doing	5	places?
6 great. I t	hank you for your patience. But what	6	A. The only other places is like around
7 you're say	ring is there are more than one	7	in this antecubital, and, you know, there's a
8 antecubita		8	big vein next to it, and that's the choice.
9 A.	Oh, yes, yes.	9	Those are our choices.
10 Q.	Do you know how many antecubital	10	Q. Let's just say on an average night,
11 veins ther	e are?	11	and I understand census changes, but let's just
	No, I don't.	12	say on an average, are most of your blood draws
	4R. RICHARDS: I put a continuing	13	you do on night shift, or some of them, I assume
	on the record for the purpose that I'm	14	they're on the chart for the doctor when he
	n whether or not this would be	15	makes rounds in the morning?
	on within the standard phlebotomist's	16	A. Yes.
	It may well be, but I'm objecting to	17	Q. So you're doing your routine sticks
	that it's asking for information	18	for the morning blood work between what periods
	her area of knowledge.	19	of time?
	That's very fair. Let me just ask	20	A. Well, sometimes I constantly, you
	- we're back up to your training	21	
	were in your school getting your	22	know, one or two reading an hour or three or
-	vere you actually shown anatomy	23	sometimes more than that. $\bigcirc$
	f veins in arms?		Q. Again, I'm not being clear, and I
25 A.		24 25	apologize.
	1-03.	20	My memory, when I worked in a

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Page 17           Inospital, is that routinely what happens is         other person that's doing blod sticks to go up           2         there's a whole lot of lab work ordered q.d. A           3         phiebotomist comes up every morning to draw           4         blodd work. Is that the way it still is?           5         A. Yes.           6         Q. My question is, I guess, just really           7         narrow here. When you're doing those routine           6 daily sticks as the phiebotomist every sight,         S           9         every eight, list your routine morning sticks,           10         what time do you generally start your sticks and           11         A. 6:00 o'clock, ou start?           12         A. 6:00 o'clock you start?           13         Q. 6:00 o'clock you start?           14         A. Carrect.           15         Q. Do you ever start a little earlier?           16         add stricks and phiebotomist, whoever, will try to go up and get           17         Q. Generally, and I know It changes,           19         again, by census, about how long does it           20         No. They will come in - the           2         A. Mow word ont 'r memebr this           2         A. Hoh't do it by myself, no.		N
2       here's a whole lot of lab work ordered q.d. A       2       and try?         3       phelbotomist comes up every oming to draw         4       blood work. Is that the way it still is?       3       A. 1'll put it on the board.         4       Q. Right.       4       Q. Right.         6       Q. My question is, 1 guess, just really       A. And will write down in there that         6       My austion is, 1 guess, just really       A. And will write down in there that         6       My austion is, 1 guess, just really       A. And will write down in there that         6       My austion is, 1 guess, just really       A. And will write down in there that         7       Q. Right.       A. And somebody will just grab it from         9       wery eight, just your routine morning sticks, and it is at routine lab work?       A. And will write down in there that         10       who available to go there and give a try.       A. And somebody will just grab it from         11       Q. Sobol o'clock.       11       Q. Sobol o'clock wout star?         13       A. Correct.       12       A. That's correct.         14       assistant or give a saistance to me.       10       11         15       O. Generally, and I know t changes, it is there more than one       12       14         16<		Page 19
3       Philebotomist comes up every morning to draw 4       3       A. If If put it on the board.         4       Dood work. Is that the way it still is?       A. Yes.         5       A. Yes.       Q. Right.         6       Q. My question is, I guess, just really narrow here. When you're doing those routine dily stick as the philebotomist every six, every eight, just your routine morning stucks, 10 what time do you generally start your sticks and 11 end your sticks just for that routine lab work?       A. And Somebody will just grab it from 4. GOO o'clock, 13         13       Q. Sobo o'clock, 13       Q. Generally, and I know it changes, 14       A. Correct.         14       A. Correct.       C. Centerally, and I know it changes, 14       A. Within an hour, hour-and-a-half, 25       Q. Generally, and I know it changes, 16       A. Within an hour, hour-and-a-half, 26       C. Sobo o'clock, and 27       A. No. They will come in, and It's part of - 18       The board here in philebotomist, whoever, will try to go up and get 14       That's correct.         20       A. I don't do it by myself, no. 13       Pege 18       A. That's correct.         21       A. No. They will come in, and It's part of - 18       That's correct.       You can't get it, gentler, she said after two         21       A. No. They will come in, and It's part of - 18       That's correct.       You mean can't get to it?         32       A. I don't do it by myself, no. 13       Coclock, 5:30. Because		
4       blood work. Is that the way it still is?       4       Q. Right.         5       A. Yes.       5       A. And somebody will just grab it from         6       Q. My question is, 1 guess, just really       7       7         7       narrow here. When you're doing those routhe       8       A. And somebody will just grab it from         9       every eight, just your routhe morning sticks, and       9       there, the first shift people who will be the         10       what time do you generally start your sticks and       10       most available to go there and give a try.         12       A. 6:00 o'clock.       11       Q. So -       12         13       Q. Generally, and I know it changes,       19       assistant or give assistance to me.         14       A. Correct.       15       Q. Generally, and I know it changes,         14       A. Within an hour, hour-and-a-half,       16       you can't get it, you bring it down, put it on         15       g. Sume, is there more than one       23       M. Not They will come in - the         14       A. No. They will come in - the       23       12       A. No. They will come in and it's part of -         15       tis ts still night shift, is 5:30.       4       Q. Can't get the stick; that you are saying if       20       500 o'clock to		
5       A. Yes.       5       A. And I will write down in there that         6       Q. My question is, I guess, just really         7       Q. Right.         8       daily sticks as the phiebotomist every six,         9       every eight, just your routine morting sticks,         10       end your sticks just for that routine lab work?         11       end your sticks just for that routine lab work?         12       A. 6:00 o'clock.         13       Q. 6:00 o'clock,         14       A. Correct.         15       Q. Do you ever start a little earlier?         16       A. Yes. Quarter to 6:00 or 5:30 the         17       Q. Secure-ally, and I know it changes,         18       phiebotomist on wight shift with you?         19       a. No. They will come in - the         2       A. No. They will come in - the         2       ariliest they will come in, and it's part of -         14       A. Idon't do it by myself, no.         15       That's correct.         13       You meand and somoese you of the eight shift.         14       A. No. We share. There's no so-called         15       assistant. You get your share.         16       out there at 6:00 o'clock, five is yours, and		•
6       Q. My question is, I guess, just really       6       I can't get it.         7       narrow here. When you're doing those routine       dally sticks as the philebotomist every six,       9         9       every eight, just you routine moming sticks,       6       A. And somebody will just grab it from         9       what time do you generally start you sticks and       1       end your sticks just for that routine lab work?         11       end your sticks just for that routine lab work?       A. There's no particular, you know,         13       Q. 6:00 o'clock, you start?         14       A. Correct.       15       Q. Lett me make sure I understand. If         16       A. Yes, Quarter to 6:00 or 5:30 the       16       you can't get it, you bring it down, put it on         17       earliest we can go for the routine.       15       Q. Lett me make sure I understand. If         17       depending on how many you had to do.       20       A. That's correct.         21       h. Within an hour, hour-and-a-half,       23       24       Q. Suite. Is there more than one         25       phelebotomist who you don't member this       page 20       1       attempts she will go to the nurse and the house         2       earliest they will come in, and it's part of -       1       attempts she will go to the nurs and after two <td></td> <td></td>		
7       Aarrow here. When you're doing those routine         8       daily sticks as the phlebotomist every six,         9       every eight, just your routine moming sticks,         10       what time do you generally start your sticks and         11       end your sticks just for that routine lab work?         12       A. 6:00 o'clock,         13       Q. 6:00 o'clock you start?         14       A. Correct.         15       Q. Do you ever start a little earlier?         16       A. Yes. Quarter to 6:00 or 5:30 the         17       peansity, you chaut how long does it         20       pou can't get it, you bring it down, put it on         18       Q. Sure. S there more than one         21       A. No. They will come in - the         2       earliest we you don't serie more than one         21       Page 18         1       A. No. They will come in - the         2       earliest they will or in, and it's part of -         2       fit still hight shift, is 5:30.         14       A. No. They will come in - the         2       earliest they will out is ta stikely that you had         3       a helper doing these routine sticks with you, or         16       you can't get th stit, still kely that you was and and some one g		5 A. And I will write down in there that
<ul> <li>8 A. And somebody will just grab it from 9 every eight, just your routine moming sticks, 11 end your sticks just for that routine lab work?</li> <li>12 A. 6:00 c'lock, 13 Q. 6:00 o'clock you start?</li> <li>14 A. Correct.</li> <li>15 Q. Do you ever start a little earlier?</li> <li>16 A. Yes, Quarter to 6:00 or 5:30 the 17 earliest we can go for the routine.</li> <li>18 Q. Generally, and 1 know it changes, 19 again, by census, about how long does it 10 routine/grad by consus, about how long does it 22 A. Within an hour, hour-and-a-half, 23 depending on how many you had to do.</li> <li>24 Q. Sure. Is there more than one 25 phlebotomist on night shift with you?</li> <li>Page 18 1 A. No. They will come in - the earliest they will come in , and it's part of - 3 it's still night shift, is 5:30.</li> <li>1 A. No. They will come in - the earliest they will come in , and it's part of - 3 it's still night shift, is 5:30.</li> <li>1 A. No. They will come in - the earliest they will come in and assists you?</li> <li>1 A. No. They will come in and assists you?</li> <li>1 A. No. We share. There's no so-called to a helper doing these routine sticks with you, or 18 throm file you were doing all the routine moming sticks of that day, if you 9 remember?</li> <li>10 A. I don't do it by myself, no. 11 Q. So someone comes in and assists you?</li> <li>14 A. No. We share. There's no so-called 15 assistant. You get you share.</li> <li>16 Q. Right.</li> <li>17 A. Like five patients, and if you go 18 down, put it on the board and someone goes up?</li> <li>18 A. No. We share. There's no so-called 19 you do the best you can to do that, and that's 20 it. If you – of one that you didn't – wasn't 21 able to draw it, then you bring it down and let 22 somebody who is available to go do it and you</li> <li>24 Q. Chat's about normal. You have five 24 Q. So it nerg's no bring. And I</li> <li>25 alterns to sick?</li> </ul>		6 I can't get it.
9       every eight, just your routine morning sticks, 10       9       there, the first shift people who will be the most available to go there and give a try.         10       end your sticks just for that routine lab work?       11       Q. So -         12       A. 6:00 o'clock you start?       12       A. There's no particular, you know,         13       Q. 6:00 o'clock you start?       13       So -         14       A. Correct.       12       A. There's no particular, you know,         15       Q. Do you ever start a little earlier?       16       So and there in phlebotomy, and another         16       A. Yes. Quarter to 6:00 or 5:30 the       16       you can't get it, you bring it down, put it on         17       earliest we can go for the routine.       18       Delebotomist, whoever, will try to go up and get         17       reheard we can go for the routine do do.       20       A. That's correct.         21       A. Within an hour, hour-and-a-half,       21       Q. Your mentoned a couple things I want         23       geperding on how many you had to do.       23       MR NICHARDS: Jackie, can I         24       Q. They will come in - the       24       24       34         26       artempts she will go to the nurse and the house       2       officer. You're taking about can't get it.		7 Q. Right.
10       what time do you generally start your sticks and 11       10       most available to go there and give a try.         11       end your sticks just for that routine lab work?       11       Q. So         12       A. Correct.       11       Q. So         14       A. Correct.       12       Somebody that's designated to come in, an         15       Q. Do you ever start a little earlier?       16       Yes, Quarter to 6:00 or 5:30 the         16       aralitistic we can go for the routine.       16       You can't get it, you bring it down, put it on         16       Yes, Quarter to 6:00 or 5:30 the       17       the board here in phlebotomy, and another         18       Q. Generally, and I know it changes,       19       again, by census, about how long does it         19       oroutinely take you to finish your routine sticks       11       to ask you about.         21       In the morning?       20       A. That's correct.         21       A. No. They will come in - the       21       interrupt for one second? When you're saying if         25       phlebotomist, no nigh shift with you, or       is timore likely that you had       5         3       ableber doing these routine sticks with you, or       is timore likely that you were doing all the       7       6.00 c'clock, 5:30. Because 6:00 c'clock to	8 daily sticks as the phlebotomist every six,	8 A. And somebody will just grab it from
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25 can used us you might come down and ask the 125 A. The standard is eight to is more		•
	can t get it, you might come down and ask the	A. The standard is eight to is more

5 (Pages 17 to 20)

1		1	
	Page 21		Page 23
1	than five. We're talking about routine.	1	swollen arm or for any reason that they don't
2	Q. Right. So you might have ten blood	2	want us to draw blood from that arm.
3	draws to do from 5:30 to the end of your shift?	3	Q. How do we know in this case that you
4	A. Correct.	4	were the one that drew Mr. Hatfield's blood at
5	Q. And I understand that changes.	5	this point in time? How did Mr. Richards come
6	Now, when you say you do the best	6	to find that out? Is there a record somewhere
7	you can, what does that mean? You used the	7	that you were the person that did it?
8	phrase "best you can." You do the best you can	8	A. I don't know how they keep it. I do
9	to get the stick. If you can't get the stick,	9	not pay attention to those. All I can recall
10	you come down and you put it on the board and	10	is that's why it's hard to recall somebody
11	have someone else come up?	11	you did, you know. I don't even I just do
11	•		
12	A. Yes.	12	what I'm there for, and I identify the patient
13	Q. What does that mean, "best you can"?	13	and that's about it, identify if they tell me
14	A. Well, that's the two chances.	14	their name. If they can't, I look at their name
15	Q. So you do the best you can for those	15	band and I look at all the signs that you can
16	two chances?	16	as much as you can see on the wall, that no
17	A. Correct.	17	blood draws or check with the nurse, that kind
18	Q. And then you bring it downstairs?	18	of stuff, before I perform any
19	A. Correct.	19	Q. When you bring the blood down, do
20	Q. Now, tell me, sort of paint the	20	you initial something? Do you make a notation
21	picture for me because I used to do a ton of	21	so that someone knows that you are the one that
22	IVs in my career also you come up and the	22	actually physically brought the blood down?
23	patients are probably sleeping?	23	A. We put our number on the label of
24	A. Yes.	24	
25	Q. Do you wake them?	25	Q. What is your number?
	Page 22		Page 24
	Page 22 A. Yes. The moment I go into the room,	4	Page 24 A. 2023.
1		1 2	
11	A. Yes. The moment I go into the room, I start talking, hello, knocking. I said, this	1	<ul><li>A. 2023.</li><li>Q. I assume you still handwrite the</li></ul>
2	A. Yes. The moment I go into the room, I start talking, hello, knocking. I said, this is Susan from the lab. I'm here, I'm going to	2	<ul><li>A. 2023.</li><li>Q. I assume you still handwrite the patient's name, you turn the blood?</li></ul>
2 3 4	A. Yes. The moment I go into the room, I start talking, hello, knocking. I said, this is Susan from the lab. I'm here, I'm going to turn your light on. And once I turn the light	2 3 4	<ul> <li>A. 2023.</li> <li>Q. I assume you still handwrite the patient's name, you turn the blood?</li> <li>A. We don't handwrite the patient's</li> </ul>
2 3 4 5	A. Yes. The moment I go into the room, I start talking, hello, knocking. I said, this is Susan from the lab. I'm here, I'm going to turn your light on. And once I turn the light on, it's either they're you know, only few of	2 3	<ul> <li>A. 2023.</li> <li>Q. I assume you still handwrite the patient's name, you turn the blood?</li> <li>A. We don't handwrite the patient's name. The label is generated, is printed</li> </ul>
2 3 4 5 6	A. Yes. The moment I go into the room, I start talking, hello, knocking. I said, this is Susan from the lab. I'm here, I'm going to turn your light on. And once I turn the light on, it's either they're you know, only few of them are awake. So I have to wake them up, and	2 3 4 5 6	<ul> <li>A. 2023.</li> <li>Q. I assume you still handwrite the patient's name, you turn the blood?</li> <li>A. We don't handwrite the patient's name. The label is generated, is printed already, and we have the labels with us, and we</li> </ul>
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6 (Pages 21 to 24)

		1	
	Page 25		Page 27
1	less than 30 seconds. Then once you are	1	that case?
2	successful, you get it right, depending on how	2	A. I reposition a little bit, but I
3	many tubes also, how many tubes you are drawing.	3	don't go no farther in.
4	Q. And if you're not successful	4	Q. How do you reposition a little bit?
5	A. You can spend ten minutes to find	5	A. If I draw the needle in like that,
6	five minutes to ten minutes.	6	and if I did push the skin a little bit, because
7	Q. Can you?	7	it will be me or it will be him or her that will
8	A. Yes.	8	move, and I just have to position sideways that
9	MR. RICHARDS: Jackie, again, to	9	way, left or right side, and if I don't get it,
10	clarify, because I want to make sure the record	10	will withdraw it.
11	is clear, are you talking about the time it	11	Q. So you're moving the needle left and
12	takes for her to start getting the blood out?	12	right to sort of go back into the vein; is that
13	Are you talking from the time she walks into the	13	correct?
14	room until the time she leaves the room?	14	
11			· · · · · · · · · · · · · · · · · · ·
15	MS. TRESL: She answered my	15	size of the bevel is in and the needle size
16	question, Dan.	16	and the measurement that I think is good enough
17	MR. RICHARDS: Can you read it back.	17	to be in, and if I don't get it, I don't, you
18	MS. TRESL: I think I'm asking the	18	know the vein will disappear on me. That's
19	questions.	19	why I just have to push my hand a little bit
20	(Record read.)	20	that way or a little bit that way, and I will
21	Q. There's a lot of conversation in the	21	if I still don't get it, that's when I call I
22	literature, there's a lot of discussion in the	22	
23	literature that I've read. Generally, and I	23	Q. Why do veins disappear? We all say
24	don't know if you can actually tell me this, but	24	that, as people who draw blood. All these years
25	how deep do you tend to stick with your needle?	25	of experience, why do they disappear?
4	Page 26		Page 28
1	A. Not very deep. As long as the bevel	1	A. I think if the patient move in any
2	of the needle is safely in, and if I get it, I	2	direction or in any kind of move, I think the
3	get it. If I don't, I just reposition a little	3	whole arm move and the vein, it might also move.
4	bit, and if not, that's it, I withdraw it.	4	I don't know. Because they move, they really
5	Q. What do you do when you encounter a	5	move, and you lose it.
6	vein that rolls?	6	Q. Yes, you do lose it. Do patients,
7	A. I anchor the vein.	7	typically, when you stick them, do they jump?
8	Q. How do you anchor the vein?	8	A. Some of them do. Because I tell
9	A. Okay.	9	them don't move, you beg them not to move for a
10	Q. Say it with words so Karen can put	10	second, and I do that. Some listen, some they
11	it down.	11	don't. But once you draw the needle in also,
12	A. I anchor the vein, once I clean the	12	they jump, they jerk. That's why I have to
13	venipuncture area, the tourniquet is on, and I	13	press and hold, you know, the arm as steady as I
14	clean the area, then my thumb presses the skin	14	can.
15	and pull outward a little bit, then I draw the	15	Q. When they jump and move, does that
16	needle.	16	sometimes cause the veins to roll?
17	Q. And what if the vein continues to	17	A. To roll, yes.
18	roll?	18	Q. Or disappear?
19	A. Then I won't get any blood. It will	19	A. Yes.
20	stop.	20	Q. How do you know if you're in the
21	Q. Go ahead.	21	vein as opposed to the artery?
22	A. It stops. That's it.	22	A. I know I feel that I'm in the
23	Q. You know how sometimes you go to get	23	vein I don't know exactly how I would explain
24	a vein and it kind of moves away from you and	24	it to you, but I feel that I'm in the vein. If
25	you don't have it anchored? What do you do in	25	I'm not in the vein, I feel that I am being
			· · · · · · · · · · · · · · · · · · ·

7 (Pages 25 to 28)

<b>[</b>		T	
	Page 29		Page 31
1	retracted the needle I'm not going farther	1	Q. So you can see that then, when
2	in, or that's it. It stops from there. If I	2	you're in there, begin to form?
3	try to push it, I am not going farther anymore,	3	A. Yes.
4	so I know I'm not in the vein.	4	Q. To your knowledge and your training
5	Q. How do you know if you're in the	5	and your experience, have you ever known, a
6	vein?	6	minute or two minutes or three minutes after
7	A. They move and they complain, oops,	7	you've left the room, a hematoma to form?
8	or you're hurting me.	8	A. I haven't experienced. I haven't
9	Q. How do you know if you're in an	9	seen one like that. In my own venipuncture
10	artery rather than a vein?	10	performance?
11	A. I don't know the answer to that	11	Q. Right. Correct. Have you ever had
12	because I I haven't done any that I recall,	12	someone follow up with you and say, Susan, the
13	that I know of, into an artery.	13	blood draw you did this morning, now the man has
14	Q. Have you ever had the experience	14	a big hematoma, do you know what happened?
15	where you put in a needle and you hit bone?	15	A. No. None yet.
16	A. No.	16	Q. We talked to Dr. Bertin a little bit
17	Q. How about muscle?	17	about Mr. Hatfield. He was his surgeon in this
18	A. Muscle, that's when I said it	18	case.
19	retracts. I don't go I can't go farther	19	A. Doctor who?
20	anymore, and they hurt, so I stop from there.	20	Q. Dr. Bertin. And Dr. Bertin talked a
21	Q. Have you ever had the experience	21	lot about trying to stay superficial and not go
22	, , ,	22	deep, and that sometimes we do go too deep.
23	begins to swell?	23	What is your understanding about
24	A. After I draw the patient?	24	going too deep when you're doing a venipuncture?
25	Q. Correct.	25	A. I really don't know that in my
<b> </b>			
	Page 30		Page 32
1	A. I don't see a reason why it swell,	1	experience, I do not go too deep because why
2	because once I get into the vein and I get all	2	do I have to go that deep if I know that if the
3	the I'm halfway done with the tubes, if I	3	vein is right there, I have palpated, is shallow
4	have three or two, I release the tourniquet, and	4	enough, and if I didn't, you know I don't
5	I am still filling the rest of the tubes. Then	5	think it is necessary for me to go farther deep
6	I know that prevent me from, you know, getting	6	anymore.
7	swell or bruised.	7	Q. Do you ever have an occasion where
8	Q. In your experience then, you've	8	you feel a vein, don't see it, and puncture it?
9	never had a patient swell after you've done	9	A. Yes.
10	venipuncture, that you know of?	10	Q. Do you ever have an occasion when
11	A. Yes.	11	you sort of see a shadow, which I believe was
12	Q. That's correct?	12	your word, and you go after that?
13	A. That's correct.	13	A. Mostly I I don't perform any
14	Q. Have you ever had a patient bruise	14	venipuncture without feeling and seeing a shadow
15	under the skin after you've stuck, that you know	15	of the vein.
16	of?	16	Q. So would you perform it if you felt
17	A. Occasionally, I do. But it's I'm	17	it but didn't see a shadow?
10	not saying a big one. I'm not letting that	18	A. I can feel it, but because some skin
18			
19	happen. If I see that because some skin are	19	that you know, it's hard for them, especially
19 20	happen. If I see that because some skin are very sensitive. If I draw the needle in, and if	20	when they're dark skin, that's when I can feel
19 20 21	happen. If I see that because some skin are very sensitive. If I draw the needle in, and if it start the color of the skin turn blue-ish	20 21	when they're dark skin, that's when I can feel the vein. And if I am comfortable, I will
19 20 21 22	happen. If I see that because some skin are very sensitive. If I draw the needle in, and if it start the color of the skin turn blue-ish or dark, I pull the needle out right away,	20 21 22	when they're dark skin, that's when I can feel the vein. And if I am comfortable, I will perform the venipuncture, but if I don't feel it
19 20 21 22 23	happen. If I see that because some skin are very sensitive. If I draw the needle in, and if it start the color of the skin turn blue-ish or dark, I pull the needle out right away, because even if I am not far enough to get the	20 21 22 23	when they're dark skin, that's when I can feel the vein. And if I am comfortable, I will perform the venipuncture, but if I don't feel it is a vein, I won't attempt to do any
19 20 21 22 23 24	happen. If I see that because some skin are very sensitive. If I draw the needle in, and if it start the color of the skin turn blue-ish or dark, I pull the needle out right away, because even if I am not far enough to get the vein, I pull it out and restart another because	20 21 22 23 24	when they're dark skin, that's when I can feel the vein. And if I am comfortable, I will perform the venipuncture, but if I don't feel it is a vein, I won't attempt to do any venipuncture.
19 20 21 22 23	happen. If I see that because some skin are very sensitive. If I draw the needle in, and if it start the color of the skin turn blue-ish or dark, I pull the needle out right away, because even if I am not far enough to get the	20 21 22 23	when they're dark skin, that's when I can feel the vein. And if I am comfortable, I will perform the venipuncture, but if I don't feel it is a vein, I won't attempt to do any

8 (Pages 29 to 32)

	T	
Page 33		Page 35
1 special challenges in sticking the elderly?		he question. Thank you.
2 A. Not really.	2	MR. RICHARDS: Listen to the
3 Q. So you approach drawing blood from	3 ques	stion.
4 the elderly the same way you do all adult	4	MS. TRESL: She's doing a great job.
5 patients?	5	Q. My additional question is: If you
6 A. Correct.		in there and there's a little bit of pain
7 Q. How about very thin patients? Is	· · ·	r you're done or a little bit of swelling,
8 there any change in your technique for them?	1	t do you do, if anything, about that?
9 A. The change of the size of the	9	
	1	MR. RICHARDS: If you get in there.
1		at do you mean by "if you get in there"? If
11 they are very little vein, and you see that they		get into the room or if you've stuck her in
12 are a vein, then that's when I apply the other	•	arm?
13 size the butterfly needle, the smaller	13	MS. TRESL: The vein.
14 needle.	1	A. If I already am done
15 Q. What if their veins are a good size	15	Q. Correct.
16 but their bodies are very skinny; do you	16	A with the venipuncture?
17 approach that venipuncture technique any	17	Q. Correct.
18 differently?	18	A. If the patient said that it hurts?
19 A. No.	19	Q. Yes.
20 Q. If you have a problem when you're		A. I put pressure. I stay there until
21 drawing blood and you see some, let's say,	1	ops bleeding and make sure that there's no
22 bruising, or the patient is complaining of a lot	1	ding and there's no hematoma or there's no
23 of soreness at the site, what do you do, if	23 bruis	
24 anything, as a followup to that?		Q. What does putting pressure on that
25 A. I do not I look at it and I do	25 do?	Q. What does putting pressure on that
	2.5 do.	
Page 34		Page 36
1 not perform anything. I just look somewhere and	1	A. I put the gauze and keep it in
2 I ask the patient, how about here. Do you feel	2 there	e, I hold my hand, press it, until it's a
3 pain in here, is it sore in here? If I see a		time to take a look at it, and if there's
4 vein in there, I press it as I ask them, how		ruise or it stopped bleeding, there's no
5 about here; it is sore up to here, or around in	r	se, there's no other marks but the needle
6 here also. If they said no, or if they said	1	k, then I put the Band-Aid on.
7 yes, then I go far I go farther and look.	i _	Q. What does your putting pressure on
8 That's why when I can't find they	1	actually do? How does that work?
9 don't let you because they do, they do, in		
10 any way, whether they can say it, they in any	1 -	A. It helps I don't know, but it
11 expression they tell you that they refuse there,		s stop bleeding and it prevent from swelling
12 and you don't go there. I don't I look for,		it prevent from developing any hematoma.
, <u> </u>		Q. Do you have to do that every once in
		ile, or commonly?
14 not any redness, any bruise, any kind of	F	A. Mostly, but almost everybody.
15 hematoma, I try to avoid it.		Q. Mostly everybody you have to do
16 MR. RICHARDS: I want to interrupt		or you don't have to do that?
17 again, and I am sorry for interrupting, but I		A. I have to do it. I stay there until
18 want to make sure the record is clear and I want		t's a good time to leave the patient with
19 to make sure the question she's answering is the		ruise, stop bleeding, and ready to put a
20 question that was asked.		-Aid or tape over the gauze that 1, you
	21 know	v, put it in there.
21 Are you talking about if bruising		
21Are you talking about if bruising22develops while she's drawing the blood or if	22	Q. So you routinely, after you draw the
<ul> <li>Are you talking about if bruising</li> <li>develops while she's drawing the blood or if</li> <li>there's bruising present when she first looks at</li> </ul>	22	Q. So you routinely, after you draw the d, stand over the patient and apply
21 Are you talking about if bruising 22 develops while she's drawing the blood or if 23 there's bruising present when she first looks at 24 the arm?	22	d, stand over the patient and apply
<ul> <li>Are you talking about if bruising</li> <li>develops while she's drawing the blood or if</li> <li>there's bruising present when she first looks at</li> </ul>	22 ( 23 bloo 24 press	d, stand over the patient and apply

9 (Pages 33 to 36)

1			
	Page 37		Page 39
1	Q. How long do you apply pressure for?	1	hold it there until I'm ready to tape, meaning I
2	A. That depends. It varies because	2	have to keep looking, if it's done, look what l
3	there are veins that are bigger and smaller	3	did. If there's no bruise and stop bleeding,
4	and bigger are a little bit more time to stop	4	that's the most important thing that my concern
5	bleeding, and I, you know, I constantly checking	5	is, then I tape it, and then I'm done.
6	it while I'm there, or a minute or two, make	6	Q. When you pull the needle out to get
7	sure that it stopped bleeding.	7	ready to put it on your Vacutainer, do you hold
8	Q. Let me just look over my notes a	8	the needle up to look at the bevel?
9	little bit and then we may be done, okay?	9	A. No. Because our needle, we have the
10	A. Okay.	10	
11	=		retract not the retractable. We have those
11	(Pause.)	11	needles now that once you withdraw the needle,
12	Q. The bevel of the needle, what	12	you press the cover of that needle to prevent us
13	direction are you trying to put the bevel into	13	from resticking them in another area or
14	the vein when you're going into the	14	resticking ourself.
15	A. Up.	15	Q. I'm talking about before that, and
16	Q. The bevel up?	16	maybe we need to clarify. In 2002, is that the
17	A. Yes.	17	kind of needle you were using?
18	Q. When you get blood in your tube,	18	A. Yes.
19	when you hit the vein, do you advance the needle	19	Q. Do you know the name of that kind of
20	any further, or how does that work?	20	needle? Is there a brand name? And I can find
21	A. No.	21	that out from your attorney. I'm just wondering
22	Q. Tell me your exact technique and	22	if you know, since you say it's a special
23	then we'll be done. You put the tourniquet on,	23	retractable needle, if there's a certain
24	you find your vein, you take the tourniquet off	24	
25	and cleanse. Then tell me what you do, just the	25	A. Well, I can't
Ľ	and eleanser. Then ten me what you do, just the	<u> </u>	A. Weny i can t
	Daga 29		
1	Page 38 finest detail from that point until you take the	1	Page 40
1	finest detail from that point until you take the	1	Q. That's fine. Before you stick the
2	finest detail from that point until you take the needle out.	2	Q. That's fine. Before you stick the needle in is the question this is what I'm
2 3	finest detail from that point until you take the needle out. A. Say that again.	2 3	Q. That's fine. Before you stick the needle in is the question this is what I'm focused on here you open up the package, you
2 3 4	finest detail from that point until you take the needle out. A. Say that again. Q. You have your tourniquet on, you	2 3 4	Q. That's fine. Before you stick the needle in is the question this is what I'm focused on here you open up the package, you pull the needle out; correct?
2 3 4 5	finest detail from that point until you take the needle out. A. Say that again. Q. You have your tourniquet on, you find your vein. Then I believe you said you	2 3 4 5	<ul> <li>Q. That's fine. Before you stick the needle in is the question this is what I'm focused on here you open up the package, you pull the needle out; correct?</li> <li>A. Say it again.</li> </ul>
2 3 4 5 6	finest detail from that point until you take the needle out. A. Say that again. Q. You have your tourniquet on, you find your vein. Then I believe you said you take the tourniquet off while you cleanse;	2 3 4 5 6	<ul> <li>Q. That's fine. Before you stick the needle in is the question this is what I'm focused on here you open up the package, you pull the needle out; correct?</li> <li>A. Say it again.</li> <li>Q. You've cleansed and you are getting</li> </ul>
2 3 4 5 6 7	finest detail from that point until you take the needle out. A. Say that again. Q. You have your tourniquet on, you find your vein. Then I believe you said you take the tourniquet off while you cleanse; correct?	2 3 4 5 6 7	<ul> <li>Q. That's fine. Before you stick the needle in is the question this is what I'm focused on here you open up the package, you pull the needle out; correct?</li> <li>A. Say it again.</li> <li>Q. You've cleansed and you are getting ready to stick. You pull your needle out of</li> </ul>
2 3 4 5 6 7 8	finest detail from that point until you take the needle out. A. Say that again. Q. You have your tourniquet on, you find your vein. Then I believe you said you take the tourniquet off while you cleanse; correct? A. That's correct.	2 3 4 5 6	<ul> <li>Q. That's fine. Before you stick the needle in is the question this is what I'm focused on here you open up the package, you pull the needle out; correct?</li> <li>A. Say it again.</li> <li>Q. You've cleansed and you are getting</li> </ul>
2 3 4 5 6 7 8 9	finest detail from that point until you take the needle out. A. Say that again. Q. You have your tourniquet on, you find your vein. Then I believe you said you take the tourniquet off while you cleanse; correct? A. That's correct. Q. Then tell me what you do after	2 3 4 5 6 7	<ul> <li>Q. That's fine. Before you stick the needle in is the question this is what I'm focused on here you open up the package, you pull the needle out; correct?</li> <li>A. Say it again.</li> <li>Q. You've cleansed and you are getting ready to stick. You pull your needle out of</li> </ul>
2 3 4 5 6 7 8 9 10	finest detail from that point until you take the needle out. A. Say that again. Q. You have your tourniquet on, you find your vein. Then I believe you said you take the tourniquet off while you cleanse; correct? A. That's correct. Q. Then tell me what you do after	2 3 4 5 6 7 8	<ul> <li>Q. That's fine. Before you stick the needle in is the question this is what I'm focused on here you open up the package, you pull the needle out; correct?</li> <li>A. Say it again.</li> <li>Q. You've cleansed and you are getting ready to stick. You pull your needle out of your box?</li> <li>A. Right.</li> </ul>
2 3 4 5 6 7 8 9	finest detail from that point until you take the needle out. A. Say that again. Q. You have your tourniquet on, you find your vein. Then I believe you said you take the tourniquet off while you cleanse; correct? A. That's correct. Q. Then tell me what you do after you're done cleansing, just step-by-step-by-step	2 3 4 5 6 7 8 9	<ul> <li>Q. That's fine. Before you stick the needle in is the question this is what I'm focused on here you open up the package, you pull the needle out; correct?</li> <li>A. Say it again.</li> <li>Q. You've cleansed and you are getting ready to stick. You pull your needle out of your box?</li> </ul>
2 3 4 5 6 7 8 9 10	finest detail from that point until you take the needle out. A. Say that again. Q. You have your tourniquet on, you find your vein. Then I believe you said you take the tourniquet off while you cleanse; correct? A. That's correct. Q. Then tell me what you do after	2 3 4 5 6 7 8 9 10 11	<ul> <li>Q. That's fine. Before you stick the needle in is the question this is what I'm focused on here you open up the package, you pull the needle out; correct?</li> <li>A. Say it again.</li> <li>Q. You've cleansed and you are getting ready to stick. You pull your needle out of your box?</li> <li>A. Right.</li> <li>Q. I assume you have a little carrying case?</li> </ul>
2 3 4 5 6 7 8 9 10 11	finest detail from that point until you take the needle out. A. Say that again. Q. You have your tourniquet on, you find your vein. Then I believe you said you take the tourniquet off while you cleanse; correct? A. That's correct. Q. Then tell me what you do after you're done cleansing, just step-by-step-by-step describe the needle, how you put it in, the whole way.	2 3 4 5 6 7 8 9 10 11 12	<ul> <li>Q. That's fine. Before you stick the needle in is the question this is what I'm focused on here you open up the package, you pull the needle out; correct?</li> <li>A. Say it again.</li> <li>Q. You've cleansed and you are getting ready to stick. You pull your needle out of your box?</li> <li>A. Right.</li> <li>Q. I assume you have a little carrying case?</li> <li>A. Right.</li> </ul>
2 3 4 5 6 7 8 9 10 11 12 13	finest detail from that point until you take the needle out. A. Say that again. Q. You have your tourniquet on, you find your vein. Then I believe you said you take the tourniquet off while you cleanse; correct? A. That's correct. Q. Then tell me what you do after you're done cleansing, just step-by-step-by-step describe the needle, how you put it in, the whole way. A. Well, I have my gloves on. Then	2 3 4 5 6 7 8 9 10 11 12 13	<ul> <li>Q. That's fine. Before you stick the needle in is the question this is what I'm focused on here you open up the package, you pull the needle out; correct? <ul> <li>A. Say it again.</li> <li>Q. You've cleansed and you are getting ready to stick. You pull your needle out of your box?</li> <li>A. Right.</li> <li>Q. I assume you have a little carrying case?</li> <li>A. Right.</li> <li>Q. You open the needle?</li> </ul> </li> </ul>
2 3 4 5 6 7 8 9 10 11 12 13 14	finest detail from that point until you take the needle out. A. Say that again. Q. You have your tourniquet on, you find your vein. Then I believe you said you take the tourniquet off while you cleanse; correct? A. That's correct. Q. Then tell me what you do after you're done cleansing, just step-by-step-by-step describe the needle, how you put it in, the whole way. A. Well, I have my gloves on. Then that's my needle to my Vacutainer. Then I look	2 3 4 5 6 7 8 9 10 11 12 13 14	<ul> <li>Q. That's fine. Before you stick the needle in is the question this is what I'm focused on here you open up the package, you pull the needle out; correct? <ul> <li>A. Say it again.</li> <li>Q. You've cleansed and you are getting ready to stick. You pull your needle out of your box?</li> <li>A. Right.</li> <li>Q. I assume you have a little carrying case?</li> <li>A. Right.</li> <li>Q. You open the needle?</li> <li>A. Yes. I don't open the needle.</li> </ul> </li> </ul>
2 3 4 5 6 7 8 9 10 11 12 13 14 15	finest detail from that point until you take the needle out. A. Say that again. Q. You have your tourniquet on, you find your vein. Then I believe you said you take the tourniquet off while you cleanse; correct? A. That's correct. Q. Then tell me what you do after you're done cleansing, just step-by-step-by-step describe the needle, how you put it in, the whole way. A. Well, I have my gloves on. Then that's my needle to my Vacutainer. Then I look a little bit more to know to make sure I know	2 3 4 5 6 7 8 9 10 11 12 13 14 5	<ul> <li>Q. That's fine. Before you stick the needle in is the question this is what I'm focused on here you open up the package, you pull the needle out; correct? <ul> <li>A. Say it again.</li> <li>Q. You've cleansed and you are getting ready to stick. You pull your needle out of your box?</li> <li>A. Right.</li> <li>Q. I assume you have a little carrying case?</li> <li>A. Right.</li> <li>Q. You open the needle?</li> <li>A. Yes. I don't open the needle.</li> <li>Q. From the package.</li> </ul> </li> </ul>
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10 (Pages 37 to 40)

		T	
	Page 41		Page 43
1	and then let's say you advance the needle and	1	add as a caveat to that is that it's my
2	you get a little bit of blood; am I correct?	2	understanding that sometimes, such as for
3	A. I do not advance it. What do you	3	dialysis patients, that it's not impossible for
4	mean by advance it?	4	a patient, while they're on dialysis, to have a
5	Q. Well, you put it through the skin.	5	draw while they're there and that the draw is
6	A. Yes.	6	delivered to the phlebotomist whose numbers will
7	Q. So you advance it through the skin;	7	show up. But I don't think that there's any
8	correct?	8	indication that he was in dialysis at this time
9	A. Yes.	9	period. It would probably be pretty unusual at
10	Q. Or you tell me, how do you put it	10	that hour.
11		11	But there's situations that arise
11	through the skin?		
12	A. Well, I draw directly where I see	12	where a phlebotomist's ID numbers are on the
13	the vein, where the vein is, you know.	13	sticker and show up where they're not the person
14	Q. Right.	14	who actually did the draw. I don't have any
15	A. Where the vein is. And I draw it in	15	knowledge that that happened in that case, but I
16	and hold my hand over here. As I hold it	16	just want to say that, because that's how l
17	steady, then I start filling up my tubes. And	17	
18	when I'm like like I said, when I'm almost	18	MS. TRESL: The only reason I'm a
19	done, release my tourniquet and finish filling	19	little concerned on this, and we can always redo
20	up the last, or the last couple, tubes and I	20	more phlebotomy, but she said that her blood
21	will pull the entire tube out and set it aside.	21	draw sticks start about 5:30, and this note is
22	Then I hold my hand over here where I want to	22	5:20, and it would seem to me on a busy night
23	have it steady so the needle won't move and I	23	she would start at 5:00. I just want to be
24	pick up my clean gauze and put it over here, and	24	
25		25	
25	ready to pull the needle out, and I press and	25	5:30, your belief is she could have done it at
		1	
11	Page 42	1	Dana 44
1	Page 42	1	Page 44
1	put the pressure in there. And then, as I pull	1	5:10.
2	put the pressure in there. And then, as I pull the needle out, I press the cup, the safety cup,	2	5:10. MR. RICHARDS: Yes. Well, it's my
2 3	put the pressure in there. And then, as I pull the needle out, I press the cup, the safety cup, of the needle, and then set it aside, put it far	2 3	5:10. MR. RICHARDS: Yes. Well, it's my belief, and that it's her of the numbers that
2 3 4	put the pressure in there. And then, as I pull the needle out, I press the cup, the safety cup, of the needle, and then set it aside, put it far away, you know, where it won't be in my way, and	2 3 4	5:10. MR. RICHARDS: Yes. Well, it's my belief, and that it's her of the numbers that identify the phlebotomy department, her numbers
2 3 4 5	put the pressure in there. And then, as I pull the needle out, I press the cup, the safety cup, of the needle, and then set it aside, put it far away, you know, where it won't be in my way, and I stay there for a few seconds to make sure that	2 3 4 5	5:10. MR. RICHARDS: Yes. Well, it's my belief, and that it's her of the numbers that identify the phlebotomy department, her numbers are the ones that are attributed to this
2 3 4 5 6	put the pressure in there. And then, as I pull the needle out, I press the cup, the safety cup, of the needle, and then set it aside, put it far away, you know, where it won't be in my way, and I stay there for a few seconds to make sure that it's ready, until it's ready to tape it or	2 3 4 5 6	5:10. MR. RICHARDS: Yes. Well, it's my belief, and that it's her of the numbers that identify the phlebotomy department, her numbers are the ones that are attributed to this particular time period.
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1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 20 21 22 24 25	Page 45 would be viable trial witnesses. MS. TRESL: Otherwise we'll MR. RICHARDS: We'll call it quits for the day. Based upon conversations with counsel, at this time we're going to, according to Ms. Tresl's agreement, hold off on the further depositions of the additional phlebotomists. However, I've agreed with Ms. Tresl that if we were to want to call them as witnesses at the time of trial, we would certainly produce them at a convenient time for everybody, regardless of any court record, discovery cutoffs or anything like that. MS. TRESL: Off the record. (Deposition concluded at 10:25 o'clock a.m.) (Signature not waived.)	Page 47 CERTIFICATE State of Ohio, ) State of Ohio, of Cuyahoga. ) State of Ohio, duly State of Ohio, and the state of Ohio, duly State of Ohio, and the state of Ohio, duly State of Ohio, and the state of Ohio, duly State of other state of Ohio, duly State of other of the state of Ohio, duly State of other of the state of Ohio, duly State of other other of the state of Ohio, duly State of other other of the state of Ohio, duly State of the state of Ohio, duly State of other of the state of other other other of the state of this action. I am not, nor is the court reporting firm with which I am affiliated, under a State of other ot
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25	Page 46 AFFIDAVIT I have read the foregoing transcript from page 1 through 45 and note the following corrections: PAGE LINE REQUESTED CHANGE	

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